smart energy management

## SolaStat<sup>™</sup>-1-2

An Intelligent Technology Solution for Water Heating

# USER GUIDE













#### **Table of Contents**

Introducing your SolaStat™ Controller	1
The Display Panel	2
Using your SolaStat™ Controller	3
Trouble Shooting Guide	8
Programming Table	

For technical help contact your installer or maintenance technician.

#### **Installer Details:**

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#### INTRODUCING YOUR SOLASTAT<sup>TM</sup> CONTROLLER

#### About your SolaStat™ Controller

Your SolaStat<sup>™</sup> Controller has a microcomputer, which intelligently and automatically controls water flow and energy inputs into your hot water system.

Your SolaStat™ will balance water flow and energy inputs from solar, and electrical sources so you minimise your energy costs

It has two main aims -

- ⇒ To make sure your hot water is being heated cost-efficiently.
- ⇒ To make sure you don't run out of hot water when you need it.

### How does it work?

Your SolaStat<sup>™</sup> Controller works by measuring and comparing the temperature at two different places in the system: the collector (**ROOF**), and your hot water cylinder (**TANK**).

Note: An **INLET** sensor is not used in this model. The **INLET** sensor reading will show the same as the **TANK** reading.

If the temperature at the **ROOF** is higher than the TANK temperature by a pre-set amount, then the pump turns on automatically to transfer heated water from your solar collector to your hot water cylinder, and replace it with cooler water from the bottom of the cylinder.

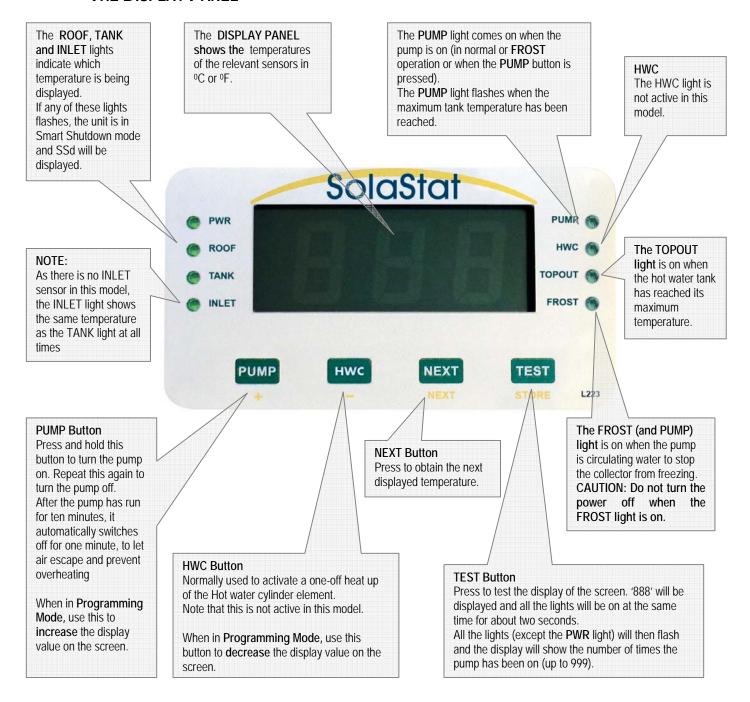
This makes the hot water cylinder heat up and the collector on your roof cool down. When the temperature difference reduces to the pre-set level again, the pump automatically stops.

It can also optimise the timing of heating your water, so heat is only applied to the water in your cylinder when necessary, not all the time.

The SolaStat<sup>™</sup> is also designed to protect your hot water system from very high or freezing temperatures.



#### THE DISPLAY PANEL



Helping you to achieve Power Savings Your SolaStat<sup>™</sup> helps you save power by controlling the amount of hot water that enters your tank.

Your SolaStat™ is set to make the pump automatically turn on or turn off, depending on the temperature in the tank and at the collector.

You can manually alter the amount of water entering your tank by using the **PUMP** button.



