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# **Automatic Pet Feeder**

# **Instruction Manual**



Model No.: PL-18W

Please read this product manual carefully before use and keep it properly! Special note: all contents of this product manual have been carefully reviewed. In case of any printing errors, omissions or misunderstandings in the content, we reserves the right to revise it without notice, and reserves the right of final interpretation.

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Thank you for using our pet feeder. We have specially prepared this manual for you to use and maintain this product correctly. Please read this manual carefully before using the product and keep it properly for future reference.

This manual is only applicable to our pet feeders. All contents in the manual are only for users' reference during use and maintenance. For matters not covered, users are welcome to consult our customer service department. For the deficiencies of this book, you are welcome to put forward your valuable opinions. I hope this product can bring warmth, convenience and health to your life.

#### **Precautions for product use**

1. This product uses adapter or dry battery to power on.

2. The product must be used under the temperature between 3-40°C.

3. Do not immerse the host in water or other liquids, nor wash it under the tap. Clean only with a damp cloth.

4. Please put the machine out of the reach of children.

5. Do not let children use this product without supervision.

6. Do not operate upside down.

7. This product can only be used as a container and cannot be put into the oven.

8. Food grade plastic, dividing plate Storage tray SUS 304 material.

9. This product is only for pets.

10. The feeder needs to be stored correctly when it is not in use, please clean it first and then place it in a dry place. Do not expose it to the sunshine for a long time.

#### Product cleaning and environmental protection

1. There's the wire inside the control panel, pet food container and the container holder, so it is not allowed to clean it directly with water flow to avoid internal components damage. It is recommended to clean with a dry cloth.

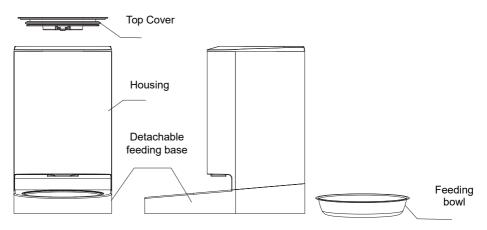
2. It is recommended to clean the internal pet food container by soft cloth with harmless neutral detergent, and the top cover can be directly cleaned with water flow.

#### **Environmental Protection**

1. Please do not put the product together with general household garbage when discarding it; It should be handed over to the officially designated recycling center, which is conducive to environmental protection.

2. The battery contains substances that pollute the environment. Do not throw away the host with ordinary household garbage, but hand it over to a formal battery collection point for disposal.

#### Name of product parts



#### **Product electrical parameters**

- 1. Four batteries (not included with the product): 6V
- 2. Adapter: DC 5.9 V/1A
- 3. Motor: DC6V RPM:7.5 ± 12% 0.5W

#### **Product performance and specifications**

- 1. Product Name: Automatic Pet Feeder
- 2. Product model: PL-18W
- 3. Product size: 204x334x345 mm
- 4. Rated voltage: 6V DC
- 5. Rated power: 5W
- 6. Use powerful low-noise DC motor
- 7. Feeder capacity: 4L/2kg
- 8. Material: SUS304, ABS food grade plastic
- 9. The feeder can deliver food regularly and quantitatively

#### Fault analysis and troubleshooting

Error	Cause analysis	Troubleshooting
Abnormal noise or reverse rotation	There's feeding jam, or the pet food is stuck together	Put the pet food in order, to avoid the pet food stuck together
No feeding at the set feeding time	The network time is not synchronized with the mobile time	Exit the connection, restart the machine, and reset the feeding plan after the network is normal

## ▲ Caution

The above are the common errors analysis and troubleshooting methods. For other errors, please contact our customer service department or directly go to our designated maintenance point. Do not disassemble and repair by yourself.

#### **Operation instructions**

1. Power on

1.1 Insert the adapter pin into the socket with DC voltage of 100-240V/50-60Hz, and connect the elbow plug of the adapter to the bottom of the appliance for power on. (as shown in Figure 1)

1.2 Loosen the screws of the battery cover, open the battery cover and install four batteries for power on. (as shown in Figure 1)

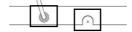
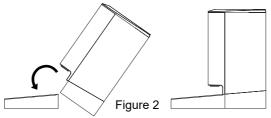


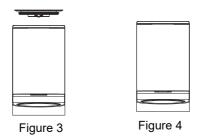
Figure 1

2. Operation

2.1 How to install before use: Tilt the housing about 45°, place the feeding base just below the edge of housing. Lower the housing slowly, make sure the feeding base is secured by the hook of housing (as shown in Figure 2). Put the feeding bowl into the feeding base.



2.2 Pet food filling: remove the top cover and put the pet food into the container, and then put the top cover steadily on the box and gently press it in place (as shown in Figure 3 and Figure 4).



2.3 Switch on: After power on, the indicator lights up and constantly flash in circle.

 ${\rm I}$  . The indicator lights up and constantly flash in circle. Click the button once for manually feeding one portion of pet food.

