



WAFFLE & SANDWICH **DUO**

INSTRUCTION BOOKLET

CUSTOMER SERVICE 1-877-926-6526

IMPORTANT SAFEGUARDS

When using an electrical appliance, basic safety precautions should always be followed, including the following:

1. **READ ALL INSTRUCTIONS.**
2. Do not touch hot surfaces. Use handles and knobs.
3. To protect against fire, electrical shock, and injury to persons, **DO NOT IMMERSE CORD, PLUG, OR UNIT** in water or other liquids.
4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning appliance.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Return appliance to the nearest GreenLife Authorized Service Facility for examination, repair, or adjustment.
7. The use of accessory attachments not recommended by GreenLife may result in fire, electrical shock, or injury to persons.
8. Do not use outdoors.
9. Do not let power cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Unplug the unit when finished cooking.
12. Do not use appliance for other than intended use.
13. Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
14. Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, remove plug from wall outlet.
15. **WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, REPAIR SHOULD BE DONE ONLY BY AUTHORIZED PERSONNEL. DO NOT REMOVE THE BASE PANEL. NO USER SERVICEABLE PARTS ARE INSIDE.**

SAVE THESE INSTRUCTIONS

FOR HOUSEHOLD USE ONLY

SPECIAL CORD SET INSTRUCTIONS

A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord. Longer extension cords are available and may be used if care is exercised in their use.

If a long extension cord is used, the marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance, and the longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be unintentionally pulled on by children or animals, or tripped over.

NOTICE

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.

This appliance is not intended for use by person (including children) with reduced physical, sensory or mental capabilities, or lack of knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

It is not intended to be operated by means of an external timer or separate remote-control system.

Hello!

Welcome to the GreenLife™ family!

We're dedicated to making every meal a little fresher, a little healthier, and a little better. From our healthy ceramic nonstick cookware to our time-saving appliances, our eye-catching products bring a pop of color and style to your kitchen so you can truly make any meal your own. We hope your purchase gives you a fresh new approach to healthy meals. **Enjoy!**

CONTENTS

Important Safeguards.....	2
About GreenLife	3
Before Use	4
Operation	4
Create Waffles, Sandwiches & More...	5
Tips & Hints	5
Cleaning and Maintenance.....	6
User Maintenance	5
Warranty	7

BEFORE USE

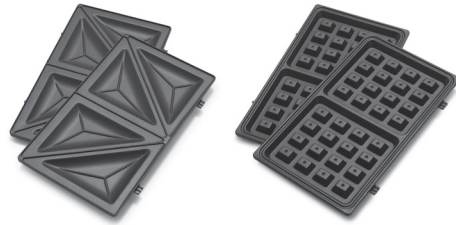
Before using this electrical appliance, carefully read the instructions below and keep the instructions for use for future use:

- a. Before plugging the appliance into the wall socket, check that the local electric current corresponds to the current specified on the appliance's rating plate. Always plug your appliance into a grounded wall socket.
- b. Unplug the power cable as soon as you stop using the appliance and prior to any cleaning, maintenance or accessory assembly work.
- c. Never place the appliance, the power cord or the plug in water or any other liquid.
- d. The exterior temperature may be higher when the appliance is running.
- e. This appliance is not intended to be operated using an exterior timer or by a separate remote control system.
- f. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- g. This appliance is intended to be used in household and similar applications such as: –staff kitchen areas in shops, offices and other working environments; –farm houses; –by clients in hotels, motels and other residential type environments; –bed and breakfast type environments.
- h. Details regarding cleaning of surfaces which are in contact with food can be found in the CLEANING AND MAINTENANCE section.

OPERATION

Insert the plates of your choice in the appliance. The two tabs on the plates will be placed in the two holes provided for this purpose on the appliance. To lock the plates, press down until they snap into place.

Choice of plates: Sandwich or Waffle



Sandwich

Waffle

Always place two plates of the same type in the appliance

Before using for the first time, wipe the surface of the plates with a clean cloth or paper towel.

Next, grease the plates with butter or oil. Plug in the appliance. The green indicator light turns on. Close the appliance and prepare your food while the appliance heats up.

Always preheat before use.

When the appliance is ready (after approximately 2 minutes heating up), the red light turns (ready for cooking). Fully open the appliance. Place your prepared food on the lower plate. For a golden finish, you can lightly butter the sides of the sandwich that will be in contact with the appliance. Divide the dough evenly during the preparation of the waffles and make sure that it does not overflow when closing the appliance. Close the appliance carefully. Do not force it closed. During cooking, steam can rush out of the gap between the two plates. Make sure that fingers are not in contact with the hot surfaces or the steam because of the risk of burns.

When using for the first time, do not worry if the appliance gives off a little smoke.

NOTE: For best results, it is recommended to lock the clip during cooking.

