



# SIDETRAK Swivel

USER MANUAL



Patent Pending  
<https://sidetrak.com>



# SIDETRAK<sup>®</sup>

Welcome to a more productive you! No matter where you work from, may it be at the office, at home, or even a coffee shop, we would love to see your new dual-screen set up!



[sidetrak.com](https://sidetrak.com)



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[@sidetrakmonitor](https://twitter.com/sidetrakmonitor)



[@sidetrak.monitor](https://instagram.com/sidetrak.monitor)

## Contact Us

(240) 580-8725

[customerservice@sidetrak.com](mailto:customerservice@sidetrak.com)

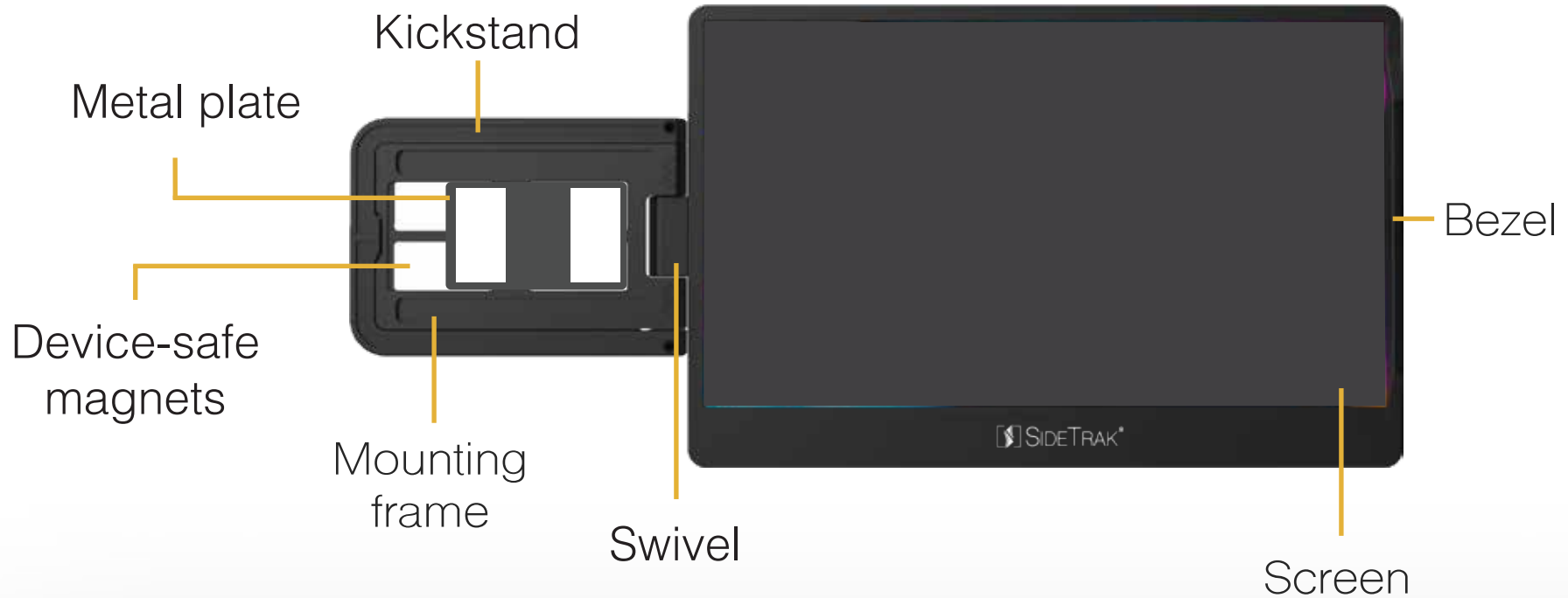
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# Component List

## SideTrak™ Swivel



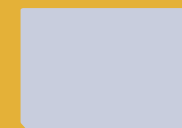
USB-C to USB-C  
Cord with USB-A adapter



Mini HDMI Cable



Extra metal plate



Removal tool

# Installation

## Connecting Your SideTrak Swivel



Watch the installation video here

### 1 Check the ports on your laptop.

There are two ways to connect your SideTrak Swivel. One way is by using the USB-C to USB-C cord and the other way is by using the USB-C cord with the USB-A adapter AND the mini HDMI cord. The HDMI cord can be used with both USB-C and USB-A ports, if needed.












