

# HERSCHEL CALIFORNIA 2000R Wall-mounted Infrared Heaters

# **INSTALLATION & OPERATING INSTRUCTIONS**



#### **TECHNICAL INFORMATION:**

Rated Power:	2000W at 220-240V
Heating Element:	Ultra long life Carbon heating lamp (10,000 hours)
Reflector:	Mirror Aluminium (98% reflection preventing rearward heat loss)
Dimensions:	780 x 125 x135mm
Remote control:	2 power levels (50% power increments) & 0-24 hour timer (24x1 hour
Mounting position: Warm-up time:	increments) Wall or Stand (available separately) 5-10 seconds
Useful wavelength range:	2 - 5μm
Weight:	3kg
Warranty:	2 Years (excludes lamp & remote control)
Protection:	IP65

## **ELECTRICAL EQUIPMENT:**

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist.



#### **IMPORTANT NOTICE TO PURCHASER:**

Before utilizing the product, you should determine the suitability of the product for its intended use. HERSCHEL INFRARED LTD expressly disclaims the implied warranties and conditions of merchantability and fitness for a particular purpose. In no case shall HERSCHEL INFRARED LTD be liable under any legal theory, including but not limited to contract or strict liability, for any direct, indirect special, incidental or consequential damages resulting from product use.



The product complies with Safety Standards EN60335-2-30, RoHS and EMC EN 50336 & EN 62233 & Ecodesign requirements for local space heaters. These cover the essential requirements of EEC Directives 2006/42/EC, 2011/65/EC, 2004/108/EC and 2009/125/EC.

Original instructions covering CALIFORNIA 2000R produced 012019 onwards.

# **IMPORTANT SAFETY PRECAUTIONS**

READ THESE INSTRUCTIONS CAREFULLY AND RETAIN FOR FUTURE REFERENCE.

Failure to observe these instructions will invalidate the warranty. This unit may be a source of possible shock. Do not disassemble. No user-serviceable parts inside.

Source of possible ignition.

# 🛆 WARNING

# TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- 1. Remove the unit from its packaging and check it to ensure it is in good condition before installing and operating.
- 2. Send the packaging to be recycled. DO NOT let children play with plastic bags or other parts of the packaging.
- 3. CAUTION: Risk of Electric shock
  - a. This appliance must be disconnected from its power source during installation or service activities and when replacing.
  - b. DO NOT use this heater in the immediate surroundings of a bath, shower or swimming pool or hot tub where it could fall into a container full of water.
  - c. Switches and other controls must not be within reach of a person in a bath, pool, hot tub or shower.
  - d. DO NOT touch this heater or its controls with wet hands.
  - e. DO NOT allow power cables to become immersed in water or other liquid.
  - f. DO NOT open or try to repair the heater yourself. Servicing should be performed by qualified personnel only.
- 4. In order to avoid overheating and potential fire hazard, DO NOT cover the heater under any circumstances. If the heater should become accidentally covered during operation, turn it off immediately and clear out any foreign objects that have covered the heater or become lodged in the grill.
- 5. The unit must be installed with a minimum clearance of 1800mm (71") to the floor and 300mm (12") clearance at the top and 400mm (16") to the sides of the heater.
- 6. DO NOT touch the heater when in use. Parts of the heater may exceed 200°C / 392°F during operation. Contact with the heater during operation may cause severe burns. Do not touch the heater during or for 10 minutes after operation.
- 7. DO NOT use the heater if the power cord is damaged. This must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- 8. DO NOT use the heater to ignite materials. DO NOT operate in locations containing gasoline, flammable liquids or other volatile substances.
- 9. DO NOT install the heater pointing directly downwards and maintain at least 500mm from ceiling or other objects.
- 10. DO NOT install this heater near, or pointing towards flammable objects within 1 metre or where curtains, towels or other flammable items can be blown onto the heater.
- 11. This heater must only be used for the heating of people outdoors or indoors in an unenclosed space. The CALIFORNIA is not to be used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, regardless of whether they have been given instruction or are under supervision. Children should be kept away and should not be left unsupervised around the unit.
- 12. All operators shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not plug in, switch on or regulate the appliance or perform user maintenance including cleaning.
- 13. DO NOT leave the heater operating unattended.
- 14. NEVER place hands under the heating element during operation.
- 15. IMPORTANT: Ensure supply voltage does not exceed 245 Volts.

## SAVE THESE INSTRUCTIONS.

#### WATER INGRESS PROTECTION:

Herschel CALIFORNIA is rated to a standard IP65. Suitable for outdoor use.

Installation in potentially wet or humid rooms such as bathrooms must be carried out by a suitably qualified installer and comply with local electrical safety requirements.

If in doubt, do not install. Herschel Infrared Ltd shall not be liable for any loss, damage or injury caused or resulting from inadequate fitting or incorrect placement of heaters close to water sources.

