

COMPLETE THIS FORM AND BE SURE TO INCLUDE IT WITH YOUR RETURN

## Return Policy

We will gladly accept returns for store credit postmarked within 10 days of the delivery date. Please fill out our return form and include it with your return. Original shipping fees are non-refundable and the buyer is responsible for return shipping costs. We strongly recommend shipping back via a trackable shipping method.

Once we receive your return, you will receive your store credit via email within 2 business days. Please note, it could take up to 5-7 business days for us to receive your return package.

**Returned items must be in original condition with tags attached. This includes unworn, free of smoke, pet hair, and any odors.**

The following items are not eligible for return:

All SALE items | PRE-ORDER items | Eatware & Teethers | Hair accessories  
Socks & Tights | Jewelry | Books & Toys | Personalized Items | Undergarments

**All PRE-ORDERS, CLEARANCE items, surprise boxes, gift baskets, and SALE items cannot be returned, edited, cancelled, or refunded after they are shipped.**

We do not offer any refunds at this time. Only store credit is available. Store credit does not expire and can be used in store or online.

We do not offer price adjustments or price matching at this time.



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## Return Form

Order Number(s): \_\_\_\_\_

Name: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

Product Name	Qty Returned	Size	Price	Return Reason Code

Return Reason Codes:

- |                     |                            |                            |
|---------------------|----------------------------|----------------------------|
| 1. Too Large        | 4. Not what expected       | 7. Damaged(Please explain) |
| 2. Too Small        | 5. Changed Mind            | 8. Other (Please explain)  |
| 3. Poor Fit/Quality | 6. Wrong Item/Size Shipped |                            |

Comments/Explanations: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

SEND RETURNS TO:

Lillie & Company  
Attn: Returns  
103 N. Broad Street  
Thomasville, Georgia 31792