USB-C to USB-C  
Cord



USB-C to USB-C cord  
with USB-A adapter  
AND mini HDMI cord



To use the USB-C to USB-C connection, check your USB-C port for the symbols shown in the table below. If you have one of the green checked symbols, then your USB-C port is compatible. Note, MacBook ports are compatible even if there are no symbols next to it.

|   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|
|  | ✗ |  | ✓ |  | ✗ |  | ✓ |
|  | ✗ |  | ✓ |  | ✗ |  | ✓ |
|  | ✗ |  | ✗ |  | ✓ |   |   |

- 2 If you don't have a compatible USB-C port on your laptop, then you will need to plug **BOTH** the USB-C to USB-C cord with the USB-A adapter and the mini HDMI cord.



- 3 If you are having any issues, see page 10 for troubleshooting steps.

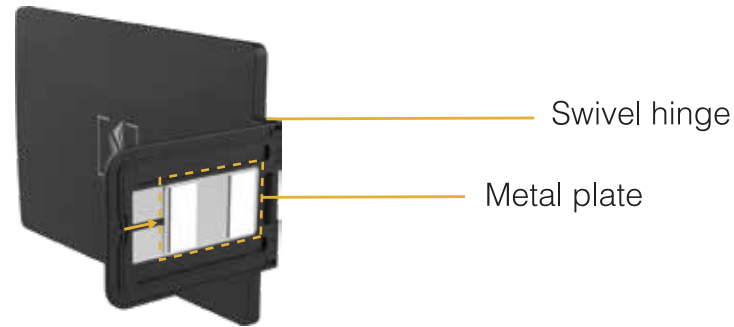
## Attach SideTrak Swivel to Your Laptop

- 1 Close laptop
- 2 Use the swivel to put SideTrak into an L shape with the mounting frame laying flat and the screen in a vertical position.



### 3 Metal Plate Placement

Metal plate will arrive already placed in the mounting frame. Make sure it is clicked all the way in the magnet divot then push the metal plate to the edge closest to the swivel hinge.

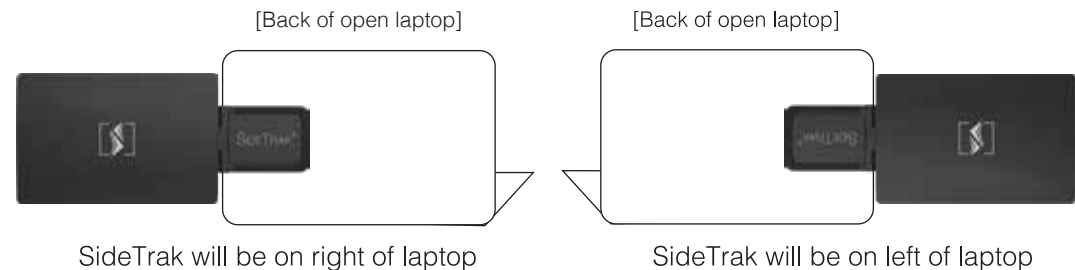


### 4 Place SideTrak Swivel on laptop and peel backing off of the embedded plate

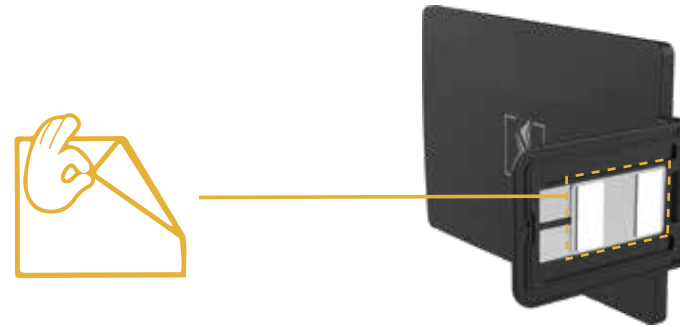
With the opening side of your laptop facing you, place the mounting frame onto the laptop. Align the outer edge of the hinge with the inside edge of your laptop. If the mounting frame isn't aligned and is placed too far out, it will stick off the laptop when fully closed. If you want to use your SideTrak on the right of your laptop, place the mounting frame on the right edge of your laptop with the SideTrak logo on the mounting frame upside down. If you want to use your SideTrak on the left side of your laptop, place the mounting frame on the left edge of your laptop with the SideTrak logo on the mounting frame right-side up.



