

CONSUMER WARRANTY CLAIM AND PRODUCT RETURN FORM

Please complete all details required below and then enclose this form with your product.

Name: _____ Address: _____
 Surname: _____
 Email address: _____ Phone #: _____

We will contact you via email and/or mobile when your returned products arrive.

PRODUCT CODE	PRODUCT DESCRIPTION	PRODUCT FAULT/PROBLEM
Eg. 610X1E	Eg. MC1385	Eg. Pressure issues.
Total number of products:		

Please explain the problem with your McCulloch product/s in detail:

Do you have proof of purchase (receipt)? YES NO

What date did you purchase the product/s? _____ / _____ / _____

Did you purchase your product/s online or in-store? Online In-store

Which retailer was the product/s purchased from? _____



CONSUMER WARRANTY CLAIM AND PRODUCT RETURN SHIPPING INFORMATION

Please ship to:

Milner's Brands
Attn: Warranty Claims
Reply Paid 308
Cloverdale, WA 6985

REMEMBER: Please complete all details over the page and then enclose form with your product.

Please ensure,

- your product/s are wrapped securely inside the box to limit any damage;
- include your completed paperwork **and** proof of purchase;
- please ask your preferred mailing company to provide you with a tracking number

Please Note:

Milner's Brands are not responsible for any loss or damage in the transit process to our facility. We recommend that you insure your product. However, this is at your discretion and cost.

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