



RETURN AND EXCHANGE FORM

Please ensure you've completed the form below.

Return the form with your item(s) to:

ECHT PO BOX 2118 SPOTSWOOD VIC 3015 AUSTRALIA
--

You will need to source your own courier to return your items. Please ensure that all items are returned in original condition & packaging. All items can be returned for an exchange within 30 days from delivery date. Don't forget to keep a copy of your return tracking number.

SALE ITEMS - All items that were purchased during a sale or from our outlet can only be returned for a store credit or an exchange in sizes/colour.

REFUNDS - All items that were purchased at full price can be returned for a refund within 14 days of delivery.

EXCHANGE - All items can be returned for an exchange in sizes and colour within 30 days of delivery. If the requested size/colour is out of stock, a store credit will automatically be sent to your email.

ORDER NUMBER
NAME
EMAIL
SHIPPING ADDRESS

REASON CODES
1. Faulty/damaged
2. Wrong size
3. Change of mind
4. Don't like the fit
EXCHANGE CODES
A. Exchange size or colour (Clarify below)
B. Refund
C. Store Credit

PRODUCT NAME & SIZE	QTY	REASON	WHAT ARE YOU SEEKING? (EXCHANGE CODE(S))

STILL GOT QUESTIONS? CONTACT CUSTOMER CARE ON SUPPORT@ECHT.COM.AU