This is what it will look like on the back of an open laptop



Peel backing off of embedded plate. Note: The metal plate WILL be semi-permanently adhered to your laptop. If you would not like the metal plate adhered directly onto your laptop, we recommend using a plastic laptop case or skin (not included).



## 5 Attach SideTrak Swivel onto laptop

Apply light pressure to the mounting frame for 10-20 seconds before use.

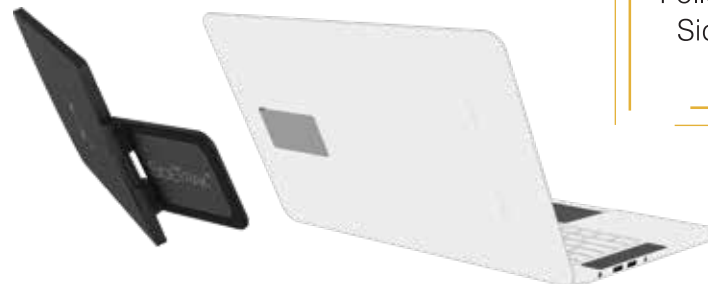
Now you are ready to start using your SideTrak Swivel!

## Everyday Use: How to Place and Remove SideTrak Swivel

SideTrak's metal plate will stay on your laptop, making it easy for you to place and remove your SideTrak whenever you need! To reattach your SideTrak angle the SideTrak slightly, "hooking" the mounting frame to the top of the metal plate. You should feel SideTrak click onto the magnets.

### QUICK TIP

Your SideTrak doesn't need to be removed to store with your laptop. SideTrak stays securely attached to the metal plate and has a protective cushion for your laptop.



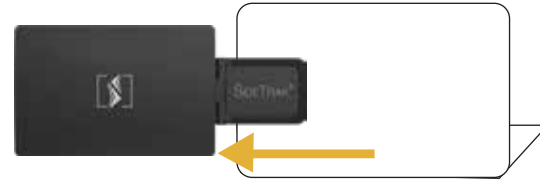
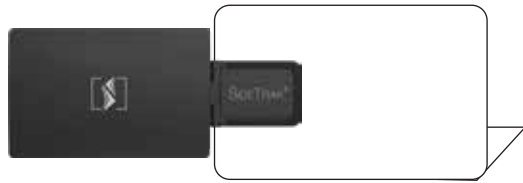
To permanently remove the metal plate, use the plastic removal tool included with your SideTrak to easily remove adhesive from laptop surface. Follow the steps above to reattach or to use your SideTrak with a different laptop, use the spare metal plate included!



# Features

## Slide & Swivel

- 1 SideTrak's magnets glide across the attached metal plate so you can slide your SideTrak out and adjust to your viewing preferences.



- 2 Pivot screen forward to set screen to your preferred view and be ready to work in seconds. Pivot screen 180° backward to have screen lay over laptop for easy packing and travel.



- 3 You can pivot and swivel the SideTrak screen to adjust to your viewing preferences. Move forward or backward, upward or downward.



- 3 Rotate your screen 180° to easily share your screen with peers across from you. Or Swivel 180° upward or downward to have the screen in presentation mode, the screen will auto-rotate!

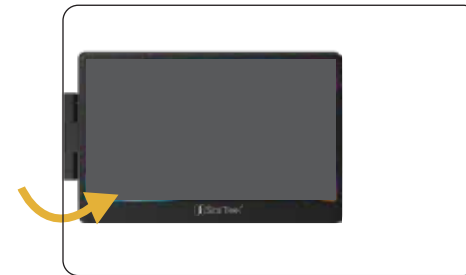
If you have any issues with auto-rotate, here is how you can manually rotate your screen

**On Macbook:** Launch System Preferences, hold down Command+Option keys WHILE clicking on “Display” icon. Look for newly visible “Rotation” drop down menu and select 180°

**On PC:** Right click to select “Display settings” from dialogue box. Select “Landscape (flipped)” from orientation options. NOTE: You may be able to use shortcut: CTRL+ALT+arrow keys.



