

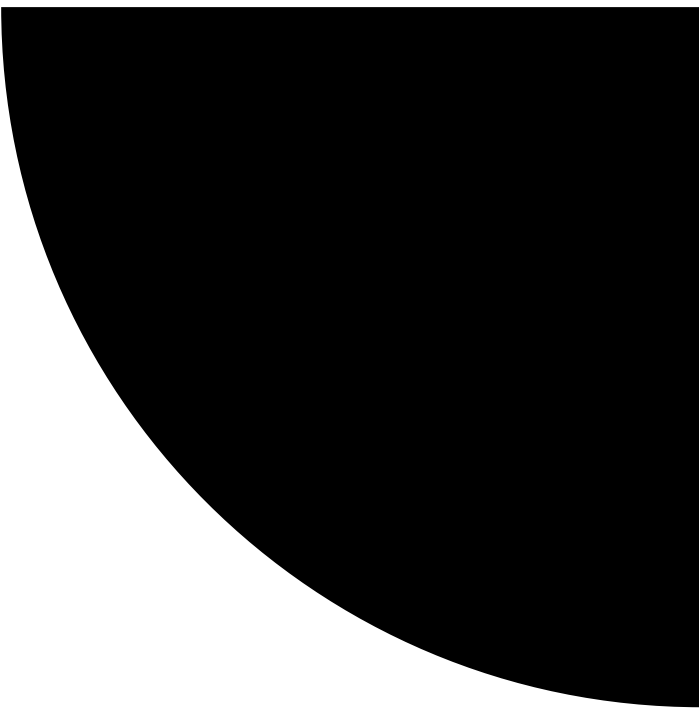
**Armstrong**Flooring™

**Natural Creations®  
2.5mm**

**Natural Creations®  
XL 5.0mm**

Luxury Vinyl Plank

**Warranty Against Defects  
Installation Instructions  
Maintenance Instructions**



# Warranty Against Defects

## Luxury Vinyl Plank

**Natural Creations® 2.5mm**  
**Natural Creations® XL 5.0mm**  
**15\* Year Residential**  
**15\* Year Commercial**

### WARRANTY AGAINST DEFECTS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. What constitutes a major failure is set out in the Australian Consumer Law.

While you should have years of enjoyment of your new investment with peace of mind, you cannot rely on quality products and warranties alone. It is extremely important to ensure that proper installation and maintenance is carried out and also that the temperature range within your home is well maintained; otherwise your warranty might not apply (see conditions below).

Vinyl flooring should be protected from: excessive heat, prolonged exposure to direct sunlight, dryness or moisture, which may cause damage to your floor.

The limited warranties contained in this document are all conditional. They are subject to the limitations, disclaimers and exclusions described below and are effective for flooring products purchases after 1 January 2011. All warranties run from the date of retail purchase for the applicable period described below.

The benefits under these Warranties are in addition to other rights and remedies under a law in relation to the goods. For the avoidance of any doubt, any and all undertakings which are not guaranteed under the Australian Competition and Consumer Regulations 2010 and which are not expressly included in this Warranty are excluded to the extent possible under that legislation.

### WHO IS COVERED?

This defects warranty is for the benefit of the property owner for whom the flooring product is installed ('you'). It is not transferable.

### WHAT ARE YOU RESPONSIBLE FOR UNDER OUR WARRANTIES?

To be covered under our warranties you need to retain your sales receipt and make sure that the flooring is properly installed in accordance with our installation instructions.

If you were not the direct purchaser, then you will need to obtain evidence of purchase (e.g. receipts) from the contractor who purchased the products for you, and of correct installation, as explained further below.

You must also properly care for your new floor using our easy to follow maintenance instructions in the Product &

Maintenance Guidelines. We recommend that you use only our specially formulated floor care products to preserve your flooring. The use of floor care products other than those we have recommended for use on our flooring products may damage your floor.

### DEFECTS WARRANTY

Subject to the conditions below, Armstrong Flooring Warrants that Armstrong Flooring products described above (excluding installation) shall be free from latent manufacturing defects in material and workmanship for a period of Fifteen (15) \*1 years from the date of the original purchase (this reduces to 10 years if you cannot demonstrate that appropriate adhesives were used – see footnote below). If due to faulty materials or manufacture, defects are observed during that period, then we will repair or replace the product for you as described below ('What we will do if any of the covered events occur').