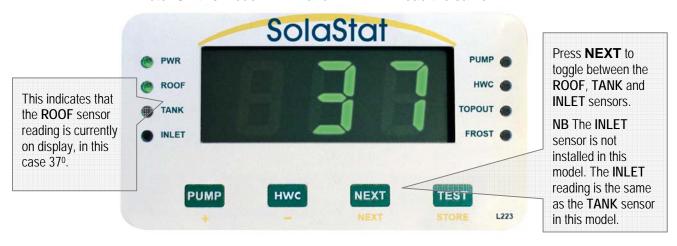
#### USING YOUR SOLASTAT™ CONTROLLER

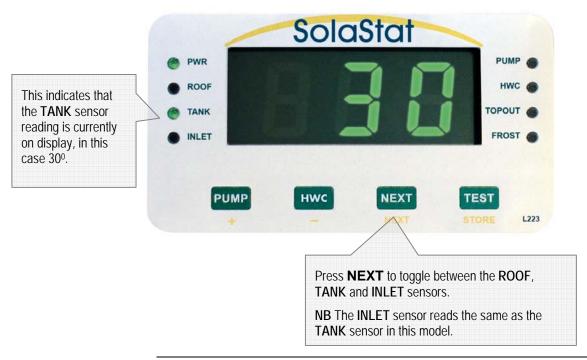
## Reading the Display

The Displayed Value lights show where the current display temperature is being read from: **ROOF**, or **TANK**.

To find out the temperature on the other sensor, press the **NEXT** button. The display light will confirm which sensor is being read.

Note: On this model TANK and INLET will read the same.





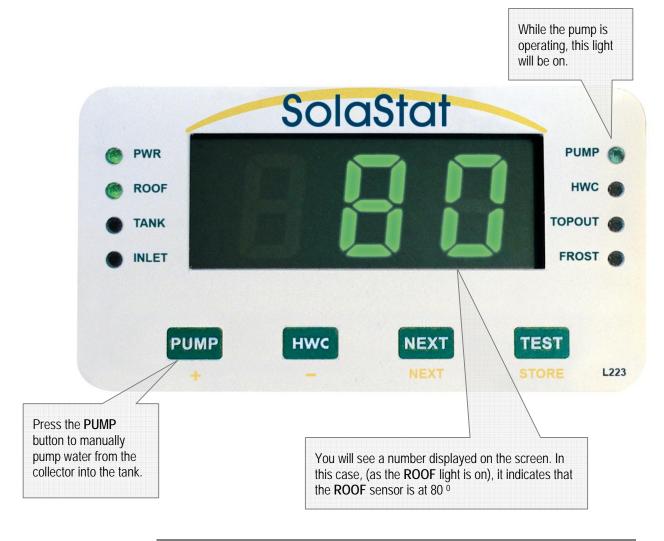


#### USING YOUR SOLASTATTM CONTROLLER, CONTINUED

#### Pump Activation

Press and hold the **PUMP** button to manually operate the pump. It will circulate the water between the panel and the hot water tank.

After it has run for ten minutes (on automatic or manual), the pump automatically switches off for one minute, to let air escape and prevent overheating.





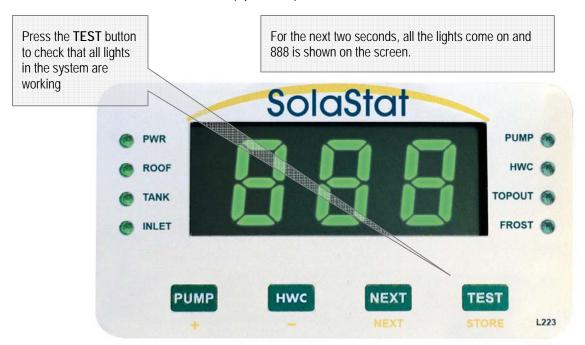
#### USING YOUR SOLASTATTM CONTROLLER, CONTINUED

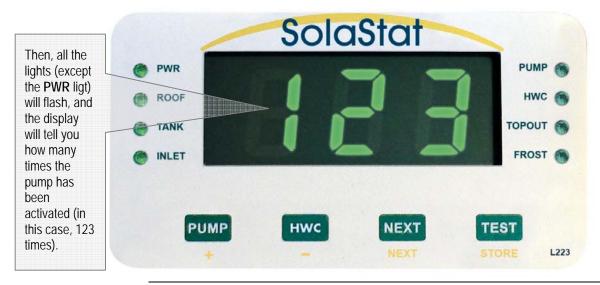
#### **Testing Mode**

Pressing the TEST button will make sure the display panel and all lights in the system are working.

