



GEEK MACHINE™ STAR TREK EDITION PC CASE

CASE GUIDE

for Geek Machine™ case models (black & white)

2023-2024





FRONT PROFILE VIEW

BACK PROFILE VIEW



OPENING THE CASE



Remove the screws:

Turn the case around and locate the 2 screws holding the side panel (the panel behind the mainboard) in place. Remove the screws.

Remove the side panel:

Carefully remove the side panel to expose the back internal structure.



REMOVING THE SIDE GLASS PANEL



Remove the screws:

Turn the case around and locate the 4 thumbscrews holding the glass side panel in place. Remove the screws.

Remove the glass side panel:

Carefully remove the glass side panel to expose the front internal structure.



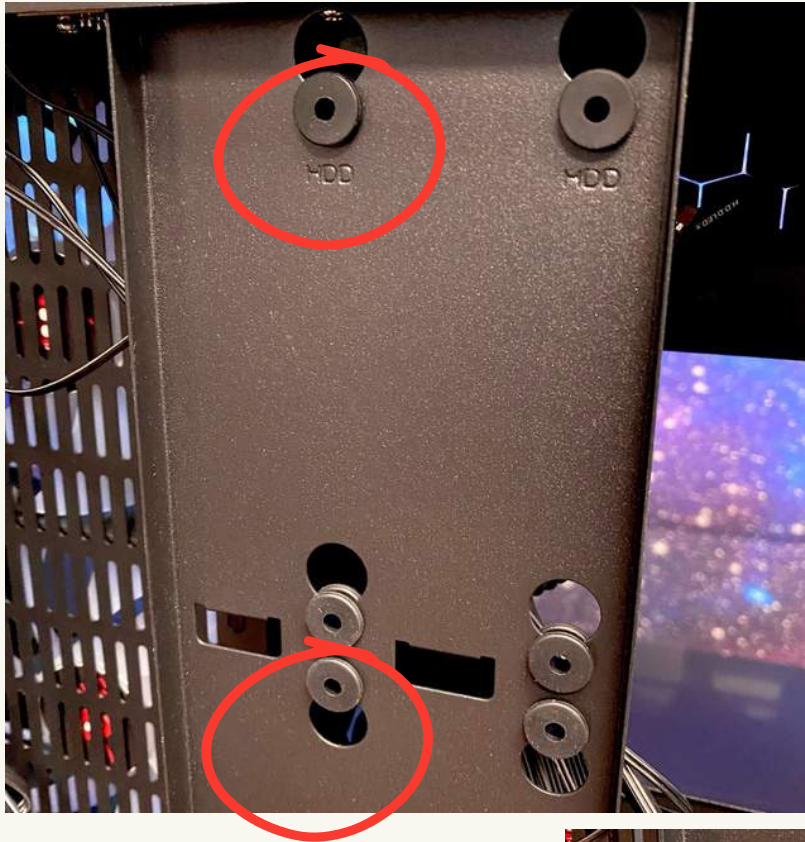


The case comes with mainboard standoffs and screws.

When installing your components, please refer to guides included with your mainboard, GPU, PSU, etc.



MOUNTING DRIVES

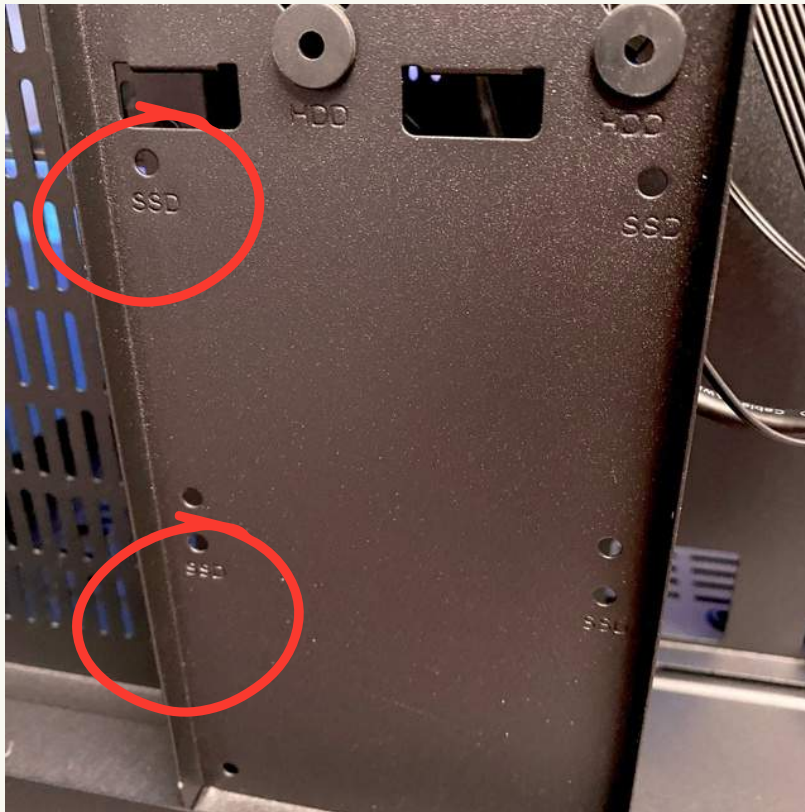


HDD:

There are 2x spaces on the bracket, allowing you to install 2x 3.5" HDDs.

