



GLOBALFAIR CABINET LIMITED WARRANTY

The following is considered as the agreement on the terms and conditions of the warranty between you and GlobalFair. This warranty applies only to the original end user and proof of purchase is required for all claims.

LIMITED WARRANTY:

GLOBALFAIR INC. MAINTAINS THE HIGHEST STANDARDS WARRANTS TO THE ORIGINAL PURCHASER THAT ITS PRODUCT WILL BE FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP UNDER NORMAL USE. THIS WARRANTY IS VALID FOR A PERIOD OF 1 YEAR (ONE YEAR) FOLLOWING THE DATE OF DELIVERY TO THE PURCHASER, WHEN INSTALLED AS PER OUR INSTALLATION GUIDELINES AND MAINTAINED AS PER OUR CARE & MAINTENANCE.

GENERAL WARRANTY TERMS:

- To file a claim, please contact the Authorized GlobalFair Point of Contact / Dealer where the cabinet was purchased, in the format as prescribed at the time of filing the claim.
- This warranty applies solely to the first owner and only for the first installation of the product, does not cover for refurbished products and it is non-transferable. Any subsequent sale or transfer of ownership will result in warranty being voided. GlobalFair will not provide warranty coverage in such cases/ scenarios.
- Following the submission of a claim, GlobalFair reserves the right to conduct an inspection of the cabinets and may ask for extraction samples for additional evaluation. Any unauthorized attempts to repair or replace the cabinets without prior consent from GlobalFair will render this warranty null and void. GlobalFair only warrants the surfaces that are permanently installed and used in structures that have not been moved or altered from where they were originally installed.
- This limited warranty applies only to materials that have been paid in full.
- GlobalFair only warrants the cabinets that are permanently installed and used in structures that have not been moved or altered from where they were originally installed.
- The product must be maintained, according to Care and Maintenance guidelines set forth by GlobalFair, to be eligible under this warranty. Abuse of any kind will void any claim that is made due to a defect.
- If the goods are found to be defective, GlobalFair, at its discretion, will either refund or replace the defective products, choosing the most feasible option to GlobalFair. However, GlobalFair disclaims any responsibility from any consequential damages, lost profits, or any associated costs or damages. All of which specifically excludes, including but not limited to labor, shipping, transport, disposal, or any costs associated with the product installation and related components. Such components, including but not limited to plumbing, walls, flooring, doors, fixtures, gas or electric appliances, and countertops, all of which are specifically excluded.



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- This warranty does not cover the cost of installation, removal, subsequent damage, or transportation of the defective product, regardless of whether the work was performed by a contractor, service company, or consumer.
- GlobalFair reserves the right to substitute for discontinued products with the comparable alternative product in terms of styling and color that is available at the time a claim is submitted.
- GlobalFair reserves the right to replace the unit(s) in a way that is appropriate to GlobalFair's wishes in the case that GlobalFair and the buyer cannot reach an agreement on the cost or replacement method.
- This warranty is valid only for cabinet products used for their intended use in residential and light commercial applications within the United States. The warranty covers products used strictly in accordance with their designated application and Installation Guidelines, and it is not transferable. Any use of these products outside of their specified purpose for cabinets will render this warranty void.
- GlobalFair would not bear any responsibility for any losses sustained or costs incurred that are reported after the expiration of the warranty period.
- Notification of any defects must be communicated in writing to GlobalFair within 30 days of discovery of the defect to qualify for limited warranty coverage. To initiate a claim under this warranty, please contact GlobalFair with details of the defects, accompanied by photos and the order number.
- No installer, retailer, distributor, agent, customer or any third party has the authority to alter or modify the obligations or limitations as stipulated in this warranty. Any original end user is bound by the obligations outlined in this warranty.

EXCLUSIONS

- This Warranty does not cover, and GlobalFair Inc. will not be responsible for: Defects or damage arising from improper or negligent installation, misuse, accidents, alterations (regardless of whether the alteration caused or contributed to the defect), or improper care.
- This warranty does not cover any failures during the transportation of the product by the customer.
- This warranty does not cover damages, theft, or loss that occurs after GlobalFair properly delivered your cabinets to you, or your retailer, dealer, builder, or contractor.
- Wood may vary in color, and characteristics and exhibit subtle changes as they age. Sunlight, smoke, household cleaners, and other environmental conditions may also affect the color match over time. These variations are considered to be the nature of the material in relation to their environmental exposure and are not covered under this warranty.
- GlobalFair Inc. will not be responsible for accidents, impact, or acts of God, such as hurricanes, fire, earthquakes, or floods, normal wear and tear, alterations, environmental conditions, or humidity absorption.

