

Advantages of The NSI Protection Plus Program

Features/Benefits

- Enhanced Customer Satisfaction & Reduced Returns
- Fully Licensed & Insured Extended Service Plans (NASDAQ – “AFSI”)
- Maximized Service Contract Sales & Profits
- All Inclusive Program with Point of Purchase Materials
- Customized 800 number for Warranty Support Team
- Professional On-Site Training & On- Demand Webinar Sessions
- Dedicated Account Management Group for Day to Day Assistance
- Nationwide Service Centers Regardless of Where Your Customer Resides
- Customer & Service Center Surveying/Reporting/Tracking

On-Line Support Features

- Complete Management of Customer Service Contracts
- Simple Contract Entry or File Transfer Reporting
- Self-Servicing Repair Order Generator
- Easy Online Claims Processing/Payment System
- Self-Servicing Customer Portal for Claims Tracking
- Sales & Experience Reporting Tools along with Manufacturer Updates

Special Program Coverage's

- No Lemon Guarantee – 3 Covered Repairs = Replacement Product on 4th Call
- Repair or Replacement Guarantee on Every Product
- Renewable Coverage & Transferable Plans
- \$250 Food Loss Protection per Qualified Repair
- Surge Protection Coverage – “Day One Coverage” up to Replacement Value
- \$25 Laundry Credit for Washer or Dryer Failure
- 10 Year Major Component Coverage Included with 5 Year Appliance Plan
- Delivery and Installation Costs Included on Replacement Products
- Optional Plans: Screen Protection, Lamp Protection, Commercial Plans