[Back of open laptop]



[Back of open laptop]

## Kickstand

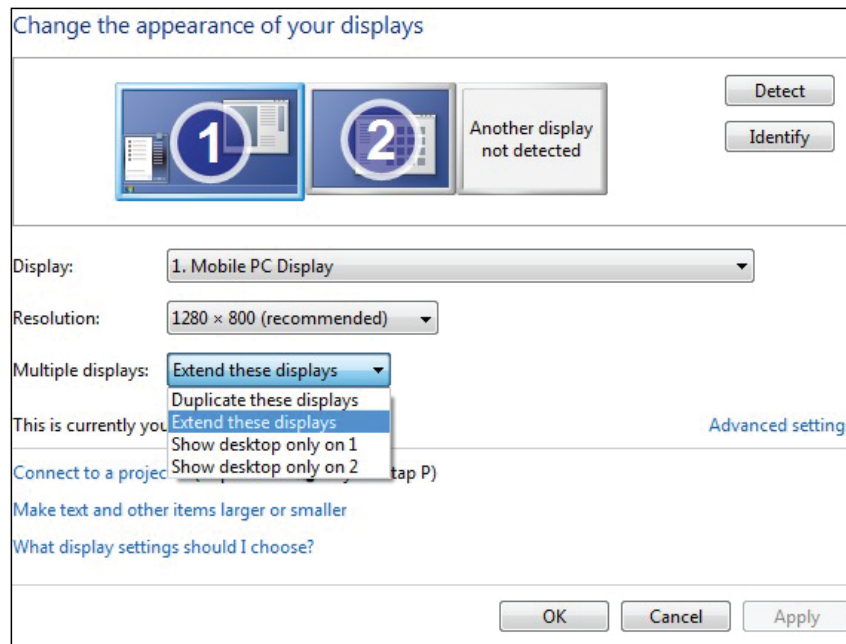
SideTrak Swivel includes a kickstand you can use to support your laptop's hinge. Simply dislodge the kickstand from the mounting frame and adjust the kickstand to your preferred viewing angle.



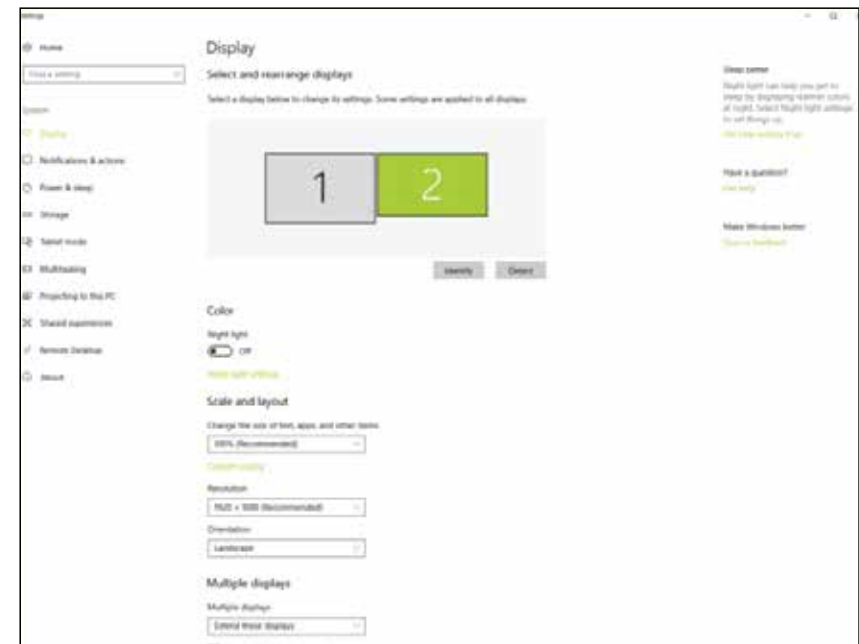
# Configuration

## PC Configuring a second screen

- Right-click a blank part of laptop home screen
- Select “Screen Resolution” from the drop-down menu that appears
- This will pull up a display settings dialogue box. The SideTrak™ should automatically register as screen 2
- Drag and drop screen icons to match your setup (i.e. If your SideTrak is installed to slide out to the left of your laptop, arrange your screens to reflect this)
- Select **“Extend these displays”** to use the SideTrak as an extension of your laptop (best for personal use)
- Select **“Duplicate these displays”** to use the SideTrak as a copy of your laptop screen (best for presenting)