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- Climate Controlled Environment. To minimize warpage and moisture expansion of wood products, GlobalFair Inc. products should be maintained in a climate-controlled environment that avoids extreme temperatures and extremely high or low humidity conditions. GlobalFair Inc. will not warranty products stored or installed in any uncontrolled environment. Refer to our Care & Maintenance document.
- Cabinetry that has been exposed to water, due to plumbing leakages, cleaning with completely wet cloth, and other exposure to water.
- When your new home is being constructed, the structural materials and various components are made to suit the requirements at the period of construction. When a house is completed, it will start to settle. Settling may cause structural movement in the house; this movement may affect the cabinets as well. Examples: Cabinet doors may need to be adjusted and this is not warranted.
- In addition, variations in hand-carved items, wood grain, finish color, aging, or other natural wood and stain characteristics are not considered defects and are not covered by this warranty.
- This warranty, and any applicable implied warranties, do not cover incidental or consequential damages arising from any defects in the product, such as labor charges for installation or removal of the product or any associated products.
- This warranty does not cover any chemical damage including but not limited to acid etching or other harmful chemical attacks.
- This warranty does not cover any products that were altered or changed by the customer.
- In case of natural wood, they are subject to variations in background color, veining distribution and veining pattern. The color, shade, veining, knots, and any other variances in the appearance of natural wood will exist and will slightly vary between a sample you may have used in the selection process and the actual wood used on your project, between two pieces, and even within the same piece. Such naturally occurring variations are to be expected in natural wood and are not considered defects. GlobalFair will try its best to minimize these things in the final product. However, any requests for replacements due to these variances are not considered under this warranty.
- GlobalFair disclaims liability for issues including but not limited to: (1) cabinets installed with visible defects; (2) problems arising from the use of incompatible adhesives or improper glue application during installation; (3) color or gloss inconsistencies between product samples, replacement products, or illustrations and the actual product, as well as those resulting from the addition of material from a different lot supplied at a later date by GlobalFair; (4) not complying with GlobalFair's Installation Guide / Assembly manuals or requirements.

IF YOU HAVE CLAIM

Contact or reach out to the Authorized GlobalFair Point of contact or Retailer where you purchased the cabinets and describe the issue. They will offer assistance in addressing your inquiries and, if required, initiate the claim process. If applicable, they will conduct an initial inspection of the issue. The findings of the inspection are required to be submitted to GlobalFair along with proof of purchase, a sample

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and/or clear photos of the defect, and/or any additional information GlobalFair might need to understand the cause of the issue.

WHAT GLOBALFAIR WILL DO

- If GlobalFair honors a claim under this warranty, GlobalFair will replace the product. Alternatively, GlobalFair might refund the cost of the cabinets as mentioned in the claim.
- This warranty is limited to the designs, colors, styles, structures, and SKUs available at the time of the repair or replacement. If the original product is no longer available, we reserve the right to substitute it with another design, color, style, structure or SKU that is similar to the original and of equivalent value.
- GlobalFair reserves the right to replace only the specific pieces of Cabinetry that are subject to the claim or issue. The term 'replacement' in this Warranty does not imply the replacement of the entire cabinet purchased, unless GlobalFair deems such action necessary.
- The determination of whether the warranty is to be issued will hinge upon the obligations fulfilled by the end user. This decision will be conclusive and binding on all parties involved. Adherence to our Installation Guide and Maintenance Guide is mandatory.

LIMITED NATURE OF WARRANTY AND LIMITATION ON DAMAGES:

THE CUSTOMER IS HEREBY NOTIFIED AND AGREES THAT GLOBALFAIR'S MAXIMUM LIABILITY FOR ANY CLAIMS OR DAMAGES ARISING FROM THE PURCHASE IS LIMITED TO EITHER REPLACING THE GOODS OR ISSUING A REFUND FOR THE PRODUCT THAT HAS BEEN ORDERED. GLOBALFAIR WILL NOT BE RESPONSIBLE, UNDER ANY CIRCUMSTANCES, FOR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL, ADDITIONAL, OR INDIRECT DAMAGES, INCLUDING INSTALLATION COSTS OR LOST PROFITS OR UNFORESEEN CONSEQUENCES, THAT MAY ARISE IN CONNECTION WITH PURCHASING AND USING THE PRODUCTS. THE LIMITED EXPRESS WARRANTY SET FORTH ABOVE IS THE SOLE WARRANTY THAT GLOBALFAIR IS MAKING. GLOBALFAIR HEREBY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. THE LIMITED EXPRESS WARRANTY, MOREOVER, APPLIES SOLELY TO THE ORIGINAL PURCHASER OF THE PRODUCT FROM GLOBALFAIR AND IS NOT ASSIGNABLE OR TRANSFERABLE. IT IS IMPORTANT FOR THE CUSTOMER TO CAREFULLY REVIEW AND UNDERSTAND AND AGREE TO THESE TERMS BEFORE MAKING A PURCHASE FROM GLOBALFAIR.