



Warranty Policy on Gielight LED lights

May 11, 2016

Gielight provides limited warranty under the hereby stated terms and conditions:

1. Customers who purchase the LED lights directly from Gielight or through authorized distributors of Gielight.
2. The warranty applies if any of the following occurs:
 - a. Failure of function with no external factors.
 - b. LED flickering.
3. Gielight liability under the limited warranty:
 - a. Within the warranty period, Gielight provides free repairing service. If the certain item can not be repaired, Gielight will offer the new one for replacement at no extra cost. In case the model is suspended, Gielight will replace the item with similar grade and pricing ones.
 - b. Within the warranty period, Gielight bears the shipping cost back and forth for replacing the defective goods.
4. Exclusions - **This warranty does not cover the following:**
 - a. Problems caused by improper operation of the buyer, including damages of light source and driver caused by unstable current flow.
 - b. Goods dismantled or modified without approval from Gielight. Goods replaced with parts that do not come from Gielight.
 - c. Loss of Gielight's serial number on the light.
 - d. Operation temperature exceeds the normal range of -5 to 35 degree centigrade.
 - e. Repair work done by unauthorized personnel without Gielight's approval.
 - f. Force Majeure and other act of God.
5. Warranty period: For all LED lights, we promise to offer **five years' warranty** from the EXW date.
6. **Verification of defective goods: Customers must provide the series number, clear pictures or videos to prove that such defects existing.**

Thank you very much!

Gielight Co., Ltd.