Line up the holes and screw HDD in place.





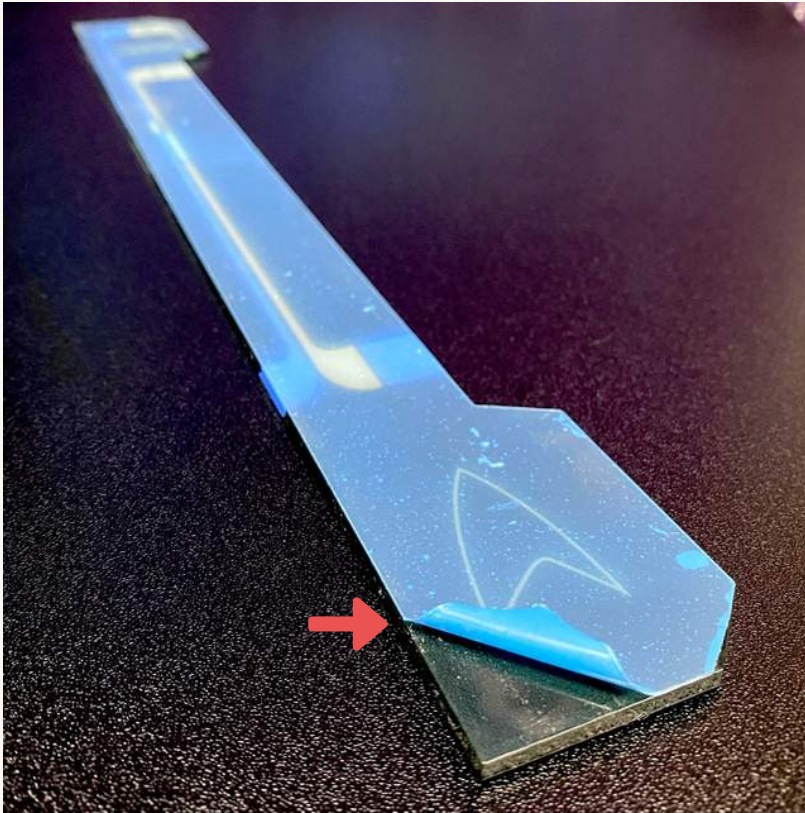
SSD:

There are 2x spaces on the bracket, allowing you to install 2x 2.5" SSDs.

Line up the holes and screw SSD in place.



REMOVE THE PROTECTIVE FILM (on faceplates)

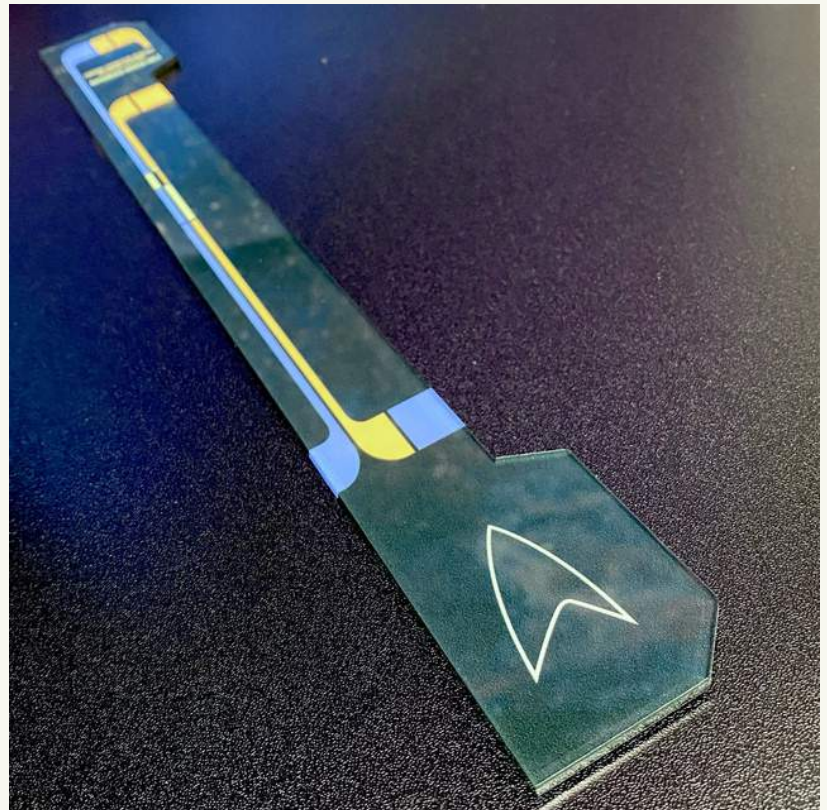


Protective film on the front of the faceplate:

Carefully peel the protective film on the front of the faceplate.