#### 1. Pre-Installation Defects Warranty

We warrant that our flooring products will not have any obvious dimensional or visual defects. You or your installer should carefully inspect the products before installation for such defects. This pre-installation defects warranty expires upon installation.

#### 2. Defects Warranty for 15 years\* or as long as you the original owner of the floor, we warrant to you that:

- (1) The Armstrong Flooring Luxury Vinyl Plank/Tile products, in their original manufactured condition, will be free from manufacturing defects;
- (2) The wear layer will not wear through under normal household use;
- (3) Armstrong Flooring adhesive will maintain its bond when properly installed with our vinyl flooring products;
- (4) Armstrong Flooring vinyl products, when properly installed according to our installation instructions over radiant-heated subfloors will not buckle as long as the finished flooring surface does not exceed 28°C.

#### WHAT SHOULD YOU DO IF YOU HAVE A PROBLEM?

We want you to be happy with your floor. If you are not, call your retail store first. They can answer your questions and, if necessary, start to process a claim. If you have further questions, please contact us at:

**Armstrong Flooring Pty Ltd**  
**29 – 39 Mills Road, Braeside 3195 VIC Australia**  
**Telephone: 1800 632 624**

**PLEASE KEEP YOUR SALES RECEIPT.  
INFORMATION REGARDING THE CLAIMED DEFECT AND  
DATE AND PROOF OF PURCHASE MUST BE PROVIDED.**

If you wish to make a claim, our customer representative will let you know what information we need to process your claim, including establishing whether any of the conditions or exclusions apply. This may involve us inspecting the premises where the goods have been installed and removing samples for technical analysis. You will bear any expenses involved in contacting us to claim on the warranty, and we will bear the expense of any inspection and of processing your claim.

**WHAT WILL WE DO IF ANY OF THE COVERED EVENTS OCCUR?**

If there are visible defects before the product is installed, any uncut pieces that appear to have defects should be returned to the original place of purchase; those pieces that do not meet our specifications will be replaced. This pre-installation defects warranty expires upon installation.

If any of the covered events occur within the warranty periods specified for the respective flooring product, we will at our cost recoat, refinish, fill or furnish comparable flooring (of our manufacture and of similar colour, pattern and quality), for either the repair of the defective area or the replacement of the floor, at our option, but not including installation costs.

In the unlikely event that we are unable to correct the problem after a reasonable number of attempts, we will refund the portion of the purchase price for the section of failed flooring.

If your floor was professionally installed, we will also pay reasonable labour costs for the direct repairs or replacement within the first five years of the warranty period, or the length of the warranty period, whichever is less. This does not include labour involved in removal or replacement of cabinets and other fixtures.

**WHAT IS NOT COVERED BY THESE WARRANTIES?**

Without limited or restricting the other rights and remedies that may be available to you under the Australian Consumer Law or any other law in relation to the flooring product, these warranties do not cover:

- Any other person (the warranties are not transferable).
- Damage caused by fire, flooding and other natural disasters and Acts of Nature.
- Damage caused by negligence, accidents, misuse or abuse.
- Damage caused by lack of proper maintenance or failure to follow all of our written maintenance instructions. Use of floor care products other than those specially formulated for use on Armstrong Flooring products may damage your floor and may void the warranty.
- Damage caused by vacuum cleaner beater bar or hard heads (see Product Care and Maintenance Guidelines).
- Damage caused by appliances, furniture and castors (see Product Care and Maintenance Guidelines).
- Damage caused by cutting from sharp objects (see Product Care and Maintenance Guidelines).

