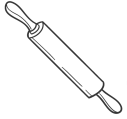


# cookie daughters

MADE WITH LOVE

## Terms and Conditions



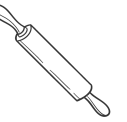
**Payment:** Payment is due in full to secure your order. Payment is required up front so we can source your cute cutters, spectacular sprinkles, and perfect packaging. 50% of this payment is a non-refundable deposit should you need to cancel. Cancellations must be made 1 week prior to pickup to receive a refund.



**Pick-Up Date:** Pickup dates are set upon ordering. We will not be able to reschedule your order for a different pick-up date once payment has been received. If your event date changes we will give you instructions to freeze your cookies to keep them safe until they are needed. This is because other customers need their cookie fix too! If you are unable to pick-up on the agreed upon day please let me know 2 days before pickup.



**Refunds:** We can offer a 50% refund for cancelled orders which are cancelled 1 week prior to pickup. Refunds ONLY applies to custom cookie orders. Refunds are not available for any cookies ordered during a pre-sale or pop-up.



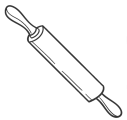
**Inspiration:** We love inspirational photos, please send them along! But also please note they're just that - inspiring. I will not copy another baker's cookies exactly. The cookies I design will have my own spin/style applied. Your cookies may not be perfect replicas of the inspirational photos you send but we'll try to keep it close. The best inspirational photos include a color scheme, font, style, pattern etc. Think a wallpaper pattern, invitation, a favorite book etc. Look at the world for inspiration so we can create something unique just for you!



**Price Adjustments:** All prices are subject to change. Prices are often dictated by ingredient costs. We're always trying to provide the best tasting cookies to my clients. This also means we can't honor old pricing (because the local grocery store won't honor their old flour prices - darn it).



**Product Photography:** Say Cheese! We take photos, lots of photos! If you do not want your cookies in the spotlight, please let me know at the time you place your order. Secrets are safe with me.



**Cookie Care:** Once cookies are picked-up what happens to your cookies is on you. Keep them out of direct sunlight, out of the fridge and on a cool dry counter.



**Shipping:** We are able to ship cookies within WA state. Shipping rates start at \$15.50 and goes up depending on the size of the order. We do our best to package these cookies for a rough ride, but broken cookies are a possibility and a non-refundable risk you take when placing a shipped order. Also - while we ship priority, we can't guarantee that "rain sleet snow or hail" won't delay your order. Refunds will not be offered for any late arrivals. Once tracking information is provided, claims for lost orders can be placed with USPS.



**Cottage Food Laws:** While we are fully licensed within Washington State our products are made in a home kitchen that has not been subject to a standard inspection criteria. Our kitchen is not nut free, egg free, dairy free or gluten free.

**PAYMENT FOR YOUR ORDER MEANS YOU AGREE TO THE ABOVE TERMS AND CONDITIONS**

THANK YOU FOR SUPPORTING OUR SMALL BUSINESS

[www.cookie daughters.com](http://www.cookie daughters.com)