Display settings dialogue box on Windows 7 and older

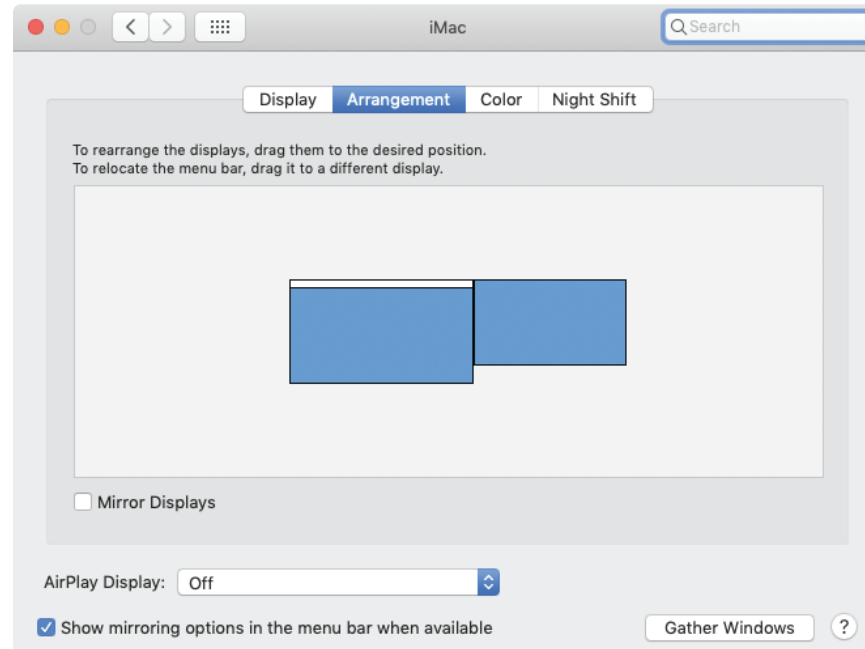


Display settings dialogue box on Windows 10 and newer

# Mac

## Configuring a second screen

- Select System Preferences icon  from dock
- Select “Displays” from the menu that appears
- This will pull up a display settings dialogue box. The SideTrak™ should automatically register as screen 2
- Select the “Arrangement” tab at the top of the window, then drag and drop screen icons to match your setup (i.e. If your SideTrak is installed to slide out to the left of your laptop, arrange your screens to reflect this)
- The SideTrak will automatically be set up to work as an extension of your laptop (best for personal use)
- Select “**Mirror Displays**” to use the SideTrak as a copy of your laptop screen (best for presenting)

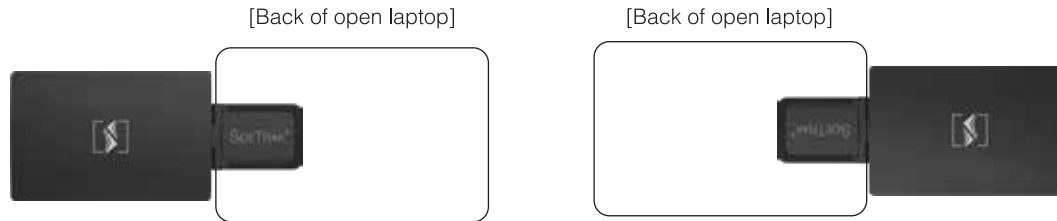


*Display settings dialogue box on Mac operating systems*

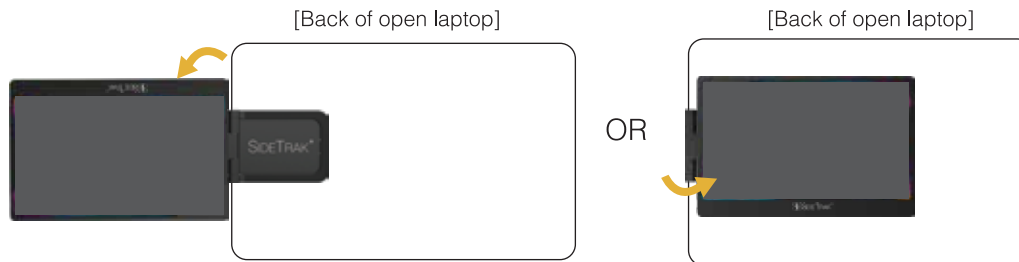
# FAQs

**1** Do I need a download?  
No download required! Just plug in and go.

**2** Can the SideTrak be placed on the left of my laptop?  
Yes! Simply attach SideTrak monitor frame aligned with the left edge of your laptop.



