

Dear Customer,

Thank you for your order with A Farley Country Attire. We hope you are 100% pleased with your purchase and that you continue to shop with us. We are a family business and pride ourselves on the service we offer. We welcome any comments that can help us further improve our service.

If you are not completely satisfied with your purchase, we are happy to refund your goods on the criteria below; we unfortunately do not offer exchanges at this time. If you wish to receive a different size, simply place a new order online. This makes it quicker and easier for you to receive an alternative size, rather than going through an exchange process.

Unfortunately, we do not offer a pre-paid return service.

REFUNDS:

- Fill out the returns table below.
- Enclose the returns slip with the product you are returning and package up securely, removing the original delivery labels.
- Items must be returned within 90 days of you receiving the order and be unused and in their original packaging.
- We offer 2 different options to return your goods for a refund:

1. DPD Local: Drop to Shop – £8.95 (UK mainland only, excludes highlands and islands)

We can arrange for a pre-printed label to be emailed to you. This allows you to return your parcel via the DPD Local network of registered shops. You can purchase this return option via our website

here: https://afarley.co.uk/products/courier-return-via-dpd-shop or calling us on 0116 410 5440.

2. Return at your own expense any way you like to the following address:

We strongly recommend you obtain a proof of postage receipt.

A.Farley Country Attire
FAO Returns Department
4 Nursery Court
Kibworth Business Park
Kibworth
Leicestershire
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