- Reduction in gloss, scratches or indentation due to sand, pebbles or other abrasives, spiked heel shoes, pets, insects, construction traffic, water, moisture, or failure to maintain the floor as required (see Product Care and Maintenance Guidelines).
- Minor colour, shade or texture variations between samples, printed colour photography or replacement flooring and the actual material.
- Minor colour variations between flooring and or samples and other flooring or wood products, which you wish to match (e.g. cabinets, stair railings, trim, etc.).
- Deficiencies related to subfloor/floor joist assemblies, subfloor preparation materials and fasteners including, but not limited to, uneven subfloor surfaces, floor deflection or voids in the subfloor.
- Changes in colour due to exposure to sunlight and age.
- Use of the floor covering in an outside / external location.
- Floors that are installed in other than owner-occupied or tenant-occupied residences.
- Commercial installations of residential products unsuitable for commercial traffic.
- Delivery, construction or installation-related damage including installations made: (i) in breach of applicable local housing or building codes or standards, or (ii) contrary to written instructions furnished with the project.
- Floors damaged or adhesive breakdown caused by subfloor moisture or water damage, including without limitation, due to broken or leading water pipes or gutters, flooding, water spills or weather conditions or acts of Nature.

**FALSE OR EXAGGERATED CLAIMS**

We may refuse to action a claim in relation to these Warranties, or reduce the benefits available to you in respect of the claim, if, in our reasonable opinion, you make any misrepresentation or commit any fraudulent dishonest act or omission in connection with the claim. Nothing in this paragraph limits our consumer guarantee obligations to you.

**THESE WARRANTIES CANNOT BE VARIED**

None of our installers, retailers, distributors or employees has the authority to alter the obligations, limitations, disclaimers or exclusions under any of these warranties.

**PRIVACY**

We may use and disclose your contract and related warranty information to our insurers, claims managers, repairers and suppliers (including to any person situated outside Australia) for the purpose of:

- Processing claims in relation to your Warranty
- Repairing or replacing the flooring product under your Warranty.

You consent to these parties contacting you, including sending email, mail or making contact by telephone, for the purposes set out above. You confirm you have the necessary authority to provide the information and to give these consents.

<b>Years from Date of Original Purchase</b>	<b>What we will do</b>
Prior to installation	Any uncut pieces that appear to have defects should be returned to the original place of purchase; those pieces that do not meet our specifications will be replaced.
Where appropriate adhesives used:	
One (1)	Armstrong Flooring will replace/repair at its discretion the defective product including reasonable labour charges for installation. If replaced, Armstrong Flooring will replace it with similar quality first grade material. This replaced material will be Warranted for a further Fifteen (15) years on the same terms as this Defects Warranty and subject to the same conditions (in each case, to the extent permissible by law at that time). If repaired, the material is Warranted for the time then remaining under this original Warranty.
Two (2)	Armstrong Flooring will replace/repair at its discretion the defective product and pay 50% of a reasonable labour charge for installation (including any GST payable to an installer who is registered for GST) on receipt of a tax invoice from the installer.
Three (3) – Fifteen (15) *1	Armstrong Flooring will replace/repair at its discretion defective material only (excluding cost of installation).
Otherwise: (where recommended adhesives and accessories not used)	
Three (3) – Ten (10)	Armstrong Flooring will replace/repair at its discretion defective material only (excluding cost of installation).
Where the purchaser is not a 'consumer' for the purposes of the Australian Consumer Law (which will depend upon a variety of factors including the price of the goods, the purchaser's purpose in acquiring the goods, and the categorisation of the goods), or where the products to which this Warranty applies are not goods 'of a kind ordinarily acquired for personal, domestic or household use or consumption', then to the extent permitted under the Australian Consumer Law, Armstrong will not be liable for any direct or indirect consequential loss in relation to any product defects. Nothing in this paragraph or the Warranty is intended to, or attempts to, exclude or limit the operation of the Australian Consumer Law in any respect.	
<p>*1 Defects Warranty applies for 15 years where:</p> <ul style="list-style-type: none"> <li>• Armstrong flooring is installed to Armstrong Installation Instructions for the particular goods using Armstrong recommended adhesives, and</li> <li>• this is confirmed by the Installer signing below and attaching evidence of use of recommended adhesives (Armstrong or equivalent quality).</li> </ul> <p>If the Installer does not sign the Installer's Certificate or does not attach a copy of an invoice or other evidence of use of recommended installation products, this Warranty applies only for 10 years.</p> <p><b>For more information or to register your commercial warranty visit <a href="http://www.armstrongflooring.com.au/warranty">www.armstrongflooring.com.au/warranty</a></b></p>	

## Installer's Certificate

I certify that the Armstrong Flooring products covered in this Warranty were installed:

- In accordance with Armstrong Flooring Installation Instructions for this product; and
- Using recommended adhesives, being Armstrong Flooring products or equivalent quality\*2 – copy of receipt attached;

By (Name): \_\_\_\_\_

At (Installation Address): \_\_\_\_\_

Date: \_\_\_\_\_ Signed: \_\_\_\_\_ Print Name: \_\_\_\_\_

Company/ Business Name: \_\_\_\_\_ ABN: \_\_\_\_\_

\*2 We recommend Armstrong Flooring adhesives and accessories because we are satisfied with their quality. If the Installer uses other products, you must demonstrate to us that the products used were of equivalent quality. If the Installer is not able to provide a receipt for the recommended adhesives and accessories, the following should be completed:

Were the adhesives and accessories Armstrong products? Please indicate (✓)  Yes  No

If not, what brand and name were they? \_\_\_\_\_





\_\_\_\_\_

**USE AREA CLASSIFICATIONS**

Use areas are defined by testing to EN 685, Classification of resilient, textile and laminate floor coverings.

**For the purpose of this warranty the following are Armstrong Flooring recommended use areas for the listed Armstrong Flooring Luxury Vinyl Plank and Tile products.**

**Domestic (Residential)** – Areas intended for private usage; **Commercial** – Areas intended for public and commercial usage; **Industrial** – Areas intended for usage by light industry.

Use area class	Description	Examples	Natural Creations 2.5mm Plank	Natural Creations XL 5.0mm Plank
<b>Domestic 23 (Heavy)</b> 	Areas with high usage (Heavy traffic; suitable for all areas)	Living rooms, entrance halls, dining rooms and corridors	<b>Recommended</b>	<b>Recommended</b>
<b>Commercial 31 (Light/Moderate)</b> 	Areas with low or occasional usage	Hotels, bedrooms, conference rooms, small offices, boutiques, shops	<b>Recommended</b>	<b>Recommended</b>
<b>Commercial 34 (Very Heavy)</b> 	Areas with intense usage	Multipurpose halls, counter, halls, department stores	<b>Recommended</b>	<b>Recommended</b>
<b>Light Industrial 42 (General)</b> 	Areas where work is mainly standing and/or with vehicle traffic	Storage rooms, electronic assembly	<b>Recommended</b>	<b>Recommended</b>

# Installation Instructions

## Luxury Vinyl Plank/Tile (LVT/P)

**INSTALLATION OF NATURAL CREATIONS 2.5mm LUXURY VINYL PLANK/TILE**

Materials shall be installed in accordance with current Australian standards 1884 Resilient sheet and tiles installation practicess.

The **Natural Creations 2.5mm LVT/P** bond directly to the prepared subfloor using Armstrong Flooring **LVT-100 adhesive**. Trowel adhesive on to the floor using a V1 notched trowel. Place Luxury Vinyl planks into wet adhesive and roll with a 45kg roller. Repeat the rolling process minimum 2 hours later to achieve maximum transfer contact to the floor.

- Cabinets and or counters should not be installed on top of the Natural Creations luxury vinyl planks/tiles.

**INSTALLATION OF NATURAL CREATIONS XL 5.0mm PLANK/TILE**

Materials shall be installed in accordance with current Australian standards 1884 Resilient sheet and tiles installation practicess.

The **Natural Creations XL 5.0mm LVT/P** bond directly to the prepared subfloor using Armstrong Flooring **LVT100 adhesive**. Trowel adhesive on to the floor using a V2 notched trowel. Lay the LVT/P onto the adhesive and roll immediately in both directions with a 45kg roller.

- In areas subject to heavy traffic and or rolling loads use Armstrong Flooring LVT-100 adhesive and make sure a full wet transfer is achieved. Trowel adhesive on to the

floor using the correct notched trowel. Lay the LVT/P onto the adhesive and roll immediately in both directions with a 45kg roller.

- Cabinets and or counters should not be installed on top of the Natural Creations XL.

**IMPORTANT: PRE-INSTALLATION CHECKLIST**

Natural Creations 2.5mm Luxury Vinyl Planks/Tiles and Natural Creations XL 5.0mm Plank.