Adhesive behind the faceplate:

Carefully peel the red protective film on the adhesive strips along the back of the faceplate before placing onto the case.



PLACE THE FACEPLATE ONTO THE FRONT PLATE



The faceplate sits in front of the white diffuser plate, on the front panel of the case.



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IF YOU NEED TO REPLACE THE LIGHTSTRIP... (behind faceplate & diffuser)



Removing the white diffuser panel:

Towards front end of the case, you will see an opening that shows both the back of the light strip and the white diffuser panel.

You will need to pop out the diffuser panel through that opening - we've found that the best tool for this is actually the eraser-end of a pencil (something long, sturdy, but with a soft tip).

Pop out and carefully remove the white diffuser panel.





Removing the LED Strip:

Remove the 3 silver screws that keep the LED strip in place.

Carefully pull the LED strip away from the case to remove.





Carefully pull the LED strip away from the case to remove.





Installing the new LED Strip:

Remove the blue protective film from the new LED Strip to expose the adhesive. Install in place of the old strip.

Connecting the LED Strip:

Connect the A-RGB strip 3-pin cable to the 5V 3-pin header on your mainboard. Make sure that the cable and pins are lined up correctly, the arrow on the cable end lines up to the end with the 2 pins of the 3-pin header.

Controlling the lighting:

This is dependent on your mainboard's software. (ASUS = Aura/Aura Sync, MSI = Mystic Light, Gigabyte = RGB Fusion, etc.)



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TROUBLESHOOTING

- **MY PC WON'T POWER ON.**
 - MAKE SURE THE POWER SUPPLY IS PLUGGED IN, THE SWITCH ON THE PSU IS FLIPPED TO 'ON', AND THE SYSTEM IS GETTING POWER.
 - IF THE LIGHTS TURN ON, THE PC IS POWERED ON.

- **MY SCREEN IS BLANK.**
 - MAKE SURE THE COMPUTER IS POWERED ON. YOU CAN TELL THE PC IS POWERED ON BY THE FANS AND LIGHTS.
 - MAKE SURE YOU ARE CONNECTED TO THE RIGHT SOURCE INPUT OF YOUR MONITOR.

- **MY PC IS GETTING A BLUE SCREEN.**
 - MICROSOFT HAS A TROUBLESHOOTER TO HELP YOU THROUGH ANY BLUE SCREEN ISSUES:
 - [HTTPS://SUPPORT.MICROSOFT.COM/EN-US/HELP/14238/WINDOWS-10-TROUBLESHOOTBLUE-SCREEN-ERRORS](https://support.microsoft.com/en-us/help/14238/windows-10-troubleshoot-blue-screen-errors)

- **MY COMPUTER IS MAKING NOISES LIKE SOMETHING IS ROLLING AROUND INSIDE IT.**
 - WHILE WE TRY TO DO EVERYTHING TO MAKE SURE YOUR BORG PC IS UNHARMED, WE KNOW DELIVERY SERVICES CAN BE ROUGH. CONTACT SUPPORT AND WE'LL DO WHAT WE CAN TO MAKE YOU HAPPY.

- **WHERE CAN I DOWNLOAD THE LATEST DRIVERS?**
 - WINDOWS UPDATE CAN AUTOMATICALLY UPDATE YOUR DRIVERS.
 - ALSO BE SURE TO REFER TO YOUR MAINBOARD'S MANUAL.

- **HELP, HELP! I'M BEING ASSIMILATED.**
 - WE'RE SORRY, BUT RESISTANCE IS FUTILE. IN CASES OF BORG ASSIMILATION, PLEASE CONTACT YOUR NEAREST STARFLEET MEDICAL REPRESENTATIVE OR EMERGENCY MEDICAL HOLOGRAM.

- **I NOTICED A MISTAKE IN THE MANUAL (OR THE WEBSITE).**
 - WE TRY OUR BEST, BUT WE MAY MISS SOMETHING. CONTACT US, IF WE SEE IT AS AN ISSUE, WE'LL TRY TO FIX THE PROBLEM AS QUICKLY AS POSSIBLE.

- **HELP! I'M STILL HAVING PROBLEMS!**
 - NOT TO WORRY! WE HAVE SEVERAL WAYS WE CAN HELP YOU:
 - E-MAIL: LAUREN@MYCHERRYTREE.COM
 - PHONE: 1 (818) 459-9555
 - OUR HOURS ARE MONDAY - FRIDAY 9:00AM - 5:00PM PST
 - OUR WEBSITE'S SUPPORT PAGE:
 - [HTTPS://MYCHERRYTREE.COM/PAGES/SUPPORT](https://mycherrytree.com/pages/support)