R 4 T	[®] WHOLESALER & DISTRIBUTOR Specializing in Japanese Gifts and Accessories
ReaL4 Trading	We Carry Multitudes Of Cute, Authentic Brands From JAPAN !

Customer Application

ReaL4 Trading, LLC

10625 Ellis Ave, Suite A Fountain Valley, CA 92708 Phone. (310) 242-8904 Email. info@r4t.us

Legal Company Name:		
Bill To Address:		
City, State, Zip:		
Shipping Address: (if same as Bill To, write SAME)		
City, State, Zip: Residential Commercial		
Phone: ()	Mobile: ()	
Owner's Name:	Owner's Email:	
Buyer's Name:	Buyer's E-Mail:	
Website:	_	
Shipping Instruction: Charge your Shipping Account: Yes NO Shipper: Acct #		
Sales Format (check one): Brick & Mortar E-Commer		
Business Structure (check one): Partnership Corporation Sole Proprietorship If other please specify:		
Federal ID #: **Busin	ess License#	
I HEREBY CERTIFY: That I hold a valid seller's perm pursuant to the Sales and Use Tax Law; that I am er		
the tangible personal property described herein whic be resold by me in the form of tangible personal prop such property is used for any purpose other than rete for sale in the regular course of business, it is unders Law to report and pay tax, measured by the purchas be purchased: Imported Gift Merchandise and Au	h I shall purchase from <u>ReaL4 Trading LLC</u> will erty; provided, however, that in the event any of ention, demonstration, or display while holding it stood that I am required by Sales and Use Tax e price of such property. Description of property to	

**Please complete and email along with Business License/Seller's Permit to info@r4t.us

GUARANTEE

To induce ReaL4 Trading LLC to extend new or continued credit to the business named below, and in consideration thereof, the undersigned hereby personally guarantee(s) and promises(s) to pay to ReaL4 Trading LLC on demand any and all obligations of said business to ReaL4 Trading LLC.

This guarantee is continuing and irrevocable. The undersigned hereby waive(s) notice of the acceptance of this guarantee, default and nonpayment. The undersigned agree(s) to pay ReaL4 Trading LLC all collection costs and attorney's fees incurred to collect the obligations of said business to ReaL4 Trading LLC or enforce any rights of ReaL4 Trading LLC under this guarantee.

Printed Name and Title:

Authorized Signature:_____



R4T Vendor Quick Guide

For questions regarding products or any other related matters, contact us via email at <u>info@r4t.us</u> or by phone (310) 242-8904.

Hours

Office hours are Monday through Friday, 9am to 5:30pm. Warehouse hours are Monday through Friday, 11am to 4pm.

Minimum Order

The minimum purchase for the first order is \$300. (Future orders \$150)

<u>Orders</u>

Orders shall be placed through the company website, over the phone, or by email. We will send a confirmation of your Purchase Order and an invoice to you within 2-3 business days. Once confirmed, the order will be picked and may not be cancelled.

Pre-Orders

Pre-Orders placed online will be confirmed via email with a preliminary invoice for the items ordered. Forms of payment and shipping charges will be confirmed when items become available. Once items arrive to our warehouse, an invoice will be sent to the email address provided at registration unless otherwise noted. Payment for pre-order must be pre-paid or pre-authorized to charge at the time of the order. Pre-orders are **final and non-refundable**.

Shipping

We ship via UPS, FedEx, USPS, or Local Trucking.

The shipping cost calculated on our website is the estimated amount.

Customers will pay the actual fee for shipping, which will be included on the invoice.

Local Pick-Ups

All local pickups **must** have a confirmed appointment with your sales rep, otherwise you will be turned away. No same day local pickups, excluding freight. Appointments for pickups need, at minimum, a 24-hour notice in advance. No exceptions! We ask that you arrive on time. If you are running late, you must notify your sales rep. We have the right to refuse any pickups that do not adhere to the scheduled appointment time.

To expedite service, payment by credit card will be processed the morning of the scheduled appointment date regardless of pickup time. Authorization and confirmation will be made with your sales rep. Payment via cash or business check will be accepted at time of appointment.

Payment **1**

Payment will be made at time of purchase, and payment term will be due on receipt. An invoice will be sent to the email address provided in your account. A payment will be charged for your order after your confirmation. We will hold further process of the order until we received your confirmation.

We accept all major credit cards, business checks and wire transfers.

- Mastercard, Visa or American Express
- Checks (payable to ReaL4 Trading) Return checks are subject to a \$25 service fee
- Cash

Product Returns

ALL SALES ARE FINAL! Net prices included defective allowance discount. Please contact us within (3) days to claim for missing or damage caused by the Carriers.

We will pay for shipping ONLY if the product is being returned due to an error in processing or shipping, or the product is defective. Otherwise, you are responsible for paying the shipping charges for any items returned or exchanged.

Refused orders and merchandise returned due to customer error are subject to a 25% restocking fee, plus both ways freights. Payment received after 10 days from due date will be subject for a \$50 fee, or 2% whichever is greater and additional periodic interest charges of up to 1.5% per month.

Damaged Items & Shortages

Upon a shipment's leaving our warehouse (i.e. upon ReaL4 Trading LLC's delivery to the carrier), risk of loss or damage to products in transit will fall upon you, and ReaL4 Trading LLC will not be held liable for any damages to the products that occurs in transit, including but not limited to carton or exterior packaging damages.

Please report any damaged or missing items within three (3) days of delivered date via E-mail info@r4t.us or phone (310-242-8904)

NOTICE: Do not open item packaging if the damage/defect is viewable while still sealed.

Seller's Permit

A vendor must establish an account by completing the registration process and providing a valid Business Reseller's Permit to ReaL4 Trading LLC. ReaL4 Trading LLC reserves the right to determine whether to activate your account based on the information submitted. All information provided in connection with registration must be accurate.

PLEASE NOTE: We do not permit the sale of our products via kiosks, flea markets, auction style websites, personal blogshops, mass order websites and home selling. This includes, <u>Amazon, eBay,</u> <u>Walmart, Rakuten or any other similar market places.</u> Doing so will result in immediate termination of your account.

XAII Prices are subject to change without notice CONTACT US:We are always ready to help you should you have any questions.
Email: <u>info@r4t.us</u>
Phone: (310) 242-8904 **ReaL4 Trading LLC**10625 Ellis Ave, Suite A, Fountain Valley, CA 92708
www.broadway-mirror.com www.r4t.us

Prop65 Notice:

🔺 WARNING 🔺

These products can expose you to chemicals including Phthalate, which is known to the State of California to cause cancer.

For more information, go to www.P65Warnings.ca.gov.

For any questions regarding this Vendor Quick Guide or the Vendor Terms & Conditions, please email us at <u>info@r4t.us.</u> We appreciate your patronage and continued support!