**3** Can the SideTrak flip around?  
Yes! Just swivel or rotate the screen 180° so you can easily share your screen with your peers.



**4** What if I don't want a metal plate on my laptop?  
To continue using the SideTrak with your laptop, metal plate will need to remain on laptop's surface. A laptop case, skin, or cover is compatible with the SideTrak, and will also avoid sticking plates directly onto the laptop itself. To permanently remove metal plate, use included removal tool.

**5** Is SideTrak's magnets safe to have near other electronic devices and credit cards?  
Yes. The SideTrak uses device-safe magnets that will not interfere with screens or data.

**6** Can the SideTrak work when not attached to a laptop?  
Yes, you can use SideTrak as a freestanding monitor or in portrait mode as long as the SideTrak is plugged into a functioning laptop that is on.



**7** What if I need a new cord or a new metal plate?  
Replacement parts can be purchased at [www.sidetrak.com](http://www.sidetrak.com)

**8** What warranty is included with the SideTrak?  
The SideTrak includes a 1-year limited liability warranty.

**9** Will the SideTrak work with Mac and PC?  
The SideTrak should be compatible with all Mac and PC laptops manufactured within in the past 5 years.

# » Troubleshooting

## 1 SideTrak will not turn on and/or load

1. Make sure your laptop is turned on and open
2. If possible, update your computer to the latest software
3. Make sure you have a compatible USB-C port (check page 4) to use USB-C to USB-C cord. If you don't have a compatible USB-C port or have a USB-A port you will have to use **both** the USB-C to USB-C cord with USB-A adapter **AND** the mini HDMI cord
5. Test different ports on your computer when plugging in your SideTrak
6. Try the SideTrak on another computer (preferably a computer with a different operating system)
7. Test the SideTrak with a different USB-C or USB-A cord if you have an extra
9. If you are still having trouble with your SideTrak, contact us. We are happy to help you!

## 2 I accidentally put the metal plate in the wrong place

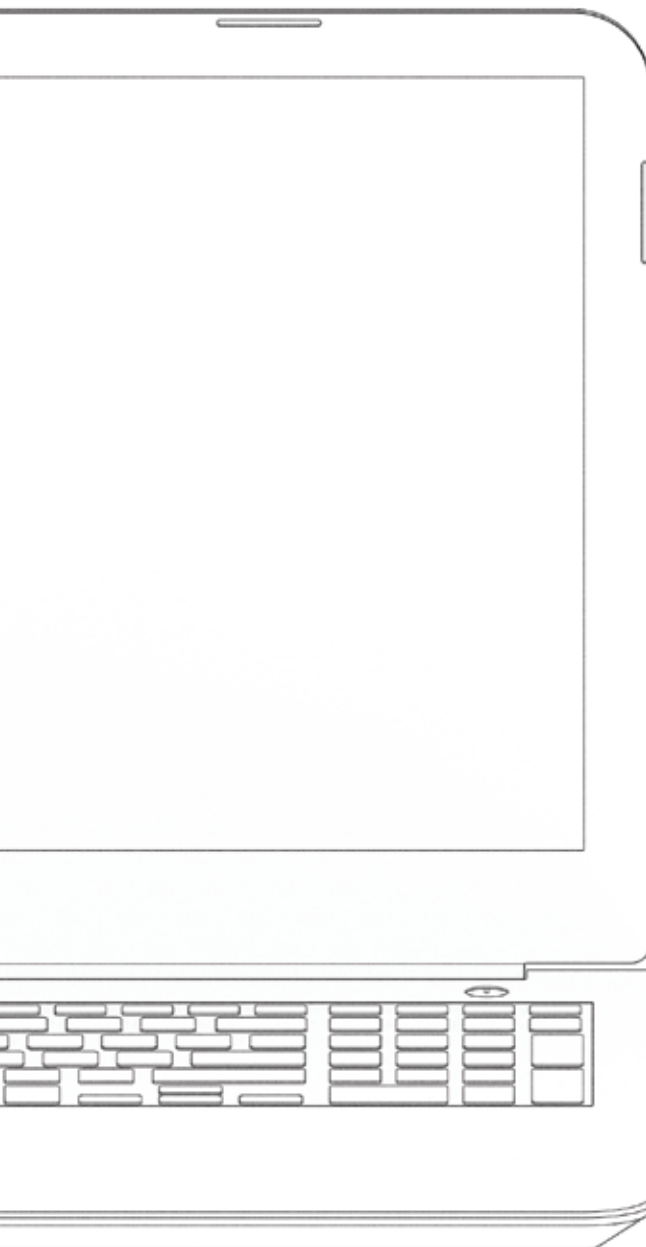
Use included removal tool to remove adhesive from laptop surface, then use spare set provided to re-attach metal plate in desired location

