

# RETURN FORM

Dear Customer,

You may change your mind within 30 days of receiving your items. Please note, that LIEWOOD does not offer free returns. If you wish to return multiple orders in one parcel, please include filled-in Return Form for each order.

## How to return an item in 3 easy steps

1. Carefully pack all the items you wish to return in the original packaging.
2. Fill out the return form and include it in the parcel. Please make sure to write your full name and order number, that can be found on your Order Confirmation email.
3. Send your parcel to our warehouse and remember to ask for proof of purchase incl. tracking number from the postal service. Make sure to choose a business delivery option (not access point, parcel shop or other type of pick up point). We recommend DPD, UPS or DHL.

If you are making a return from a non-EU country (United Kingdom, Switzerland, Norway), please inform LIEWOOD Customer Service [customer@liewood.com](mailto:customer@liewood.com) about items you wish to return and a tracking number for your return parcel, due to custom clearance.

## Send return parcel to the following address

Logwin Poland Sp. z o.o.  
Ul. Wrocławska 36  
building A, office next to the gate 27  
55-020 Wojkowice  
Poland

## Return codes

1. Too small
2. Too large
3. Received wrong product
4. Changed my mind
5. Material defect
6. Other

## Your order details

Order no.	
Your full name	
Phone	
Email	

## Please list the items you wish to return below

Product name	Color	Size	Return code

Comments (optional)

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