

# Cleaning the XP360 Air Quality Indicator Sensor

The XP360 has a built-in sensor to read active airborne particles in real-time, such as dust and allergens. This sensor (and sensor-screen) may require cleaning from time to time as particles can get trapped on the sensor-screen (sponge material, removable & washable) and/or on the sensor ring itself.

The sensor access door is located on the side of the unit. Facing the unit, it is on the right-hand side.



Open the access door. This door does come completely off the unit.

Inside you will see a round and rectangle hole. The sensor is located inside the rectangle opening.



There is a removable, washable, sensor-screen (sponge) inside the box.



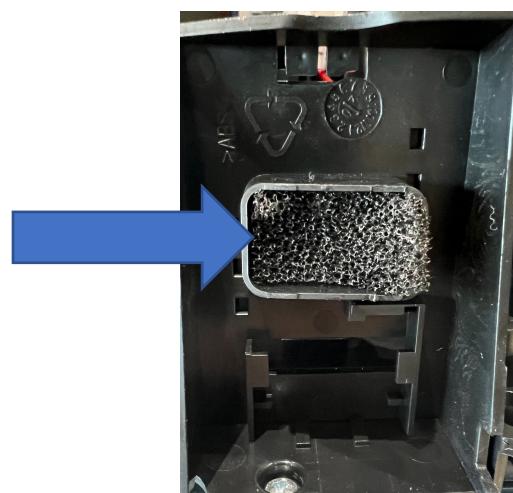
**Tip: In most cases, blowing forced air into this chamber will clear any debris that might cause inaccurate readings. You can do this with compressed air, a hairdryer or deep dry breaths.**

Use your fingers, tweezers or small pliers to gently pull the sensor-screen out. You can clean it by gently brushing off any debris and/or washing by hand in water and allowing it to COMPLETELY dry before putting it back. With the sensor-screen out, you can blow air through the sensor ring to remove any particles.

**In most cases, this is ALL that is required to clean the sensor.** However, in some cases you might need to clean the sensor ring itself.

Cleaning the actual sensor is easy, however, to best show you we took a unit apart. Please NEVER take your unit apart, as that will void your warranty. We did so ONLY to be able to provide you a better view and understanding of the sensor.

The AQI sensor is located directly behind the sensor-screen.



The AQI sensor is a "ring" that allows the air to flow through it.

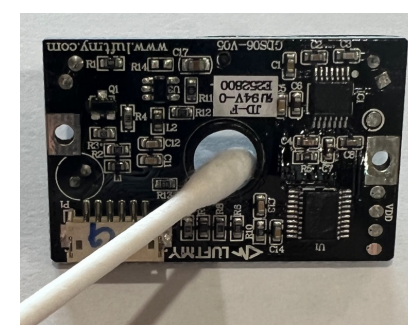


You can use a clean cotton swab (Q-Tip) inserted into the ring and gently wiping around in a circular motion, then blow air through the ring to ensure it's clean.

Return the sensor-screen into the rectangle box and replace the outer access door on the side of the unit.



(Behind the scene view)



Allow the unit to run for a few hours for the sensor to recalibrate. Repeat these steps, as needed. Please contact our support team if you have questions.