Before installing this material, check:

- Has the product been acclimatised correctly?
- Is this the correct
  - Product?
  - Colour?
  - Pattern?
  - Dimensions?
- Does this stock match the customer’s expectations?
- Have you read and are you following the installation recommendations?
- Check all planks in daylight before and during installation. Planks with minor defects can be used for cuts.
- Any defects must be reported back to the store of purchase for an immediate replacement or refund.

**Claims relating to surface/visual defects may not be accepted after installation.**

## KEYS TO SUCCESSFUL INSTALLATION OF:

### Natural Creations 2.5mm Luxury Vinyl Planks/Tiles and Natural Creations XL 5.0mm Planks/Tiles

Proper conditioning of both the job site and the flooring is required. All Armstrong Flooring Luxury Vinyl Plank & Tiles should not be exposed to sudden changes in temperature or moisture/humidity. The area to receive the flooring materials and adhesives should be maintained between 15°C and 28°C for 24 hours before installation, during installation, and for 24 hours after completion. Maintain temperatures between 15°C and 28°C thereafter. Store, transport and handle all Armstrong Flooring LVT/P so as to prevent any distortions. Store cartons flat – never on edge. If distortions do occur, they will not disappear over time. Ensure that the planks/tiles are flat at time of installation.

For **Natural Creations XL 5.0mm**, do not compress the edges of the planks in any way when installing other flooring materials next to Natural Creations XL. Installations of carpet, metal strips and other transition mouldings should not pinch the flooring and should allow for slight movement wherever practical.

#### Protection:

When installed protect all Armstrong Flooring Luxury Vinyl Planks floor from heavy rolling loads, other trades and appliances by using sheets of plywood or MDF.

#### CAUTION!

- All Armstrong Flooring Luxury Vinyl Planks/Tiles should not be exposed to direct sunlight for prolonged periods, this can result in discoloration. The use of curtains or blinds to minimize sunlight exposure is recommended.
- All Armstrong Flooring Luxury Vinyl Planks/Tiles should only be installed in temperature-controlled environments. It is necessary to maintain a constant temperature (15°C to 28°C) 24 hours before the installation, during the installation and 24 hours after the installation\*.
- Excessive temperature changes will cause expansion and contraction of the Luxury Vinyl Planks/Tiles. The Armstrong Flooring Luxury Vinyl Plank/Tile installation system requires the use of Armstrong Flooring PU-100 (2 part polyurethane) hard set adhesive for areas where extreme temperature changes will occur\*.

\*For added security and to reduce possible movement (growing/shrinking) Armstrong Flooring recommend to install all Armstrong Flooring LVT/P on a hard set polyurethane adhesive (Armstrong Flooring PU-100) in front of large windows or where maintaining consistent temperature (15°C to 28°C) is an issue.

- Armstrong Flooring recommends the covering of windows to enable installation of planks/tiles prior to adhesives setting prematurely when exposed to radiant heat/sunlight.

#### Substrates:

All substrates must be structurally sound, dry, clean, flat (no gap greater than 4.0mm beneath a 2.0 metre straight edge) and smooth with minimal deflection. Substrates must be free from excessive moisture or alkali.

Suitable substrates for all Armstrong Flooring LVT/P include:

- Concrete – Ensure concrete is dry and smooth.

- Suspended wood subfloors (with a minimum of 400mm well ventilated space underneath) – Ensure that this is covered with an approved underlay.
- Ceramic tile, Terrazzo and Marble – Floor area must be smoothed with a 3mm approved cement based smoothing compound.

#### EXISTING RESILIENT FLOORS

Armstrong Flooring recommends the removal of existing resilient floor covering prior to the installation of new resilient floor coverings.

#### FOR CONCRETE FLOORS

IT IS A REQUIREMENT OF CURRENT AS 1884 THAT A MOISTURE TEST IS CONDUCTED IN ACCORDANCE WITH APPENDIX A 3.1.2

The area to receive the Armstrong Flooring Natural Creations LVT/P resilient flooring materials and adhesives should be maintained between 15°C and 28°C for 24 hours before installation, during installation, and for 24 hours after completion. Maintain temperatures between 15°C and 28°C thereafter.

Radiant heated substrates must not exceed a maximum surface temperature of 28°C.

For technical information or assistance please contact your Sales Representative.

