

|             | Accessories* | Parts/<br>Electronics | Motor/<br>Gear Assembly | Belt /<br>Rail |
|-------------|--------------|-----------------------|-------------------------|----------------|
| Synergy 260 | 1 Year       | 2 Years               | 2 Years                 | Life Time**    |
| Synergy 270 | 1 Year       | 4 Years               | 4 Years                 | Life Time**    |
| Synergy 280 | 1 Year       | 4 Years               | 4 Years                 | Life Time**    |
| Synergy 360 | 1 Year       | 8 Years               | 8 Years                 | Life Time**    |
| Synergy 370 | 1 Year       | 8 Years               | 8 Years                 | Life Time**    |
| Synergy 380 | 1 Year       | 8 Years               | 8 Years                 | Life Time**    |
| Synergy LC  | 1 Year       | 3 Years               | 3 Years                 | 3 Years        |

\* Accessories include Transmitters, Wall Controls, Photo Eye, Wireless/Keyless Systems; 5 years on LED System

\*\* Limited lifetime warranty is for as long as the original purchaser of the Marantec System owns his or her home, or 20,000 system open & close cycles, which ever comes first.

## Warranty Procedure

1. Verify that unit is under warranty for original retail purchaser.
2. If product appears to be defective, troubleshoot and identify part to be replaced.
3. Call Marantec Support or Multi Sales Customer Service for assistance.
4. Call Multi Sales for tech support or to order OEM parts. Orders will be placed within 24 hours for major manufacturers.

Marantec Support **(847) 478-1500**  
Multi Sales Customer Service **(714) 367-2800**



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