How to upgrade the firmware in App

Associated product(s):

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How to upgrade the firmware in App

Table of Contents
1 Solutions...................................................................................................................................................................................2
2 Common questions............................................................................................................................................................................4
3 More information.............................................................................................................................................................................7

1 Solutions
Step 1: Login the BLUETTI account.

Step 2: Bind your device.
How to upgrade the firmware in App

**Step 3:** Click ".bluetooth icon to connect your device via Bluetooth.

**Step 4:** Click "⚙️" to enter the Settings page, then click the “Firmware Upgrade”.

[Images of app screenshots showing the Bluetooth icon and the Settings page with the Firmware Upgrade option highlighted.]
How to upgrade the firmware in App

Step 5: Upgrade the latest firmware in this page.

2 Common questions

Q: Why there’s no “Firmware Upgrade” option in my setting page?
How to upgrade the firmware in App

A:
Possible reason 1: Customer doesn't login the account and connect the device via Bluetooth direct access. Please login the BLUETTI account to connect the device, there's no “firmware upgrade” option via Bluetooth direct access.

Possible reason 2: After successfully binding the device, customer connect the device via WiFi instead of Bluetooth. Please connect the device via Bluetooth when checking the firmware version, there’s no “firmware upgrade” option when connecting via WiFi.
How to upgrade the firmware in App

Possible reason 3: If you share your device to your friends or family, there’s no “firmware upgrade” option in their App.

Q: Why there’s no “Upgrade” option in my firmware version?

A: If there’s no “Upgrade” option, means your firmware version already the latest.
3 More information

More information: www.bluettipower.com

US Email: service@bluettipower.com
EU Email: sale-eu@bluettipower.com
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