

END USER INFORMATION

INTRODUCING **BOLT**

UPGRADE PROGRAM

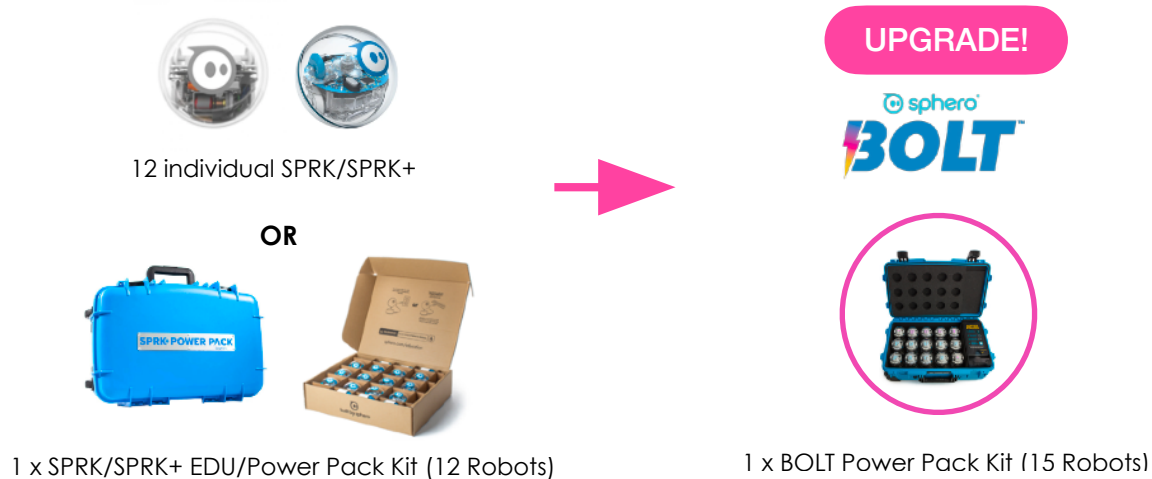


What is the Australian BOLT Upgrade Program?

This program is only valid until 30th June, 2024.

The team at Sphero are constantly working to improve their product line-up to support students' and teachers' needs and interests. Sphero BOLT was designed for education based on educator feedback to enrich teaching and provide endless learning opportunities.

Good news! We are offering Australian educators the opportunity to **upgrade** your loved and used SPRK+/SPRK Education & Power Pack robot kits and **save** on Sphero's most advanced round robot - Sphero BOLT.



Which products are eligible for the Upgrade Program?

The below Sphero SPRK/SPRK+ SKUs are eligible for the Sphero BOLT Upgrade Program in Australia.

Note:

- If your school purchased single units of SPRK or SPRK+ you must have purchased 12 units in total to qualify for the upgrade program.
- The SPRK or SPRK+ robots do not have to be in working condition when returned.

SKU	Name	How was it purchased?	# of robots to be returned
S003SUS	SPHERO SPRK Edition	Individually	A total of 12
SPEDU13	SPHERO SPRK Edition Education 12 Pack	Box of 12	A total of 12
K001ROW	SPHERO SPRK+ Edition	Individually	A total of 12
EDU005	SPHERO SPRK+ Edu 12-Pack	Box of 12	A total of 12
PP01RW1 or PPO01ROW	SPHERO SPRK+ Power Pack EDU 12 Pack	Power Pack Case of 12	A total of 12 + Power Pack Case

How does the BOLT Upgrade Program work?

- Do you have a qualifying SPRK or SPRK+ product that you wish to upgrade to a BOLT EDU or Power Pack Kit?
- Are you able to return the SPRK or SPRK+ product back to MacGear (the Australian Distributor) at your cost (once a return address and RMA number is supplied)?

If you answered 'Yes' to the above, then please contact CD-Soft Educational Resources to purchase the BOLT Upgrade SKU.

How Much Does the BOLT Upgrade SKUs cost?

SKU	Name	Upgrade Price inc GST	Usual RRP inc (non-upgrade)
PP02ROW-UG	SPHERO BOLT EDU Power Pack 15-Pack - Upgrade	\$3,999.99 (save \$1,000 inc)	\$4,999.99

What about shipping costs?

Your school is responsible for the return of the retired robots back to MacGear (the Australian Distributor).

NOTE: If you have a SPRK+ Power Pack, you do not need to return that back to MacGear.

Instead, you can find an up-cycled second use for it - makes for a great storage box.

We simply need the robots returned.

You should wait until you receive your return address and RMA number from your preferred reseller before returning.

Your new BOLT Power Pack Kit will be direct shipped to your school at no additional freight charge.

How many Robots can an end user upgrade?

For every 12 x SPRK/SPRK+ robots originally purchased, your school will qualify for the BOLT Power Pack Kit at the upgrade price.

What happens once you return your SPRK/SPRK+ robots?

Once the returned goods are received and assessed the new PO for the BOLT Power Pack Kit will be processed and shipped direct to your school's address.

The old SPRK+ are disposed of via an e-waste process.

When does this offer expire?

Be sure to place your order for the Upgrade Program as it must end 31st March, 2024.

Still have questions?

Please contact CD-Soft Educational Resources

Email: sales@cdsoft.com.au | Phone: 1800 634 050.