All the lights will stay on, and '888' will be shown for about two seconds.

Then all lights will flash and the display shows how many times the pump has been activated (up to 999) for three seconds.







#### USING YOUR SOLASTAT™ CONTROLLER, CONTINUED

## Smart Shut Down Mode

'Smart Shutdown' is a mode that your Controller will enter to minimise damage. It can be activated when the temperature at the ROOF Sensor is less than -40°C [-40°F] or more than 162°C [323°F]. This may occur because:

- ⇒ there is a fault in the sensor wiring, OR
- ⇒ the solar collector has reached a very high temperature.

If Smart Shutdown mode is activated, you will see 'SSd' on the display as shown on the screen below.

**SSd** on the display shows the controller is in Smart Shutdown mode – i.e. there is a fault condition.



When **SSd** is displayed, the **ROOF**, or **TANK** light will be on or flashing to indicate which sensor is faulty. In this case, a faulty **ROOF** sensor has been detected.

The **ROOF** sensor temperature may reduce to a safe level by itself, and the unit will then return to normal operation. '**SSd**' will no longer appear on the display.

This is a normal condition, and it is not necessary to contact your installer or maintenance technician unless 'SSd' is on the display for more than 12 hours.



#### USING YOUR SOLASTATTM CONTROLLER, CONTINUED

#### **Lockout Mode**

The Lockout Mode is activated when the water temperature in the collector is less than 20°C [68°F]. In this case, the collector will not contribute any useful heat, even to cold water.

In this (Lockout) mode, the Controller will not turn on the pump even if the correct temperature differential is reached.

However, if a frost condition is detected, this lockout mode is overridden and the pump operates to protect the system from freezing.

#### **Frost Mode**

The **FROST** value is set by your installer. It is shown on the Programming Table on Page 9.

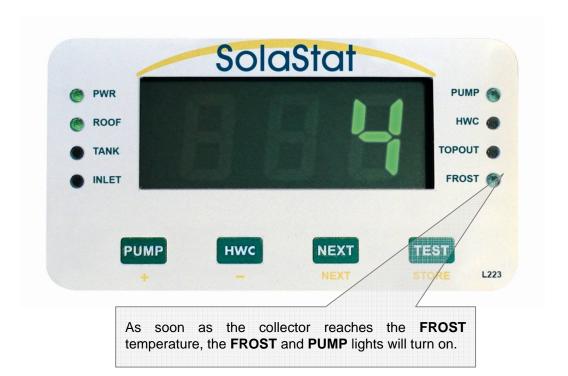
This function is designed to protect your collector and hot water system from freezing and bursting.

When the **FROST** temperature is reached, the pump will come on just enough to raise the temperature of water by  $2 - 3^{\circ}$ C (3.5 – 6 °F).

Only a small amount of warm water is needed to protect the collector and plumbing.

When the unit is in Frost Mode, the **FROST** and **PUMP** lights will come on.