Mechanically remove (e.g. diamond grind) old adhesives, dirt, paint, varnish, wax, oils, solvents, curing agents and any other foreign matter or contaminants that could cause staining or interfere with the bond of the new primer or adhesive.

Do not use products containing petroleum, solvents or citrus oils to prepare substrates as they can cause staining and expansion of the new flooring.

High spots and low areas on the substrate should be ground or levelled with appropriate self-levelling underlayments.

Embossed ceramic tile floors, ceramic and marble grout joints, and irregularities in concrete should be filled and smoothed using a 3mm coat of self-levelling underlayment such as Ardex K15 (follow manufacturers instructions).

After preparation work, sweep and vacuum the entire work area to remove all dust and debris.

**Best practice for very porous concrete floors** – Use Ardex P51, 4 parts water to one part P51, to prime the concrete floor and let completely dry before spreading LVT100.

#### SETTING OUT

It is important to plan how the material will be set out prior to installation.

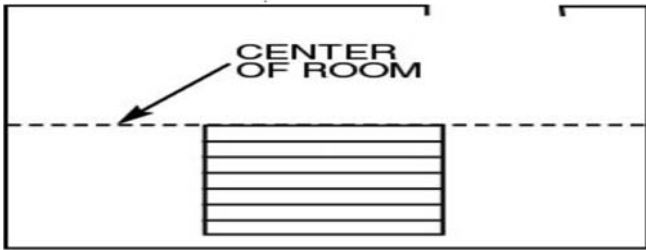
Most installations will need approximately 10% cutting allowance added to the total square meters of the area.

Determine which direction the planks will run; usually the planks will run the length of an area.

Find the centre of each of the end walls (the walls perpendicular to the long dimension of the planks) and place a pencil mark on the floor. Connect these points by striking a chalk line down the centre of the room.

Ensure plank joints fall at least 150mm away from subfloor, control or underlayment joints. Do not install over expansion joints.

Carry out a dry layout of planks from the centre line to the wall running parallel to the long direction of the planks to determine the width of the last row of planks.



Avoid cutting in pieces less than half the plank width or tile size, if you find the cut in planks or tile will be less, the centre starting line should be moved to allow for minimum half the plank or width. This will “balance” the room and provide for a larger cut piece at the wall.

**NOTE:**

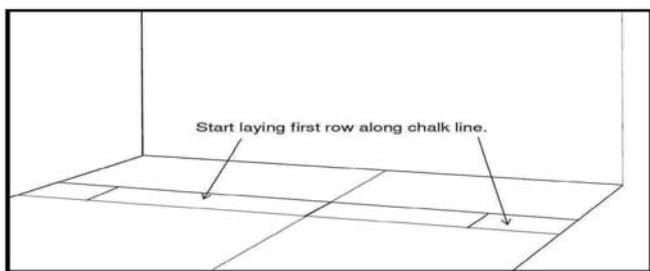
- The plank end joints should be staggered a minimum of the width of the plank or greater (but no less than 150mm).
- Cabinets and or counters should not be installed on top of the NaturalCreations XL 5.0mm Luxury Vinyl Planks/Tiles.

**INSTALLATION:**

**Ensure tiles are acclimatised to the temperature of the substrate which should be between 15°C & 28°C (current AS 1884), use an infrared thermometer to check plank & substrate temperature.**

Planks are easily cut with a tile cutter or by using a straight edge and utility knife. Score the face of the plank several times and snap it.

Installations should start from the centre line parallel to the longest straight wall in the room.



Start by placing a 2 metre straight edge on the floor along the centre line to keep the planks and tiles square.

- Place the planks/ tiles tightly against the straight edge
- Move the straight edge along the centre line as required.
- Fit the plank face edges tightly and neatly together.
- Press planks/ tiles tightly into place to obtain an adhesive bond
- Start the second row from the end wall with a piece cut to about 2/3 the length of a full plank.

