



Palram/Hobby Grower Limited 5-year warranty

This product carries a 5-year warranty against defects in material and workmanship when properly assembled using only manufacturer's original equipment parts in accordance with manufacturer's assembly instructions. Warranty does not cover damage resulting from:

- Excessive loads placed on the packed product and/or parts;
- Use of force, incorrect handling, or inappropriate use, neglectful use or assembly or maintenance, commercial use or use other than for personal or household purposes;
- Cleaning by detergents incompatible with polycarbonate panels;
- Alteration, painting, connecting, gluing, sealing or assembly not in accordance with the manufacturer's instructions;
- Heavy or sharp articles that were leaned against the walls;
- Storm, wind, flood, fire or extreme weather conditions.

If this product fails during normal use, simply call or write the Palram Greenhouse Service Center. A copy of an original sales invoice may be required by fax or mail. If needed, the customer will allow the manufacturer or its representative to access and/or examine the greenhouse and its parts at the original service location.

The warranty commences from date of purchase and is not transferable, and a dated proof of purchase must be presented on request. Please keep this product warranty and your proof of purchase in a safe place; they will be needed if a claim is made. In case a problem should occur, please address your claim to the customer service department by phone. A photograph or sample of the defective part(s) may be required to expedite the resolution process. After a claim has been settled the guarantee will continue to run to its original expiry date (the original date of purchase).

Palram will repair or replace the product at our discretion.

Snap & Grow Greenhouses

Palram Greenhouse Parts and Service Center
Toll Free: (877) 627-8476
support@hobbygrower.com



Multi Line, Snap & Grow and HobbyGrower are trademarks of Palram Industries

Poly-Tex, Inc. PO Box 458, 27725 Danville Ave, Castle Rock, MN 55010
(800) 852-3443 (651) 463-7009 Fax (651) 463-2479 www.poly-tex.com

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are grown®**