

All memberships are generated based on your personal experience here at Plushlocks the salon

Our friendly staff will assist you and create the perfect plan

Simply choose which option best suites you, scan your QR code provided and set up your account on the day

1. Your first payment will be deducted from your chosen account on the following day from when your account was activated
2. Once your account is active your are committing to a 12 month contract
3. You will receive 8 services within the 12 months
4. You can choose your preferred pay cycle; weekly, fortnightly, monthly
5. All membership suspensions will be accepted for a 7 week period only, unless authorised
6. Your membership is non-transferable and non-refundable
7. All cancellations outside of our booking terms and No shows incur \$150 fee
8. Your appointments cannot be rescheduled outside of 7 working days. If your appointment is unable to be rescheduled accordingly this appointment will be forfeited.

ACCOUNT FEES

- Late fees will incur a \$7 fee
- All accounts acitivated will incur a one off \$7 sign up fee
- All transactions will incur a 2% fee(included in your pricing)
- All memberships are a 12 month commitment

CANCELLATIONS

- Termination can be granted under compassionate reasons
- Any cancellations will acquire 4 weeks notice and to be up to date with your scheduled payments. We cannot terminate this early with outstanding payments
- If you have received a discount for your intitial sign up appointment and you wish to terminate your membeship in less than 12 months you are liable to pay the oustanding amount. Please refer to your stylist as they will have this documented.

Any further details can be found on the AGLOW website

We are so excited to continue making you feel CONFIDENT

Plushlocks Team xx

Terms & Conditions - Membership Agreement

By committing to this membership, you agree to the following Terms & Conditions:

Membership Commitment and Payment:

- 1.1 The membership agreement is for a fixed term of 12 months, commencing from the date of enrolment.
- 1.2 You agree to be bound by the agreed direct debit system as specified in the membership agreement.
- 1.3 Payment for the membership will be made in accordance with the agreed-upon payment schedule.

Cancellation Policy:

- 2.1 During the 12-month term, if you wish to cancel your membership, you must provide written notice to the Plushlocks Head Office at least 30 days prior to the desired cancellation date.
- 2.2 In the event of a valid cancellation request, Plushlocks Salon will confirm any outstanding amounts, including any discounts provided during the initial term.
- 2.3 You acknowledge that cancelling your membership inside the 12-month term may result in the requirement to refund any discounts or promotional offers provided to you during the initial term.

Refund of Discounts:

- 3.1 Upon cancellation within the 12-month term, you agree to refund all discounts or special offers granted to you during the initial term.
- 3.2 The refund amount will be calculated based on the value of the discounts or special offers received by you during the initial term.
- 3.3 The refund shall be made within 30 days of the membership cancellation date and will be processed through the original payment method.

Debt Collection:

- 4.1 Failure to refund the agreed-upon discounts within the specified timeframe may result in the initiation of debt collection procedures against you.
- 4.2 You shall be responsible for any costs incurred during the debt collection process, including but not limited to collection agency fees and legal expenses.

Changes to Membership Terms:

- 5.1 We reserve the right to make changes to the membership terms and conditions, including pricing and benefits, with prior notice to active members.
- 5.2 Such changes will not impact the current term for which you have already committed, but they will apply to subsequent membership renewals.

Termination by Plushlocks:

7.1 Plushlocks reserves the right to terminate your membership at its sole discretion in the event of:

- a) Breach of these Terms & Conditions,
- b) Non-payment or default in any payment obligations,

7.2 In case of membership termination by Plushlocks, no refunds will be provided, and you will remain liable for any outstanding payments or refunds owed to the Company.

By proceeding with the membership enrollment, you acknowledge that you have read, understood, and agreed to these Terms & Conditions. It is recommended to keep a