#### **ELECTRICAL INFORMATION:**

Installation must only be carried out by competent persons or a qualified electrician according to national regulations. Wiring must be connected in accordance with the relevant national electrical safety standards and must be earthed. The electrical supply to the unit should be provided by connecting to a circuit protected by a fuse or miniature circuit breaker suitable for the electrical rating of the unit and in accordance with Table 1. An electrical plug may be added by the installer so long as both the plug and electrical supply circuit to be plugged into are appropriately rated according to the requirements of the heater in Table 1 and in accordance with local regulation. Any plug, sockets and switches intended for use outdoors must have water ingress protection ratings as good as, or better, than the protection rating of the heater (IP65).

#### **Table 1. Electrical Specification**

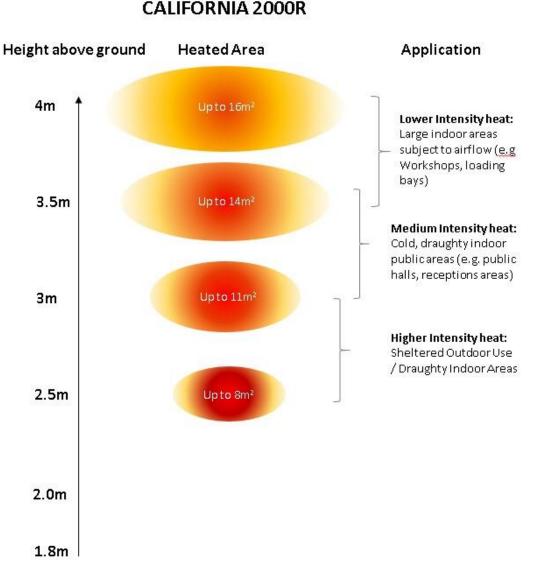
Model	Rated Power	Voltage	Current	Frequency	Fuse (Minimum)
CALIFORNIA 2000	2000W	220-240V	8.7A	50/60Hz	13A

The mounting position of the unit must ensure that any mechanical damage to the flexible cable is unlikely. Any exposed flexible cable is to hang down (not tied UP) and must have adequate clearance from the heater to prevent scorching or damaging the cable.

Colour coding used in the supplied mains cable: BROWN wire is to be connected to LIVE ('L'), the BLUE wire to NEUTRAL ('N') and the GREEN/YELLOW wire to EARTH ('E').

#### **MOUNTING POSITION:**

Diagram 1: CALIFORNIA heated area and applications



Middlewave Infrared heat is characterised by a strong central beam that dissipates to a gentler intensity heated area outside the central beam.

The zone heated by CALIFORNIA will increase in size the higher the heater is installed from the floor, but the warmth experienced from the heater will be lower.

The mounting height and intensity should reflect the intended use of the heater.

Mount the heater at a lower height in areas intended for low physical activity (for example a seating area) or areas subject to stronger airflow (outside or near open doors).

Mount CALIFORNIA higher where less intense warmth is needed (for example public spaces where people are active or wear warm clothing).

For permanent installation (i.e. not using a stand), the Herschel CALIFORNIA must be located in a position to allow proper and efficient use but one that ensures hot parts are not touched accidentally. The recommended installation height of the CALIFORNIA

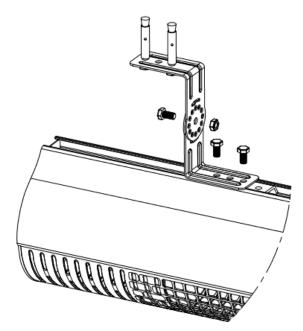
is 1.8m - 2.4m (71"-95") from the floor. Under no circumstances is the unit to be installed at less than 1.8m (71") from the floor. Consideration should be given to any temporary or occasional additions such as stages or platforms and adjusted accordingly. For outdoor use, or other areas with air movement/wind the directional Infrared spread may reduce by 1/3 to 1/2.

Wall mounting swivel brackets are provided with the heater which has been specifically designed to allow this product to be fitted to a wall with adequate clearances at the back of the unit. Do not mount the heater with any other bracket except those provided.

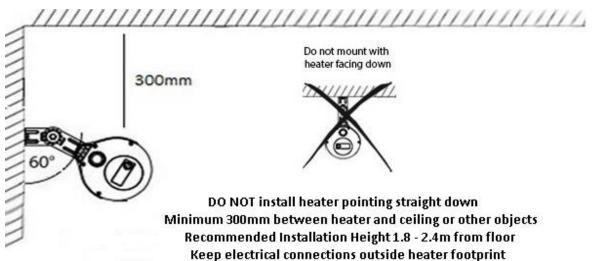
The sides and ends of the heater must always be at least 300mm (12") away from the nearest wall, ceiling or other structure.

