

RETURNS FORM



1. Fill out this form and send it to info@northtrampoline.com
2. If you are returning a trampoline or other products that have been sent on a pallet, we would need a photo of the goods that are placed on the pallet in order to book a return for you. Please attach and send the photo with this form.
3. Print the form and fasten it on the outside of the product.
4. After we have received your return form we will book your return and contact you with the booking details.

CUSTOMER INFORMATION

| | |
|---|--|
| Date | |
| Order Number | |
| Name | |
| Address: (If other than on the original order) | |
| Contact Telephone Number | |
| E-mail Address | |
| Comments | |

ITEM TO RETURN

| Return Code | Article Number | Status Code | Qty. | Box Dimensions LxWxH cm (If not sent back in the original box) |
|-------------|----------------|-------------|------|---|
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RETURN CODES

1. Regret the purchase
2. The size of the trampoline does not meet our needs
3. The model of the trampoline does not meet our needs
4. Ordered the wrong product
5. Wrong product delivered
6. The product is defect

STATUS CODES

1. Unopened package
2. Opened
3. Assembled
4. Used

For further information you are welcome to contact our customer service at info@northtrampoline.com