**CAUTION**: Do not turn the power off when the Frost light is on.





#### **TROUBLE SHOOTING GUIDE**

Symptom	Cause	Solution
No operation, no display and no lights.	⇒ No power/fault	<ul><li>⇒ Check mains outlet.</li><li>⇒ Check fuses.</li></ul>
POWER light ON but no display or corrupted display.	<ul> <li>⇒ Power brown out (mains power not running at full voltage)</li> <li>⇒ Unit faulty</li> </ul>	<ul> <li>⇒ Switch off power while mains power is in brown out condition.</li> <li>⇒ Switch off power for 10 minutes, switch on power and see if unit is operating. If not, unit needs repair. Contact installer.</li> </ul>
Display on, pump not running, but sunny outside. Pump light ON	<ul><li>⇒ Pump damaged or disconnected.</li><li>⇒ Pump timer has turned pump off</li></ul>	<ul> <li>⇒ See if pump has become unplugged</li> <li>⇒ Wait one minute for the pump to restart.</li> </ul>
Pump is running continuously	<ul> <li>⇒ Pump is cavitating</li> <li>⇒ Special Installation</li> <li>⇒ Setting is incorrect</li> <li>⇒ Airlock in pipe</li> </ul>	<ul> <li>⇒ If pump sounds like stones are passing through it, the pump may be cavitating. Contact your installer or maintenance technician</li> <li>⇒ Long pump times may be normal for a special installation</li> <li>⇒ Contact your installer or maintenance technician</li> </ul>
Hot water drops significantly at night, yet little or no draw off be user	<ul> <li>⇒ System is reverse thermosiphoning</li> <li>⇒ System is in a high frost area</li> <li>⇒ Tank is losing heat</li> </ul>	<ul> <li>⇒ The non-return valve is not fitted correctly or is malfunctioning</li> <li>⇒ Discuss non-frost sensitive options with your energy provider</li> <li>⇒ Install better insulation on hot water tank</li> </ul>
HWC light never comes on	⇒ There is no HWC function on this model.	⇒ Normal operation
'Lo' on Display	⇒ Sensor below -20°C [-4°F]	⇒ Check outside temperature
'Hi' on Display	⇒ Sensor above 159°C [318°F]	⇒ Check Collector has water in it
'SSd' on display.	⇒ System is in 'Smart Shut Down' mode	⇒ Contact your installer or maintenance technician if the display shows 'SSd' for more than 12 hours.

Note: When power is removed, the internal timer will keep running for at least 7 days

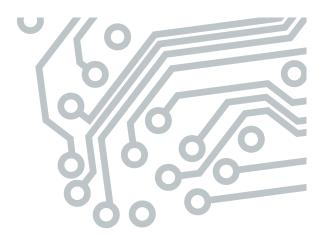


#### **PROGRAMMING TABLE**

Your installer may enter special programming information for your controller in the table below. Settings can be changed by a qualified installer or maintenance technician.

Programming Table for Adjustable Values						
Adjustable Values	Function	Light indication	Pre-Set Value	Range	Installation Values	
Pump Off	The temperature difference between the Roof and the Tank that will turn the pump off	Flash Pump Off value in °C or °F	6°C [10°F]	1-20°C 2 - 36°F	°C °F	
Pump On	The temperature difference between the Roof and the Tank that will turn the pump on	Pump On value in °C or °F	12°C [21°F]	2-21°C 4 – 38°F	°C °F	
Holdoff Timer	How long the timer will override the element coming on (as long as the tank temperature is above Reheat Lower)	HWC on, Timer value in hours (approx)	OFF	1 – 23 hours >23 hours = OFF <1 hour = thr	(Not programmable on this model)	
Reheat Lower	The tank temperature at which the heating element will automatically start to reheat the water in your cylinder.	HWC slow flash Lower value in °C or °F	OFF	1-70°C 34 - 158°F <1°C/ 34°F = OFF Set Holdoff Timer to thr = OFF	(Not programmable on this model)	
Reheat Upper	The temperature (in the tank) at which the heating element will automatically stop reheating the water in your cylinder.	HWC fast flash Upper value in °C or °F	OFF	2-90°C 36 - 194°F Set Holdoff Timer to off = OFF	(Not programmable on this model)	
BioSafe	BioSafe target temperature	No lights (except Power) BioSafe value in °C or °F	OFF	50-70°C 122-158°F < 50°C/ 122 °F = OFF	(Not programmable on this model)	
Topout	Maximum allowable tank temperature before the pump is de-activated to protect system from overheating	Topout on, Value in °C or °F	80°C 176°F	1-120°C 34 - 248°F <1°C/ 34°F = OFF	°C °F	
Frost	Minimum allowable panel temperature before the pump is activated to protect system from freezing damage.	Frost on, Value in °C or°F	4°C 39°F	1-10°C 34 - 50°F >10°C = OFF	°C °F	
Celsius or Fahrenheit	Display temperature in Celsius or Fahrenheit	Temperature in either Celsius or Fahrenheit	С	C or F	C/F	





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