# 6QT ESSENTIAL SMART SKILLET **USER GUIDE**







# IMPORTANT SAFEGUARDS

#### When using an electrical appliances, basic safety precautions should always be followed, including the following:

- 1. **IMPORTANT:** Read all instructions carefully before first use.
- Do not touch hot surface. The metal housing will become hot during use. Use handles or side or on lid.
- 3. CAUTION: To reduce the risk of electric shock, cook only in removable inner pan.
- 4. Use tongs or other heat safe utensils to remove food. Do not pour or lift appliance.
- 5. Close supervision is necessary when any appliance is used by or near children.
- To protect against electrical shock, do not immerse cord, plug, or cooker body in water or other liquid.
- Do not add liquid beyond the top marking inside the inner pan.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair, or adjustment.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- 11. Intended for counter top use only as directed. Not for stove top use.
- 12. Do not use the appliance for other than intended use.
- 13. Do not use outdoors.
- 14. Extreme caution must be used when moving an appliance containing hot liquids.
- 15. Do not let cord touch hot surfaces or hang over the edge of table or counter.
- WARNING: Spilled food can cause serious burns. Keep appliance and cord away from children. Never drape cord over edge of counter, never use outlet below counter, and never use with an extension cord.

- Prior to first use, please make sure that the electrical rating of the appliance is in conformity with the current electric rating.
- Plug cord into wall outlet. To disconnect, switch appliance off, then remove plug from wall outlet.
- To reduce the risk of electric shock, cook only in removable container.
   DO NOT Cook food directly in the Unit Base.
- 20. DO NOT place on or near a hot gas or electric burner, or in a heated oven.
- 21. SAVE THESE INSTRUCTIONS Do not throw away. Read before operating your new GreenPan Essential Smart Skillet. Keep for future reference.
- 22. In order to ensure safe operation and optimum performance, please read the entire Instruction/Care & Use Booklet.

# SAVE THESE

# FOR HOUSEHOLD USE ONLY

#### SPECIAL CORD SET INSTRUCTIONS:

A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord. Longer extension cords may be used if care is exercised. If a long extension cord is used, the marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance, and the longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or animals, or tripped over.

# HEALTHY COOKING STARTS WITH GREENPAN

Since inventing healthy ceramic nonstick in 2007, we've dedicated ourselves to unique advances that make cooking better for everyone. From healthy ceramic nonstick cookware to revolutionary home appliances, our groundbreaking designs deliver remarkable performance so you can focus on the flavor. Enjoy!

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# PARTS



2. Removable Pan



3. Base Unit



4. Removable Power Cord



5. Rice Measuring Cup



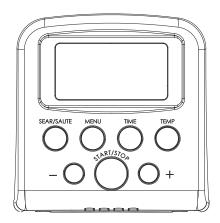
# **BEFORE FIRST USE**

- 1. Read all instructions and important safeguards.
- Remove all packaging materials and check that all items have been received in good condition.
- Tear up all plastic bags and dispose of properly as they can pose a suffocation or choking risk to children.
- Remove the lid and the removable pot and wash with warm soapy water and dry thoroughly before returning to the base.
- 5. Wipe body clean with a damp cloth NOTE: Do not use harsh abrasive cleaners, scouring pads or products that are not considered safe to use on nonstick coatings. If washing in the dishwasher, a slight discoloration to the inner pot and accessories may occur. This is cosmetic only and will not affect performance. THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY.

- 6. Place inner pan inside of base, and place lid on top of the Essential Smart Skillet.
- 7. Attach power cord to base receptical on back of Essential Smart Skillet.
- 8. Your Essential Smart Skillet is now ready for use.

# **GENERAL USAGE**

#### **Know Your Control Panel**



Sear/Sauté	Press for high-heat cooking mode
Menu	Press to cycle through cooking program modes
Time	Press to adjust the remaining cooking time
Temp	Press to adjust the cooking temperature
Start/Stop	Press to start or stop a cooking function
-0	Reduces time/temperature
<b>()+</b>	Increases time/temperature

Your Essential Smart Skillet automatically selects a temperature and time once you choose a cooking program. While cooking, the display will count down as time elapses. At the end of the cooking program, the Essential Smart Skillet automatically switches to the Keep Warm setting.

# **OPERATION**

#### **Power Operation**

- Ensure your Essential Smart Skillet is plugged directly into a grounded wall outlet. Do not use an extension cord.
- Ensure the inner pan is correctly placed within the appliance. Otherwise, "Insert Pan" will show on display.
- 3. Press Start/Stop to turn on your Essential Smart Skillet.
- Press Start/Stop to turn off your Essential Smart Skillet at any time during the cooking process.

