**ATTENTION!** Your Rico home appliance has been manufactured with utmost care and under strict quality control. If, for any reason, your are not satisfied, please contact your local dealer or the Rico Department for immediate action on your query / problem at:

# **Customer Relations Department Rico Appliances Pvt. Ltd.**

Sapphire Building, 8th floor, S. V. Road, Khar (W), Mumbai, Maharashtra - 400 052, India

Tel.: (91-22) 2600 2926

Website: www.rico.in, Email: service@rico.in

Please ensure that the Warranty Card is filled in by the Dealer at the time of Purchase. Detach the card below and mail it within 7 days of the purchase to Rico

### **POST CARD**

To,

# **Rico Appliances Pvt. Ltd.**

Sapphire Building, 8th floor, S. V. Road Khar (W), Mumbai, Maharashtra - 400 052, India





Model - 'RC 1503'

Dear Customer,

Thank you for selecting Rico.

Congratulations, you have just bought yourself, one of the finest Automatic Electric Cookers. Your Rico Automatic Electric Cooker has been manufactured for you under the most stringent quality control procedures. This appliance is equipped with a permanent Magnetic Controlling system which is exquisite in design with a solid construction which is easy to use.

You are assured of the best quality, performance and after sales service should you ever require

If, however for any reason, you feel something is lacking, we are always there at your service. A list of Rico service centers is also enclosed separately. If you require any further assistance, please do not hesitate to contact us for immediate action on your query/problem at:

#### **CUSTOMER RELATIONS DEPARTMENT**

#### **Rico Appliances Pvt. Ltd.**

Sapphire Building , 8th floor, SV Road, Khar (W), Mumbai, Maharashtra-400 052, India Tel.: (91-22) 2600 2926, TollFree No: 1800 3000 1559 Website: www.rico.in, Email: service@rico.in

Thank you once again for buying Rico.

C. Thakur

Chairman,

**RILLO** APPLIANCES PVT. LTD.

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#### RICO AUTOMATIC ELECTRIC COOKER WITH 2 COOKING BOWLS





Extra Aluminum Bowl-2





Stainless Steel Lid







#### **General Operation Precautions**

- 1. Make sure the rice cooker is connected to three pin, 5 Amp 230 volts AC socket only.
- 2. Turn off the main switch when the rice cooker is not in use.
- 3. Please keep the heating unit away from water or heat.

#### How to operate the Rice Cooker

- 1. Clean the rice, drain away the chaff and rice water in separate container.
- 2. After cleaning the rice, place the trivet inside the aluminum bowl. Now put the rice into the Aluminum bowl.
- 3. Pour the necessary amount of the water into the aluminum bowl depending on the quantity of rice. A good ratio is to pour 1 cup of rice and add 2 cups of water.
- 4. Place the aluminum bowl inside the rice cooker and move it around so as to make it touch closely with the heating plate.
- 5. Insert the plug into the AC socket. Switch on the power. At this time, the keep warm light will light up showing that the cooker is working.
- 6. Now push the switch down to the cook position and rice will start cooking. When the rice is well boiled & ready, the switch will automatically be released and move back to the keep warm position. Now keep the glass lid on for 10 minutes and the rice will get thoroughly cooked.
- 7. After the rice is ready, unplug the main cord from the power supply, remove the aluminum bowl, the rice is now ready to serve.

#### **Precautions:**

- Keep the aluminum bowl & heating plate clean. No rice grain, dust or any other foreign
  matter should be allowed to remain between the bottom of the aluminum bowl and the
  surface of the heating plate, otherwise the cooker's performance will be affected and
  in serious case, its parts or element may burn out.
- 2. Prevent the bottom from being damaged or bumped otherwise the cooker may be deformed, thereby affecting the performance of the cooker.
- 3. Don't immerse the rice cooker into the water. Clean it with a piece of soft and damp cloth when soiled.
- 4. Don't use the cooker to boil acid or alkaline foodstuff. Don't keep the cooker in corrosive gases or damp places.
- 5. Do not place the cooker near any heat or fuel or inflammable substance.
- 6. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliances by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliances.

