order date & order number

minimum

qty	product number	description	reason code	reason for refund code
				1 - looks different to image on site 2 - ordered more than one size 3 - arrived too late 4 - poor quality/faulty 5 - doesn't fit properly 6 - wrong size 7 - incorrect item received 8 - parcel damaged on arrival

need to return something?

items can only be returned for a refund.
simply fill out this form and send it back to us with the item(s) in its original condition and packaging, no later than 30 days after receiving your item(s).

all minimum orders include a prepaid return label. if your return label is not included, then contact us at customerservice@minimum.dk.

please follow the steps below:

1. fill out the form above and select one of the return codes for the reason of your return.

2. place the item(s) in its original condition and packaging together with this form in the order bag. seal the order bag and stick the the prepaid return label on the order bag (covering up any previous labels).

3. hand in your order bag at a parcel shop. remember to get a receipt.

please note that it is very important to enclose this form with your parcel to enable us to process your return within 14 days of reception. depending on your country, the return can take up to 15 working days to get back to us. your refund will automatically be issued to the payment method you used when you placed the original order.

if you wish to order a different size, colour or another product, please place a new order online.

return in other european countries:

please note than it can take up to 3-4 weeks for us to process your return and refund the amount of money corresponding to your order. when you return a parcel to us in a european country other than denmark, your parcel has some extra stops at an external warehouse before we receive it:

step 1: up to one week of transit from when you hand in your parcel at a post office until it arrives at an external warehouse

step 2: up to two weeks of transit from when your parcel leaves the external warehouse until it arrives at minimum's warehouse.

step 3: we will refund your return no later than one week after we have received your parcel at our own warehouse in denmark.

note: please note that you are liable for any decrease in value, if you have tested or used the product in other ways than those usually allowed in-store. when we receive the product, we will assess the condition and refund you the amount we find corresponding to the item's condition.

return address

minimum a/s
att: service department
fabriksvej 20
7441 bording
Denmark