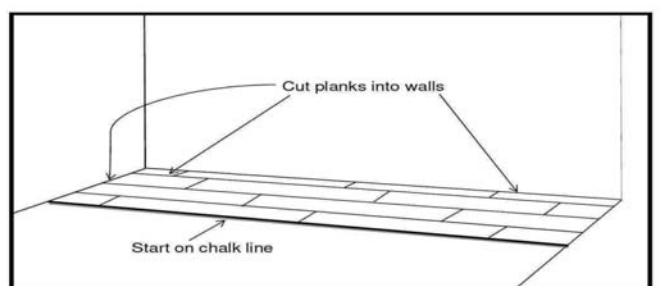
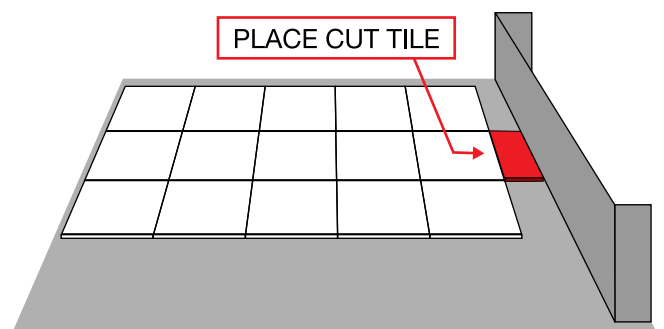
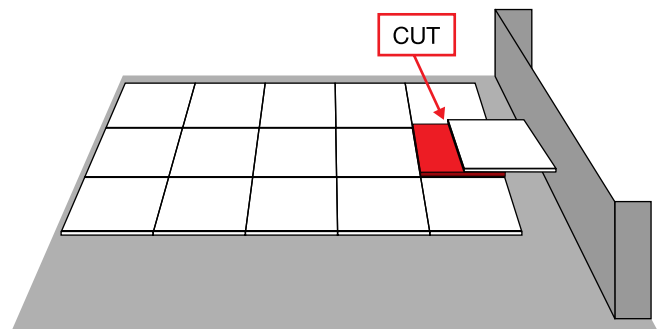
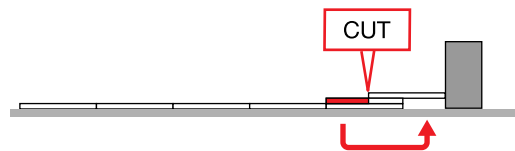
- Use one hand to hold the plank, and the other hand to guide the edges into place by lowering the plank as you go.
  - If the joints are not tight, pull up the plank and reposition it immediately.
- Keep the end joints staggered a minimum of the width of the plank or 150mm in adjacent rows.
- Scribe the last row of planks to the wall using the tile on tile, bar scribe or template methods.

Procedures recommended for fitting to walls and fixture include straight, tile on tile or pattern scribing.

**TILE ON TILE CUTTING IN**

After the field tiles have been installed, proceed to install the tiles around the perimeter, mark and cut the tiles using the tile on tile method.

- Place the Tile/Plank to be cut onto the last Tile/Plank installed.
- Place a third Tile, as Reference, touching the Wall.
- Mark with a knife the Tile/Plank to be cut along the side of the Reference Tile/Plank.
- Make a clean cut of the Tile/Plank (in red) and install into place.



Roll each section in two directions (length and width of room) immediately upon completion with a 45kg, three section roller. Re-roll the entire floor after a minimum one hour in two directions (length and width of room).

**NOTE:** The installed adhesive must be protected from other trades to prevent dust, debris or traffic from interfering with the adhesive's performance.

**CAUTION:** Always maintain a tidy worksite (remove dangerous items and slip/trip hazards)

Be sure to keep any spare planks in case there is a future unforeseen need for a replacement.

### **FINISHING THE INSTALLATION**

Replace any quads, moulding or skirting. Nail the quads, moulding or skirting to the wall surface (not through the flooring).

For Natural Creations XL 5.0mm, at doorways and at other areas where it may meet other flooring surfaces, it is preferable to use a trim to cover the exposed edge but not pinch the planks/tiles. Leave a gap between the planks and the adjoining surface.

### **Protection:**

When installed protect all Armstrong Flooring Luxury Vinyl Planks/Tiles floor from heavy rolling loads, other trades and appliances by using sheets of plywood or MDF.

When replacing appliances, or whenever moving heavy furniture over the flooring, place a wood panel under the object. Without moving the panel, slide or roll the object over it. Follow with additional panels as needed as this prevents scratches and tears to the Armstrong Flooring Luxury Vinyl Planks or Tiles.