II . Once lacking of pet food, the indicator light of the ON/OFF button turn red and flash and there's alarm voice, at the same time the app also has the food lacking displays to remind users to replenish pet food.

III . If there isn't any operation for 30 seconds after power on, it automatically enters into the child lock mode, press the button  $\circlearrowright$  for 3 seconds to unlock.

IV. Press the button  $\bigcirc$  for 5 seconds, and the white indicator light flashes and means the machine is ready for WiFi connection.

#### How to connect WiFi and set feeding plan

Please connect the WiFi and Open the Bluetooth function from your mobile phone before connection.

**Step 1**: Take out the mobile phone, download and install the TUYA/Smart Life APP, then open the APP and click 'Add Device' to connect the devices.

**Step 2**: Detect the device, then click and add the device. After connect successfully, the indicator of  $^{\circ}$  lights constantly.

Step 3: Add the device, and click 'Done' after add successfully.

**Step 4**: Get into the operation interface, click 'Meal Plan' to set your feeding plan. The feeding schedule can last for 7 days, and portions size is 1-12. After the feeding plan is completed, the appliance is in standby or cycle feeding status.

#### Remark:

- Click 'Manual' button and select different portion for manual feeding.

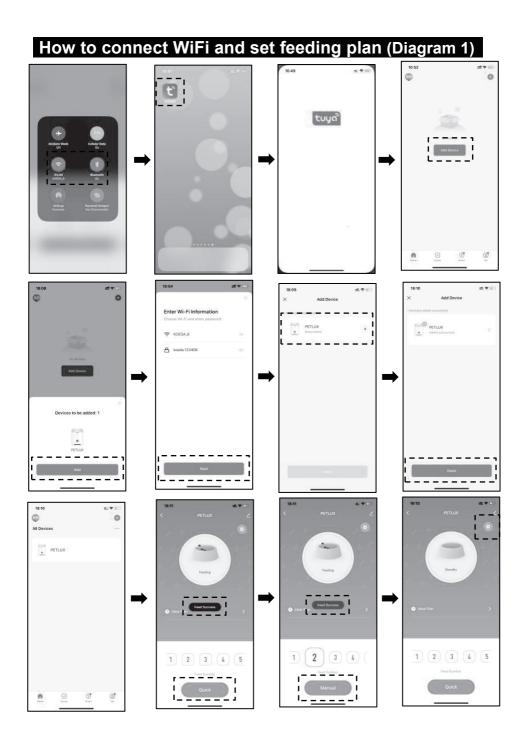
- Click "+" "-" to adjust the numbers of portion.

- Click' Quick' button for quick feeding, just one portion for each click.

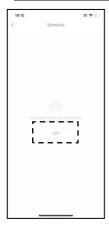
**Step 5:** Click 'Add' to add the new feeding plan.

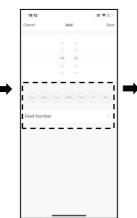
**Notice:** The feeding bowl can hold up to 15 portions (about 150g), and the amount of each portion is about 10g.

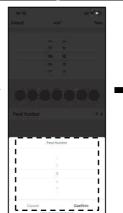
**Step 6**. Remove the power supply to switch off the appliance. At this time, the indicator light of the ON/OFF will turn off.



## How to connect WiFi and set feeding plan (Diagram 2)









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18:12 Cemiliar		
Feed Norther, 3		~
	Add	
	- ALL	

Derthermo	Hazardous substances or elements					
Part name	(Pb)	(Hg)	(Cd)	(Cr (VI)	(PBB)	(PBDE)
Electric motor	0	0	0	0	0	0
PCB board	$\times$	0	0	0	0	$\times$
Plastic parts	0	0	0	0	0	0
Hardware	0	0	0	0	0	0
Silicone	0	0	0	0	0	0
Battery	0	0	0	0	0	0
Wireway	0	0	0	0	0	0

#### Name and content of harmful substances in products

This form is draw upd according to the provisions of sj11364.

 Indicates that the content of the hazardous substance in all homogeneous materials of the component is below the limit specified in GB/t26572.

 $\times$  Indicates that the content of the hazardous substance in at least one homogeneous material of the component exceeds the limit specified in GB/t26572.

The "environmental protection service life" of this product is 10 years. The environmental protection service life is valid only when the product is used under the correct operation described in this manual.

#### **GUARANTEE CARD**

User informatio	n
Product model	
Product number	
Date of purchase	
Customer name	

#### Warranty records

Warranty	Errors and	Warranty	Customer
date	handling methods	date	signature

#### Warranty terms

1. The warranty period of this product is 1 year from the date of sale.

- 2. We will provide you with high-quality after-sales service.
- 3. If the product damage due to incorrect human operations, we will charge maintenance fees when repairing.
- 4. Please keep this card properly, and we will keep it as the basis.