In order to continue improving & using the latest technology, the product may be submitted to changes in the specifications, characteristics and / or operation without prior notice.

#### **Technical Specifications:**

Product: Rico Rice cooker with 2 cooking bowls & keep warm function

Capacity: 1.8 liters Wattage: 650 W

Voltage: 230 Volts, 50 Hz AC

## HOME APPLIANCES WARRANTY CARD WARRANTY CONDITIONS & SERVICE PROCEDURE

Please preserve this warranty card and the cash memo and ensure that it is duly stamped (with the date stamped) and signed by the dealer. A warranty card or cash memo which is not stamped and signed by the dealer will be treated as invalid.

Kindly ensure you post the half portion to Rico Head office or update your details on our website www.ricoappliances.com .

#### Conditions of the Warranty:-

Your Rico product is warranted against manufacturing defects for 24 months from the date of purchase. The product is warranted against manufacturing defects only. This product is designed for domestic use only. If it used for commercial purpose then warranty will get void.

#### This warranty does not apply to

- If the product has been used in a way other than mentioned in the instruction manual.
- Normal Wear and tear of parts or surface coating
- Faults which may be due to wrong usage, faulty handling, damage in transit, usage of spurious parts, neglect or accident are not covered by this warranty
- Damages resulting from accidents, mishandling or negligence on the part of the customer and fluctuation in supply voltage.
- Surface Coating, body aesthetics, plastic parts, neon lamps, bakelite parts, rubber/nylon parts, push buttons & bulb.
- Damages resulting due to usage of power supply other than specified 220/230 Volts, AC, 50 Hz. eg: inverters generators etc.
- For humming noise generated due to usage of electronic fan regulators of any make.

Should your Rico product become un-operational during the warranty period, Kindly contact your nearest authorized Rico Dealer / Service Centre. (List is available on www.ricoappliances.com)

Subject to the above - The defective part will be repaired / replaced free of charge for labour or materials, at our discretion & option, provide that:

- The unit is returned at your cost to our Authorized Service Centre along with the stamped and signed Cash Memo and Warranty Card.
- The unit is installed, used and maintained strictly in accordance with the instructions provided.
- The unit is not opened or tampered with by anyone except our Authorized Service Centre or technician.

#### CONSEQUENTIAL DAMAGE

Liability for consequential loss or damages is neither accepted nor is it implied. The warranty extended herein is in lieu of all implied conditions and warranties under the law and is confined to the repair or replacement of defective parts and does not cover any consequential or resulting liability, damage or loss. The warranty in no case shall extend to payment of any monetary consideration whatsoever or the replacement or return of the products as whole, liability for consequential loss or damage is neither accepted nor is implied.

#### SERVICE AND REPAIRS

Please get the product repaired only from our authorised service centre.

This warranty is confined to the repair or replacement of defective parts. Any expenses incurred on collecting and returning the product to the customer and/or on the service personnel who will visit the customer, such as to and fro conveyance, incidentals etc., shall be borne by the customer.

Please note that this warranty is issued subject to the jurisdiction of the competent courts in Mumbai INDIA only.

The company's liability under this warranty shall in no event, and under no circumstances, exceed the price paid by the customer.

In the event of repairs of any parts of the water filter, this warranty will there after continue and remain in force only for the unexpired period of the warranty.

To avoid unnecessary repairs, please study the instruction manual carefully before operation.

4

### **24 Months Warranty**



(To be retained by the purchaser)

Important: Before mailing the warranty card, please read all the terms and conditions of the warranty

			_ Serial No.:
Date of Pur	chase :		
Dealer's Na	me & Address :		
Please fil	l in the following	g post ca	rd, cut along the dotted line
			7 days of purchase.
	245224 2145 4	00//55	
			_ Serial No.:
Dealer's Na	me & Address :		
Customer N	lame :		
Address : _			
Address : _			
Address : _ City :			Pin Code :

Please make sure your dealer completes this card at the time of purchase (This portion is to be mailed to Rico)

You can also register warranty card online at www.rico.in or
Whatsapp on: 91-8879444877

24 Months Warranty