NOTE: During cooking, the green light will illuminate, a sign that the thermostat is keeping the appliance at the correct temperature.

Keep the appliance closed and locked during cooking.

Your sandwiches are ready in about 2-3 minutes or more, depending on your preference, the filling and the quality of the bread.

Your waffles can require more cooking time depending on your taste and the quality of the food prepared. Open the appliance and remove your preparation using a wooden or silicone utensil. Never use a metal utensil to prevent damage the non-stick coating of the plates. Close the appliance again to preserve the heat until the next preparation is ready to cook. Unplug the appliance after use.

CREATE WAFFLES, SANDWICHES & MORE!

Sure, sandwiches are a breeze, but you can explore a world of flavor with the Waffle & Sandwich Duo.

Are you in the mood for savory or sweet?

Create a classic grilled cheese, an artisan panini, or experiment with some of these delicious non-sandwich possibilities.

SAVOR THE MOMENT

Omelets – The perfect size, a little larger than an egg bite. Add your favorite cheese, meat, and veggies.

Quesadillas – Endlessly customizable, the quesadilla is like a little canvas of flavor. We recommend a 6” tortilla or smaller.

Garlic Bread – Toast it on its own or fill it and make a sandwich.

Sausage – Breakfast links and sausage patties have never been easier. You can brown or cut up to 3 links at once! Just cut them in half vertically.

HOME SWEET HOME

Want to sweeten things up? Here are some tasty suggestions.

Cookies - Use your own cookie batter or a pre-made cookie dough roll. You'll get gooey, hot, and delicious cookies.

Brownies - Perfect for the box of brownie mix you always have on hand! Follow the recipe on the box. Once you're ready to bake, just pour the mix onto the heated plates. We suggest pouring a little bit to start so the Waffle & Sandwich Duo doesn't overflow.

Banana and Chocolate Sandwich – These best flavor friends are the perfect combo and now you can enjoy them HOT!

French Toast – The French might call it toast, but we call it easy-to-make, no mess deliciousness.

There are endless combinations (sandwich and other) to make in your new GreenLife Waffle & Sandwich Duo. Try corn bread, pancake pockets, smores, and so much more.

Let your imagination run wild! Gather your ingredients, be creative and have fun! And don't worry. Cleaning up is easy.

TIPS & HINTS

The Waffle and Sandwich Duo's removable plates make it easy to experiment with flavor. You can make classic waffles, crispy paninis, and even delicious desserts pocket pies! And everything wipes clean thanks to our healthy ceramic nonstick coating.

Here are a few ideas to get you started:

- We recommend using a little butter or a high smoke point oil (e.g. avocado oil) for any meal.
- It also helps to use oil and butter on breads or directly on the plates.
- Avoid using low smoke point oils (e.g. extra virgin olive oil) as they can burn or smoke.
- Cooking times will vary depending on the size of the bread and ingredients used. If you want crispier bread or really melted ingredients, you may have to cook longer.
- Cakes, corn bread, cookies or brownies, may require additional time. It's best to test with a toothpick before removing from unit.

Sandwiches	Waffles
Standard Size Breads: White, Wheat, Multigrain	Classic
Paninis	Whole wheat
Omelets	Chocolate Chip
Quesadilla	Banana Walnut
French Toast	Fruity Waffles
Brownies	Cinnamon Pecan
Cookies	Oatmeal Raisin

TROUBLESHOOTING

Issue	Cause	Solution
Unit does not turn on	Not plugged into a functional electrical outlet.	Make sure the Waffle & Sandwich Duo is plugged into a functional electrical outlet.
Unable to tell if plates are locked down	If plates aren't pressed down enough, you will not hear it locking into place.	To lock the plates, press down until they snap into place.
Unsure if able to mix the types of plates that are used	Waffle and Sandwich Duo comes with waffle and sandwich plates.	Always place two plates of the same type in the appliance.
What oils can I use?		Oils with high smoke points, like canola oil and grapeseed oils, are best. If you use Extra Virgin Olive Oil, cook on moderate heat settings to prevent it from burning onto your cooking surface.
Can I use spray oils?		Avoid all oils in spray form as they may damage the nonstick coating of your cooking surface.
I do not know when preheat is complete	Unit will flash either a red or green light.	When the appliance is ready, the red light turns on.
Unsure when food is cooking	Unit will flash either a red or green light.	During cooking, the green light will illuminate, a sign that the thermostat is keeping the appliance at the correct temperature.
Outside of unit is hot during use	This is normal, especially after extended use.	Do not touch the outside of the unit, burns may result. Instead, use handles only when the unit is operating.
Unsure of how to wash the plates	Plates are removable.	Remove the plates by pulling on the holding tabs in the direction indicated by the arrow. Wipe the inside and sides of the plates with an absorbent paper towel or a soft cloth.

