

Order #: _____ (Required for identification)

Your Name:

Return To

Shine On Limited
att: Returns
38 Karepiro Drive
Whangaparaoa, AKL 0932
New Zealand

#	Item Description	Qty	Reason Code	Comments
1				
2				
3				

Reason Codes

- A = Returning for online credit note within the allowed timeframe as per our returns policy within 10 working days of receipt of goods.
B = Item was received damaged/faulty. Please email admin@shineon.co.nz so we can assist you with a replacement item or refund.
C = Incorrect product was sent. Please email admin@shineon.co.nz so we can assist you with a replacement item or refund.

FOR REASON CODES B or C ONLY

- Send a replacement if available. I have emailed admin@shineon.co.nz already.
 Please issue Credit Code to be used for another purchase online or instore including the return shipping costs
 Please refund my credit card, Paypal or bank account (depending on method used) the cost of the item including return shipping costs to: _____

Please ensure that your return complies with our returns policy before sending.
Please note that the following products can not be returned: Earrings, Lingerie Items, Lipsticks.
shineon.co.nz/returns

PLEASE COMPLETE THE ABOVE FORM AND RETURN IT WITH THE ITEMS CAREFULLY PACKED.
PLEASE USE A TRACKED SERVICE. WE ARE NOT RESPONSIBLE FOR LOSS.

Shine On Limited
38 Karepiro Drive / Whangaparaoa, AKL 0932 / New Zealand
E: admin@shineon.co.nz / Follow us:



shineon.co.nz