

ENHANCED EQUIPMENT warrants to the original purchaser of every new ENHANCED EQUIPMENT unit, the cabinet and all parts thereof, to be free from defects in material or workmanship, under normal and proper use and maintenance service as specified by ENHANCED EQUIPMENT and upon proper installation and start-up in accordance with the instruction packet supplied with each unit.

1 YEAR WARRANTY

All claims for parts or labor must be made directly through ENHANCED Equipment. All claims must include: model number of the unit, the serial number, proof of purchase, date of installation, and all pertinent information supporting the alleged defect. In case of compressor replacement under warranty, either compressor or compressor tag must be returned to ENHANCED Equipment along with above listed information. **Failure to comply with warranty policies will result in voiding claims.** For warranty service, warranty and non-warranty related questions or issues, technical support, or to purchase replacement parts, contact ENHANCED Equipment..

One (1) Year Parts & Labor Warranty

ENHANCED Equipment warrants all new refrigerated components, such as the cabinet and all parts, to be free from defects in materials or workmanship. ENHANCED Equipment's obligation under this warranty is limited to a period of one (1) years from the date of shipment from ENHANCED Equipment. All parts covered under this warranty that are defective within one (1) year from the date of shipment from ENHANCED Equipment are limited to repair or replacement (including labor charges) of defective parts or assemblies. The labor warranty shall include standard straight time labor charges only and reasonable travel charges within 100 miles roundtrip as determined by ENHANCED Equipment.

Additional Four-Year (4) Compressor Warranty

In addition to the one (1) year warranty stated above, ENHANCED Equipment warrants its sealed compressor to be free from defects in both material and workmanship under normal and proper use and maintenance service for a period of four (4) additional years from the date of shipment from ENHANCED Equipment, but not to exceed five (5) years. Compressors that have been determined to be defective from ENHANCED Equipment within this extended period will be either repaired or replaced with a compressor or compressor parts of similar design and capacity according to ENHANCED Equipment's discretion. The four (4) year extended compressor warranty applies only to sealed parts of the compressor and does not apply to any other parts or components. This includes, the cabinet, paint finish, temperature control, refrigerant, metering device, motor starting equipment, fan assembly, and other electrical components, etc. Labor coverage is not included outside of the 1 year parts and labor warranty. Warranty is not transferable.

Compressor Warranty

The five-year compressor warranty detailed above will be void if the following procedure is not carefully adhered to:

1. This system contains R290 refrigerant and lubricant. The lubricant has rapid moisture absorbing qualities.
2. Drier replacement is very important and must be changed when a system is opened for servicing.
3. Micron level vacuums must be achieved to insure low moisture levels in the system.
4. Compressor must be obtained through ENHANCED Equipment, unless otherwise specified in writing, through ENHANCED Equipment's warranty department.



Warranty Claims

All warranty claims for labor or parts must be made directly through ENHANCED EQUIPMENT. All claims shall include: unit model number, cabinet serial number, proof of new product purchase, installation date, and all pertinent information related to the reported defect. To qualify for a compressor warranty claim, the replacement compressor must have been purchased directly from ENHANCED EQUIPMENT. The compressor warranty does not apply to shipping and labor costs or other parts whether electrical or mechanical.

ROUTINE MAINTENANCE REQUIREMENTS MUST BE FOLLOWED OR WARRANTY IS VOID.

THE ONE (1) YEAR PARTS & LABOR WARRANTY AND THE ADDITIONAL FOUR (4) YEAR COMPRESSOR WARRANTY ARE AS DESCRIBED ABOVE. THESE WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, AND SELLER DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR THAT THE GOODS WILL BE FIT FOR A PARTICULAR PURPOSE. SELLER ALSO DISCLAIMS ANY IMPLIED WARRANTIES OF NON-INFRINGEMENT. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

What is Not Covered by This Warranty

ENHANCED Equipment's sole obligation under this warranty is limited to either repair or replacement of parts, subject to the additional limitations below. This warranty neither assumes nor authorizes any person to assume obligations other than those expressly covered by this warranty.

A. NON WARRANTY PARTS.

ENHANCED EQUIPMENT excludes specific parts exposed to normal wear and tear. These parts include, but are not limited to, lamps, gaskets, casters, shelves and shelf clips, pans, bin and pan dividers and airflow guards.

B. INDIRECT OR CONSEQUENTIAL DAMAGE.

ENHANCED EQUIPMENT does not warrant economic loss, profit loss, or special, indirect or consequential damages including without limitation, losses or damages arising from food or product spoilage claims caused by refrigeration failure.

C. IMPROPER USAGE.

ENHANCED EQUIPMENT is not responsible for parts or labor coverage for component failure and or other damages resulting from improper usage, installation or failure to clean and/or maintain the unit as set forth in the user's manual provided with this unit. All ENHANCED EQUIPMENT units are designed for commercial use, not for residential use. Warranty is invalid if the unit is installed in a residence.

D. RELOCATION OF UNIT FOR REPAIR.

ENHANCED EQUIPMENT is not responsible for the cost to move a unit for any reason from its position of operation on the customer's premises to make a warranty repair. Further, ENHANCED EQUIPMENT is not responsible for the cost of disassembling cabinetry and/or panels built around the unit to make a warranty repair.

E. WARRANTY IS NOT TRANSFERABLE.

Warranty is limited to only the original purchaser, owner or lessee of the unit. Warranty does not transfer with change of ownership or lessee.

F. ALTERATION, NEGLIGENCE, MISUSE, ABUSE, ACCIDENT, DAMAGE DURING TRANSIT OR INSTALLATION, FIRE, FLOOD, ACTS OF GOD.

ENHANCED EQUIPMENT is not responsible for malfunctions due to alteration, neglect, misuse, abuse, accident, damage during transit or installation, fire, flood, storm, and/or other acts of God. ENHANCED EQUIPMENT is not responsible for any improper electrical connections resulting from electrical power failure, the use of extension cords, and low voltage or voltage drops to the unit.

G. UNAUTHORIZED MODIFICATION.

ENHANCED EQUIPMENT is not responsible for the repair or replacement of failed or damaged components resulting from unauthorized modifications to units or the use of non OEM parts without prior written approval from ENHANCED EQUIPMENT.

H. IMPROPER ELECTRICAL CONNECTIONS.

ENHANCED EQUIPMENT is not responsible for the repair or replacement of the unit or any damaged components resulting from incorrect supply voltage, low voltage, fluctuating supply voltage, incorrect amperage the use of extension cords, generators or other improper electrical connections.

I. OUTSIDE THE U.S.

This warranty does not apply to any parts and/or labor warranty claims made on units sold or used outside of the contiguous United States. These warranties are exclusive and in lieu of all other warranties, expressed or implied, and all other obligations or liabilities on our part, and we neither assume nor authorize any other person to assume for us any other obligation or liability in connection with the sale of said refrigeration units or any part thereof. * Terms may vary. Contact ENHANCED EQUIPMENT for further details.