#### **Manual Operation**

- 1. To turn on your Essential Smart Skillet, Press the Start/Stop button.
- The display will show the default time and temperature.
- To adjust temperature, press the TEMP button and use the + and – buttons to raise or lower temperature.
- To adjust cooking time, press the TIME button and use the + and – buttons to raise or lower time.
- Press Start/Stop again to begin cooking. The Essential Smart Skillet will enter the Preheat mode. The Preheat indicator will be shown on the display.
- The Ready Tone will sound and the preheat indicator will dim once the Essential Smart Skillet is ready to cook.
- 7. Add ingredients and cook.
- To adjust time or temperature during cooking, simply press TIME or TEMP and adjust. Press START to confirm selected time or temperature or your selections will be automatically accepted.
- 9. Press Start/Stop to end cooking.

#### **Programmed Operation**

- The various cooking program modes combine preset time and temperature to give you the best results in the easiest way for whatever you are cooking: Stir-Fry, Sauce, Simmer, Steam, Soup, White Rice, Brown Rice, Grains, and Warm. There is also a Sear/ Sauté mode for high heat.
- 2. Press "Sear/Sauté" or "Menu" button to

select programmed cooking mode.

- 3. The screen will display the mode selected, and the preset temperature and cooking time.
- If desired, change by pressing either TIME or TEMP button and using +/- to adjust.
- Press Start/Stop again to begin cooking. The Essential Smart Skillet will enter the Preheat mode.
- The Ready Tone will sound and the preheat indicator will disappear once the Essential Smart Skillet is ready to cook.
- 7. To adjust time or temperature during cooking, simply press TIME or TEMP and adjust. Press Start to confirm selected time or temperature or after 3 seconds, your selections will automatically be accepted.
- 8. Press Start/Stop to end cooking.

**PLEASE NOTE:** During certain cooking modes the displayed temperature will decrease in intervals of 10°F- 25°F after operation is selected and started. This is perfectly normal and intended. This is to ensure to not overcook food, sauces and other meals.

# PRESET GUIDE

Program	Preset cooking temperature	Temperature Range	Preset Cooking time	Time Range	Preset Keep Warm*
Manual Operation	400°F	160°F - 450°F	00:30	00:10 - 01:00	Yes
Stir-fry	450°F	300°F - 450°F	00:20	00:10 - 01:00	Yes
Sauce	350°F	250°F - 450°F	00:20	00:10 - 01:00	Yes
Simmer	200°F	180°F - 220°F	04:00	00:30 - 08:00	Yes
Steam	N/A	N/A	00:20	00:10 - 02:00	Yes
White Rice	N/A	N/A	00:50	00:45 - 01:05	Yes
Brown Rice	N/A	N/A	01:15	01:05 - 01:45	Yes
Grains	N/A	N/A	01:15	01:05 - 01:45	Yes
Soup	170°F	170°F - 220°F	01:00	00:10 - 02:00	Yes
Sear/Sauté	400°F	200°F - 450°F	00:20	00:10 - 01:00	Yes
Warm	N/A	N/A	04:00	00:30 - 08:00	No

\*At end of cooking program

### **RECIPE TIPS**

**PLEASE NOTE:** During certain cooking modes the displayed temperature will decrease in intervals of 10°F- 25°F after operation is selected and started. This is perfectly normal and intended. This is ensure to not overcook food, sauces and other meals.

#### Stir-Fry

The perfect stir-fry requires high heat and only a small amount of oil. Start by cooking the meat first (or skip ahead if making a vegetarian stir-fry), until it starts to caramelize and remove to a plate (it doesn't have to be completely done at this point). Then, add your vegetables, the longercooking ones first, and progressively adding the quicker-cooking ones. Finally, return the meat to the pan and cook until done. Recipe Suggestion: Teriyaki chicken and vegetable stir-fry

#### Sauce

The sauce mode provides enough heat and cooking time to bring out the flavor of onions and other aromatics that form the base of many great sauces. For extended sauce-making, some chefs opt to transition to the Simmer mode after combining ingredients under the Sauce mode. Recipe Suggestion: Homemade Marinara Sauce

#### Simmer

Simmering is all about cooking low and slow. This setting is perfect for when you need time to bring out the flavor of your ingredients or to tenderize tougher cuts of meat in a stew. Recipe Suggestion: Beef Chili

#### Steam

Steaming is a quick and healthy way to cook. When using the steam mode, add 0.5" of water to the pan before adding your ingredients, then use the steam mode to hold the Essential Smart Skillet at the perfect even steaming temperature. Recipe Suggestion: Steamed Broccoli with Olive Oil, Garlic and Lemon.