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# Maintenance Instructions

## Luxury Vinyl Plank/Tile

### **MAINTENANCE**

#### **NATURAL CREATIONS 2.5mm LUXURY VINYL PLANK/ TILE AND NATURAL CREATIONS XL 5.0mm PLANK/TILE**

#### **Initial Care**

After installation is completed, the following must be performed:

1. Remove all debris with an electrostatic mop or vacuum
2. Use a damp mop to mop with Armstrong Flooring Once 'n' Done (or similar pH 7.0-8.5 neutral cleaner).

#### **Regular Maintenance**

- Sweep or vacuum your new floor regularly to remove loose dirt which can scratch your floor.
- Wipe up spills as soon as possible.
- Never use highly abrasive scrubbing tools on any resilient floor.
- Damp mop your floor regularly with a neutral detergent such as Armstrong Flooring Once 'n' Done floor cleaner (or similar pH 7.0-8.5 neutral cleaner).

- Do NOT use detergents, abrasive cleaners, or "mop and shine" products. These products may leave a dull film on your floor.
- Do NOT use paste wax or solvent based polishes.
- Do not use highly alkaline 'floor strippers' to clean the floor covering. Highly alkaline solutions have the potential to damage the adhesive bonds between the planks.

#### **Proactive protection of your floor**

- Use floor protectors under furniture to reduce indentation. As a general rule of thumb, the heavier the item, the wider the floor protector needed.
- Place a walk-off mat at outside entrances to reduce the amount of dirt brought into your home. Armstrong Flooring strongly recommends the use of mats without a latex or rubber (particularly black) backing since these can cause permanent discoloration.
- All Armstrong Flooring floor care products have been specifically developed to care for Armstrong Flooring products.



## ARMSTRONG FLOORING PTY LTD

### FLOORCOVERINGS, ADHESIVES & ACCESSORIES MANUFACTURED IN AUSTRALIA AFTER 1st JANUARY, 1984 DO NOT CONTAIN ASBESTOS



#### WARNING

Vinyl flooring and adhesives manufactured in Australia prior to 1st January, 1984 may contain asbestos.

Do not sand, dry sweep, dry scrape, drill, saw, beadblast, or mechanically chip or pulverise existing resilient flooring, backing, lining felt or asphaltic 'cut-back' adhesives.

These products may contain either **asbestos fibres** or **crystalline silica**.

Avoid creating dust. Inhalation of such dust is a cancer and respiratory tract hazard.

Unless positively certain that the product to be removed is a non-asbestos containing material, you must presume it contains asbestos. Regulations may require that the material be tested to determine asbestos content.

#### Where do I go to find out more about asbestos?

Asbestos Awareness [www.asbestosawareness.com.au](http://www.asbestosawareness.com.au) – provides

information on a state by state basis about the dangers of asbestos, asbestos removal, who to contact and other important information.

**NOTE:** Vinyl flooring manufactured in Australia after January 1, 1984, **DOES NOT** contain asbestos. However, regulations, codes and directives as to the best method of handling asbestos do exist and it is the obligation of the installer to ensure that practices used are safe, without risk to health, and meet all legal requirements.

#### Disclaimer—Asbestos issues

The warnings and guidance contained in these instructions in relation to the potential for asbestos in floorcovering materials are given in good faith. However, regulations, codes and directives as to the best method of handling asbestos are under continual revision. It is the obligation of the installer to ensure that practices used are safe, without risk to health, and meet all legal requirements.

Armstrong Flooring Pty Ltd accepts no liability for any loss, costs, expense or injury, however incurred, arising from the presence of any asbestos in any floorcovering materials or asphaltic 'cut-back' adhesives and/or any reliance placed upon the procedures and recommended practices contained in these instructions.

#### Armstrong Flooring Pty Ltd

29 – 39 Mills Road, Braeside, 3195 Victoria Australia

For further information and samples:

Australia Freecall 1800 632 624

Email [customer\\_services@armstrongflooring.com](mailto:customer_services@armstrongflooring.com) or contact us on the web

[www.armstrongflooring.com.au](http://www.armstrongflooring.com.au)

May 2022