## 3 SideTrak won't clip onto metal plate

Line up SideTrak with the top of metal plate, "hooking" the SideTrak's mounting frame to the top of the metal plate. Magnets should then attach, allowing you to firmly attach SideTrak—You should feel SideTrak click onto magnet.



# Technical Specifications



Refresh Rate: 50/60Hz  
Response Time: 30ms  
Brightness/Luminescence: 300 cd/m<sup>2</sup>  
PPI: 176  
Aspect Ratio: 16:9  
Contrast Ratio: 600:1  
Color Depth: Display 16.7M colors  
Power Consumption: >4.5W  
Panel Type: IPS  
Screen Size: 12.5"  
Resolution: 1920 x 1080  
Connection Type: USB-C, USB-A (through adapter) and mini HDMI



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## LIMITED LIABILITY WARRANTY

This limited warranty gives you specific legal rights and you may also have other rights, which vary from state to state. The limited warranty can also be found online at [sidetrak.com/pages/warranty](http://sidetrak.com/pages/warranty) and in the documentation we provide with this product. We warrant that during the warranty period, the product will be free from defects in materials and workmanship. We limit the duration and remedies of all implied warranties, including without limitation the warranties of merchantability and fitness for a particular purpose to the duration of this express limited warranty. Some states do not allow limitations of how long an implied warranty lasts, so the above limitation may not apply to you. Our responsibility for defective goods is limited to replacement or refund as described below in this warranty statement.

### WHO MAY USE THIS WARRANTY?

Stand Steady Company, LLC located at address 8315 Lee Highway, Suite 350, Fairfax, VA 22031 ("we") extend this limited warranty only to the consumer who originally purchased the product ("you"). It does not extend to any subsequent owner or other transferee of the product.

### WHAT DOES THIS WARRANTY COVER?

This limited warranty covers defects in materials and workmanship of the SideTrak Monitor (the "product") for the Warranty Period as defined below.

### WHAT DOES THIS WARRANTY NOT COVER?

This limited warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

### WHAT IS THE PERIOD OF COVERAGE?

This limited warranty starts on the date of your purchase and lasts for **1 year** (the "Warranty Period"). The Warranty Period is not extended if we replace or repair the product or extend a refund. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

### WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY?

With respect to any defective product during the Warranty Period, we will, in our sole discretion, either: (a) replace or repair such product (or the defective part) free of charge or (b) refund the purchase price of such product. We will also pay for shipping and handling fees to return the repaired or replacement product to you if we elect to replace or repair the defective product.

### HOW DO YOU OBTAIN WARRANTY SERVICE?

To obtain warranty service, you must call 240-580-8725 or email our Customer Service Department at [customerservice@sidetrak.com](mailto:customerservice@sidetrak.com) during the Warranty Period to receive warranty service. No warranty service will be provided without customer contact within the Warranty Period.

### LIMITATION OF LIABILITY

The remedies described above are your sole and exclusive remedies and our entire liability for any breach of this limited warranty. Our liability shall under no circumstances exceed the actual amount paid by you for the defective product, nor shall we under any circumstances be liable for any consequential, incidental, special or punitive damages or losses, whether direct or indirect. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.