#### Rice

For effortless rice, simply use a 1:1.25 ratio of Rice:Water for White and Brown Rice.

Use the provided measuring cup to add the desired amount of the rice to the inner pot.



Add rice and water to Essential Smart Skillet, and select either White Rice or Brown Rice.

For best results, always rinse rice under running water (to remove starches) before adding to the Essential Smart Skillet.

**Note:** Other rices (short grain rice, wild rice, etc) can also be cooked in your Essential Smart Skillet. You can vary the default rice cooking times accordingly (See: Programmed Operation above) 1 rice cooker measuring cup is about 3/4 U.S. cup. (Note Measuring Cup is included with unit.)

Cups of White or Brown Rice	Cups of Water
2	2 1/2
3	3 3/4
4	5
5	6 1/4
6	7 1/2
7	8 3/4
8	10
9	11 1/4
10	12 1/2

#### Grains

Select this mode to cook all other grains, such as quinoa or oats. Consult the grains packaging for correct Grain:Water ratio.

#### Soup

When cooking soup, it's important not to overcook your ingredients on high heat. That's where soup mode comes in, and does the work for you by perfectly regulating the heat for an aromatic, flavorful soup making experience.

#### Sear/Sauté

This mode generates high heat required for searing and sautéing. Add a small amount of oil to the pan before starting, and when the "preheat" indicator dims, you'll know it's at the perfect temperature to get deep-brown searing and caramelization.

#### **Other Recipe Tips:**

- Be sure to spread oil in the Essential Smart Skillet before cooking, using a heat resistant spatula or other utensil.
- Always use tongs or other utensil to remove food, do not lift Essential Smart Skillet to pour.
- The Essential Smart Skillet must be placed on a level surface during use—otherwise uneven cooking (especially for rice) will result.
- Your Essential Smart Skillet heats up more quickly than normal stovetop cookware.
- Always use a little oil or butter suited for frying for best results. Avoid low smoke point oil or aerosol sprays as they cannot withstand high heat.
- While your Essential Smart Skillet is metal utensil safe, we recommend using plastic, silicone or wooden utensils to prolong the life of the ceramic nonstick coating.
- If desired, use only a silicone steamer basket to prolong the life of the nonstick coating.

# **CLEANING AND MAINTENANCE**

- 1. Before cleaning, always unplug your Essential Smart Skillet and allow it to cool. See below table for cleaning guidance.
- 2. If you prefer, you can wash the inner pan and lid with a gentle detergent after removing them from the base.
- Refrain from using scouring pads, brushes, powders or chemical detergents on the Essential Smart Skillet.

Part	Diswasher & Hand wash safe	Wipe with Damp Cloth
Lid	<ul> <li>Image: A start of the start of</li></ul>	<ul> <li>✓</li> </ul>
Removable Cooking Pan	✓	~
Base Unit	×	✓

### **STORAGE**

Ensure the Essential Smart Skillet is cool and dry before storing. Removable power cord with tie for easy storage inside pan.

# BEFORE RETURNING YOUR GREENPAN PRODUCT

If you are experiencing problems with your GreenPan Essential Smart Skillet, we suggest that you call GreenPan customer service at 914-372-7777 before returning the product. A representative can confirm whether the product is under warranty and advise on next steps.

**IMPORTANT:** If the defective product is to be serviced by someone other than GreenPan's authorized service, please tell the servicer to call our consumer service at 914-372-7777 to ensure that the problem is properly diagnosed, the product is serviced with the correct parts, and the product is still under warranty.