#### **INSTALLATION:**

#### **Diagram 2: Bracket Assembly**

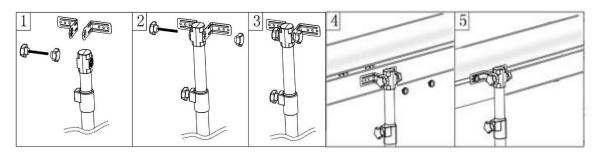


**Diagram 3: Wall Mounting Position** 



#### Diagram 4: Installation using a stand:

The CALIFORNIA may be installed on its own stand (available separately). Installation is easy using the brackets supplied following the diagrams below.



# \land CAUTION:

- Ensure mains power is OFF before commencing installation.
- The supplied mains cable must not contact the top surface of the heater during operation.
- Heater must not be located immediately below a socket outlet. Electrical connections must be made outside of the footprint of the unit to avoid heat build-up. If the heater is to be mounted on an incline (e.g. sloping roof), ensure the electrical connection is located below the lowest end of the heater.
- Joists, beams and rafters shall not be cut or notched to install the appliance.
- This heater is not intended for ceiling-recessed installation. Do not install pointing directly downwards.
- The identification mark and model reference should be visible after installation.
- The CALIFORNIA must not be attached facing or close to any combustible material (eg, wood or PVC cladding, fascia or soffit) or other materials that could blow onto the heater.
- The fixed wiring insulation coming into contact with parts with a temperature rise of greater than 50°C must be protected, for example, by sleeving having an appropriate temperature rating.
- Exercise caution when siting the heater stand that the heater cannot accidentally be touched, knocked-over or that the wire causes a tripping hazard.
- Never place the stand and heater next to a swimming pool, pond or other water source.

## **OPERATION BY REMOTE CONTROLLER:**

The Herschel CALIFORNIA is operated from the remote control supplied with the heater. Insert 2 x AAA Alkaline batteries into the remote control.



Remote Control Function						
Button	Function (Heater On)	Function (Heater Off)	LED Display on Heater			
1	Turns heater on or off					
2	Increase Heat Level or	Turns heater on to	L1			
	Timer hours	Level 1 (minimum)				
3	Decrease Heat Level or	Turns heater on to	L2			
	Timer Hours	Level 2 (Maximum)				
4	Enable Heat Level		L [n]			
	adjustment					
5	Enable Timer adjustment		00 - 24			

- 1. POWER BUTTON: Turns heater on or off.
- 2. UP BUTTON: Increases the temperature and timer level.
- 3. DOWN BUTTON: Decreases temperature and timer level.
- 4. LEVEL BUTTON: Use to adjust heat levels (L1-L2). Press the Level button then use the up and down buttons (2 and 3) to increase or decrease the heating level.
- TIMER BUTTON: Use to set the timer from 00 24 hours. Adjust using buttons 2 & 3 to the number of hours you would like to set.

All Herschel remote controls have the same frequency, so it is possible to control several heaters with just one remote.

Safety & Energy-saving protection:

- If the California 2000R is left switched on continuously for a week (168 hours), the heater will automatically switch itself off and must be restarted.
- California 2000R is equipped with an overheat switch which will cut power to the heater if it senses an overheat in the electronics. Please let the heater cool down for 15 minutes before attempting to restart.

#### **INITIAL USE:**

There may be an odour or vapour from the heater on initial use or if heater has not been used for an extended period. This is normal.

#### **USER MAINTENANCE:**

The heater may be wiped-down with a soft damp cloth. Do not use abrasive detergents to clean the unit. In marine environments, the unit may be gently sprayed clean with clean water with the POWER TURNED OFF and completely cool. After cleaning, it is advisable to warm the heater for 10 - 20 minutes to dry the unit and prevent staining.

The lamp used in the Herschel CALIFORNIA is Ultra long life (10,000 hours). Changing the lamp should only be carried out by suitably qualified personnel using the instructions available on Herschel's website.

#### WARRANTY:



Register your product here:

https://www.herschel-infrared.com/customer-service/warranty-registration/

The Herschel CALIFORNIA is guaranteed against failure due to faulty materials or workmanship for two years from date of purchase excluding the lamp and remote control unit. In the unlikely event of failure of the unit within this time, the unit must be returned to the supplier for repair or replacement. The guarantee is invalid if the correct installation instructions as given in this leaflet have not been adhered to. Refer to Herschel Infrared Ltd's warranty policy for full details. See <u>https://www.herschel-infrared.com</u>.

Note your serial number for future reference:

#### **COMPLIANCE WITH ECODESIGN DIRECTIVE 2009/125/EC:**

EcoDesign legislation does not apply to CALIFORNIA 2000R when used outdoors, or for heating indoors in an unenclosed space where this prevents application of EcoDesign regulations.

The CALIFORNIA is not recommended for indoor use to reach and maintain a defined temperature level in an enclosed space. The Herschel COLORADO 2500 (non remote) should be used together with the appropriate Herschel iQ controller.

Note however in accordance with Ecodesign standards, the CALIFORNIA 2000R model will switch itself off if left operating continuously for 168 hours (1 week).

Herschel is not responsible for any breach of the legislation where the CALIFORNIA is used indoors in such a way as to put it within scope of the EcoDesign Directive.