

BLUETOOTH® CONNECTIVITY GUIDE

CONNECT MOKI PRODUCT TO A PAIRING DEVICE

You must pair your Moki wireless product with a Bluetooth® enabled device before it can be used wirelessly.

1. Make sure your device is turned on.
2. Enable Bluetooth on your device via settings.
3. Locate and add the Moki product.

Note: Ensure mobile device is in pairing mode. (See “Connect to wireless device”)

CONNECT TO WIRELESS DEVICE

1. Make sure your device is turned on.
2. Turn on Bluetooth mode on your device.
3. Press and hold the power button on the Moki product, waiting for the LED to start blinking red/blue.
4. Your device should automatically search for the Moki product.
5. Locate and add the Moki product.
6. When pairing is successful the LED on the Moki product will flash blue*.

Note: If pairing is unsuccessful, forget device by deleting from Bluetooth settings on your device and try again.

* The pairing LED indicators may vary depending on Moki product.

Connect your Moki wireless product to: Mobile phone
Tablet
Desktop
Laptop



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TROUBLESHOOTING

Issue	Possible Solution
No power	<ul style="list-style-type: none">• Make sure the Moki product is completely charged, and hold the power button to turn on.
No sound	<ul style="list-style-type: none">• Make sure the volume of the Moki product is not at the lowest setting.• Make sure the connected device is playing audio.
Sound is distorted	<ul style="list-style-type: none">• Turn down the volume on the Moki product or the connected device.
Cannot pair with my Bluetooth device	<ul style="list-style-type: none">• Make sure Bluetooth mode on your device is turned on.• Your device may be out of range. Try moving it closer to the Moki product.• Move your device and/or Moki product away from other devices that generate electromagnetic interference - phones, microwave ovens, wireless network routers, or other Bluetooth devices.

MOKI FAQ

What is the Bluetooth password?

If your device requires a password, please use “0000”.

Check the distance.

Make sure the distance between the Moki product and your device is within 10 meters. Certain environments may affect the working distance.

Standby mode.

If the Moki product does not pair with a new device within 90 seconds, it will enter “Standby mode”.

Connect once.

You only need to pair the Moki product to each play device once. The Moki product will automatically reconnect to the device when turned on in their vicinity. If two or more devices are available, the last device paired will be the one that reconnects.

NEED MORE SUPPORT?

Call us: (03) 9540 4111

Mon-Fri 8.30am- 5pm AEST, excl VIC public hols.

Email us: xxxx@mokiinternational.com

Online: <https://au.mokiinternational.com/pages/contact-us>

Check: Moki **Product Support page** on our website for more information about specific Moki products.