# TROUBLESHOOTING

Issue	Cause	Solution		
Essential Smart Skillet does not turn on	Power Plug	Check whether the power plug is connected to a functional, grounded electrical outlet.		
Essential Smart Skillet does not turn on	Inner Pan not seated correctly	Remove and re-seat Inner Pan, making sure that the "front" indicator is facing front. Push down gently but firmly.		
Outside of Essential Smart Skillet is hot during use	This is normal, especially after extended use	Do not touch the outside of the Essential Smart Skillet, burns may result. Instead, use handles only when the pan is operating.		
Essential Smart Skillet turns on, but the inner Pan does not heat up and "Insert Pan" is shown on the display	Inner Pan not seated correctly	Remove and re-seat Inner Pan, making sure that the "front" indicator is facing front. Push down gently but firmly.		
E1:Error Code	N/A	Contact Customer Service for replacement.		
E2: Error Code	N/A	Contact Customer Service for replacement.		
Appliance does not reach set temperature - Faulty thermostat or heating element	Inner Pan not seated correctly or debris in way.	Ensure that there is no debris or oil affecting the connection to heating element to pan. If this does not work; Contact Customer Service.		
Appliance heats up but LCD display does not come on	LCD Module Damaged	Contact Customer Service		
LCD display comes on but appliance does not heat up	Heating Element Damaged	Contact Customer Service		
Appliance slow to heat up	Inner Pan not seated correctly or debris in way.	Ensure that there is no debris or oil affecting the connection to heating element to pan. If this does not work; Contact Customer Service .		
Food is undercooked	Check cooking time and temperature.	Increase cooking time and temperature, or check C&U for alternate mode.		
Food is overcooked	Check cooking time and temperature.	Decrease cooking time and temperature, or check C&U for alternate mode.		
Small scratch mark or dent marks appear on cooking surface	Normal use.	Chipping is a natural occurrence with Ceramic Non-stick due to the fact that is very hard. If the chip is more than 5mm, please contact customer service.		
Large Scratch mark or dent mark appear on cooking surface	N/A	Contact Customer Service.		
Type on or under buttons has completely disappeared	N/A	Contact Customer Service for replacement.		

# LIMITED WARRANTY

GreenPan Electrics are covered by a limited warranty against defects in materials and workmanship, beginning on the date of purchase and lasting for two years. If your GreenPan Electrics product has a defect during the warranty period, The Cookware Company (USA), LLC will either repair or replace the product. Further information on the warranty claim process, exclusions from warranty coverage, and other terms can be found in the complete limited warranty for this product, available online at greenpan.us/warranty.

## TERMS OF SALE; ARBITRATION

The terms on which The Cookware Company (USA), LLC sells GreenPan Electrics are available online at greenpan.us/pages/termsof-sale (the "Terms"). The Terms contain very important information regarding your rights and obligations, as well as conditions, limitations, and exclusions that may apply to you. Please read them carefully.

In particular, the Terms provide that, by your purchase of this product, you and The Cookware Company (USA), LLC are agreeing to give up any rights to litigate in a court or before a jury, or to participate in a class action or representative action with respect to a claim. Other rights that you would have if you went to court may also be unavailable or limited in arbitration.Any claim, dispute, or controversy between you and The Cookware Company (USA), LLC arising from or relating in any way to your purchase of products or services will be resolved exclusively and finally by binding arbitration.

The arbitration will be administered by the American Arbitration Association ("AAA") in accordance with the Consumer Arbitration Rules (the "AAA Rules") then in effect, except as modified hereby. (The AAA Rules are available at adr.org or by calling the AAA at 1.800-778-7879.) The Federal Arbitration Act will govern the interpretation and enforcement of this arbitration and waiver provision. The Cookware Company (USA), LC will be responsible for the AAA filing fee of any such proceeding. Other than your right to pursue a claim in small claims court, as described in the Terms, the arbitrator will have exclusive authority to resolve any dispute relating to arbitrability and/or enforceability of this arbitration provision, including any unconscionability challenge or any other challenge that the arbitration provision or these Terms are void, voidable or otherwise invalid. The arbitrator will be empowered to grant whatever relief would be available in court under law or in equity. Any award of the arbitrator(s) will be final and binding on each of the parties and may be entered as a judgment in any court of competent jurisdiction. Attorney fee shifting in this case is governed by the Terms. You agree to an arbitration on an individual basis. In any dispute, NEITHER YOU NOR THE COOKWARE COMPANY (USA), LLC WILL BE ENTITLED TO JOIN OR CONSOLIDATE CLAIMS BY OR AGAINST OTHER CUSTOMERS IN COURT OR IN ARBITRATION OR OTHERWISE PARTICIPATE IN ANY CLAIM AS A CLASS REPRESENTATIVE. CLASS MEMBER OR IN A PRIVATE ATTORNEY GENERAL CAPACITY. The arbitral tribunal may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding. The arbitral tribunal has no power to consider the enforceability of this class arbitration waiver and any challenge to the class arbitration waiver may only be raised in a court of competent jurisdiction. If any provision of the arbitration agreement described herein and in the Terms is found unenforceable, the unenforceable provision will be severed and the remaining arbitration terms will be enforced.

# NOTES