CLEANING AND MAINTENANCE

Unplug the appliance and let it cool down after use before cleaning it. Remove the plates by pulling on the holding tabs in the direction indicated by the arrow.

Wipe the inside and the sides of the plates with an absorbent paper towel or a soft cloth. You can use a wooden or silicone spatula to remove residues (hardened-on cheese, for example). Wipe the outside of the appliance only using a damp cloth, then dry it. Never use an abrasive or metal pad to clean the internal and external surfaces as this risks damaging the finish and the ceramic nonstick coating. Only use water to clean the appliance. Do not use any other chemical product to clean the appliance. Never wash the appliance (except plates) in the dishwasher. The appliance can be stored in a vertical position. Make sure that the clip is locked in place before storing away.

USER MAINTENANCE INSTRUCTIONS

This appliance requires little maintenance. It contains no user serviceable parts. Do not try to repair it yourself. Any servicing requiring disassembly other than cleaning must be performed by an authorized service representative.

BEFORE RETURNING YOUR GREENLIFE PRODUCT

If you are experiencing problems with your GreenLife Waffle and Sandwich Duo, we suggest that you call GreenLife customer service at 1-877-926-6526 before returning the product. A representative can confirm whether the product is under warranty and advise on next steps. **IMPORTANT:** If the defective product is to be serviced by someone other than GreenLife's authorized service, please tell the servicer to call our consumer service at 1-877- 926-6526 to ensure that the problem is properly diagnosed, the product is serviced with the correct parts, and the product is still under warranty.

LIMITED WARRANTY

GreenLife Electrics are covered by a limited warranty against defects in materials and workmanship, beginning on the date of purchase and lasting for two years. If your GreenLife Electrics product has a defect during the warranty period, The Cookware Company (USA), LLC will either repair or replace the product. Further information on the warranty claim process, exclusions from warranty coverage, and other terms can be found in the complete limited warranty for this product, available online at greenlife-cookware.com.

TERMS OF SALE; ARBITRATION

The terms on which The Cookware Company (USA), LLC sells GreenLife Electrics are available online at greenlife-cookware.com (the "Terms"). The Terms contain very important information regarding your rights and obligations, as well as conditions, limitations, and exclusions that may apply to you. Please read them carefully.

In particular, the Terms provide that, by your purchase of this product, you and The Cookware Company (USA), LLC are agreeing to give up any rights to litigate in a court or before a jury, or to participate in a class action or representative action with respect to a claim. Other rights that you would have if you went to court may also be unavailable or limited in arbitration.

Any claim, dispute, or controversy between you and The Cookware Company (USA), LLC arising from or relating in any way to your purchase of products or services will be resolved exclusively and finally by binding arbitration.

The arbitration will be administered by the American Arbitration Association ("AAA") in accordance with the Consumer Arbitration Rules (the "AAA Rules") then in effect, except as modified hereby. (The AAA Rules are available at adr.org or by calling the AAA at 1-800-778-7879.) The Federal Arbitration Act will govern the interpretation and enforcement of this arbitration and waiver provision. The Cookware Company (USA), LLC will be responsible for the AAA filing fee of any such proceeding. Other than your right to pursue a claim in small claims court, as described in the Terms, the arbitrator will have exclusive authority to resolve any dispute relating to arbitrability and/or enforceability of this arbitration provision, including any unconscionability challenge or any other challenge that the arbitration provision or these Terms are void, voidable or otherwise invalid. The arbitrator will be empowered to grant whatever relief would be available in court under law or in equity. Any award of the arbitrator(s) will be final and binding on each of the parties and may be entered as a judgment in any court of competent jurisdiction. Attorney fee shifting in this case is governed by the Terms. You agree to an arbitration on an individual basis. In any dispute, **NEITHER YOU NOR THE COOKWARE COMPANY (USA), LLC WILL BE ENTITLED TO JOIN OR CONSOLIDATE CLAIMS BY OR AGAINST OTHER CUSTOMERS IN COURT OR IN ARBITRATION OR OTHERWISE PARTICIPATE IN ANY CLAIM AS A CLASS REPRESENTATIVE, CLASS MEMBER OR IN A PRIVATE ATTORNEY GENERAL CAPACITY.** The arbitral tribunal may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding. The arbitral tribunal has no power to consider the enforceability of this class arbitration waiver and any challenge to the class arbitration waiver may only be raised in a court of competent jurisdiction. If any provision of the arbitration agreement described herein and in the Terms is found unenforceable, the unenforceable provision will be severed and the remaining arbitration terms will be enforced.

DID YOU KNOW?

We make cookware too!

Our healthy ceramic nonstick is not stuck in the past!

Our coating is derived from sand and it's toxin free,
no PFAS, PFOAs, lead or cadmium, so you can cook

with confidence. See our full collection:

www.greenlife-cookware.com



