



Mark Bates Ltd

THE HOME OF PREMIER CARE

# Mobility Scooter & Powerchair Insurance & Warranty

Protecting you for more than 25 years

Including  
National  
Breakdown  
Recovery



# Why Mark Bates Ltd?

You will find that Mark Bates Ltd is quite a bit different from other insurance companies. What makes us unique also benefits you in a variety of ways.



## Family Run

Mark Bates Ltd is run by Mark and is a true family business, we work hard to gain the trust of our customers. Treating people like family is core to the way we work.



## Customer Service

We are proud of what our customers say about us and fly our flag based on the level of service we provide, all from our head office in Lincolnshire.



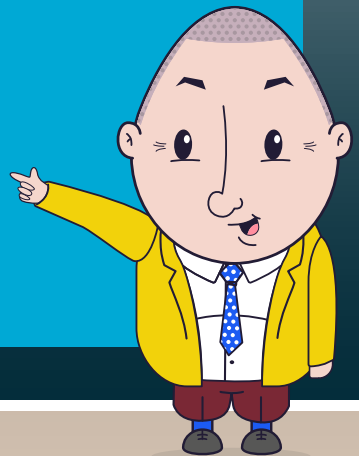
## Be Different

You can forget what you know about insurance brokers because we do almost everything ourselves, allowing us to provide the best standard of care.



## First Class Claims

If you need to make a claim you can speak to our dedicated team that will guide you through every step of the way, all with no complicated forms to fill in.



# Mobility Scooter & Powerchair Insurance

Even the most careful of drivers can fall victim to circumstances out of their control. Our mobility insurance policies are specifically designed to give you peace of mind and keep you mobile.

## Complete Protection

### Public Liability

Covering claims against you if you have accidentally injured someone or damaged their property.

### 24/7 National Breakdown Recovery

Enabling you and your equipment to get home if you are ever stranded.

### Accidental Damage

If you suffer an accident your equipment will be repaired or replaced as quickly as possible.

### Theft & Vandalism

Your equipment will be repaired or replaced if it is damaged or stolen whilst you are not using it.

### Puncture Cover

Upgrade your Mobility Scooter Insurance to our Plus policy to be covered for punctures to your tyres.

### No Excess

We don't require any contribution to a claim regardless of blame, so your pennies will stretch that little bit further.



Why Not Combine  
This With A  
Warranty For  
Complete Coverage

Turn The Page For  
More Information

For more information or to purchase cover

Call **01476 512190**

Visit **markbatesltd.com**



# Making Your Life Easier

## Manage Your Policy Online

All of your policy details and documents are available whenever you need them. By logging in at [markbatesltd.com](http://markbatesltd.com) you will get access to a whole range of benefits available nowhere else including:

- ✓ Manage and renew your current insurance
- ✓ Download & print your policy documents
- ✓ Purchase new insurance
- ✓ Start saving with The Premier Club



Get exclusive access to our rewards & discounts on big name brands that we all know and love



Start Saving Today  
Visit [markbatesltd.com](http://markbatesltd.com)



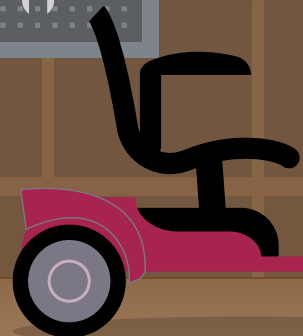
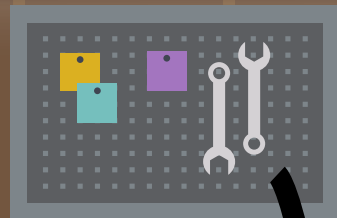
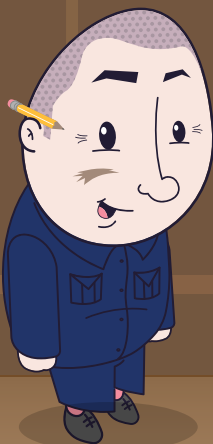
# Mobility Scooter & Powerchair Warranty

Premier Care also provides market leading warranties for new and used mobility scooters and powerchairs. If you need repairs to your equipment after your manufacturers warranty has expired you could be left with some expensive bills. Our market leading warranty for vehicles valued up to £5,000 is designed to ensure you are mobile again as soon as possible.

## Our cover includes

- ✓ Mechanical And Electrical Breakdown
- ✓ The Full Cost Of Parts, Call Out And Labour

For more information or to purchase cover  
Call **01476 512190**  
Visit [markbatesltd.com](http://markbatesltd.com)



# Insurance Comparison Chart

## Get The Right Policy For You

Our Plus Insurance comes with full breakdown recovery, meaning we will recover you home even if you suffer a puncture or battery failure.

Customers Love This

	Standard	Plus
Public liability	£2 Million	£5 Million
24/7 National breakdown recovery	Standard	Full
Accidental damage, fire, storm and flood	✓	✓
Theft and Vandalism	✓	✓
No Excess	✓	✓
90 days worldwide cover	✓	✓
Baggage handling & In-flight cover	✓	✓
Loss of keys	✓	✓
New for old replacement	2 years	3 years
Personal effects cover	£150	£300
Personal injury / Accidental death	£1,000	Up to £5,000
Temporary hire cover (cover up to)	£7 a day	£10 a day
Hospitalisation benefit (cover up to)	£7 a day	£15 a day
Dental cover	£150	£300
Pet cover	£150	£300
Any driver cover	✗	✓
Puncture cover	✗	✓
Manual wheelchair insurance	✗	✓
Legal expenses	✗	Up to £25,000

# You're In Safe Hands

We offer a huge range of policies to protect the most important things in your life. With more than 25 years experience offering insurance we are proud of our Premier Care range which features the best designed policies at a price you can afford.

Our range is always expanding so keep an eye on our website [markbatesltd.com](http://markbatesltd.com)

Including  
coverage for  
adaptations

## Home Insurance

Buildings & Contents  
Personal Possessions  
Legal Protection  
New For Old Cover  
Up To 30% No Claims Bonus



## Travel Insurance

Medical Expenses  
Holiday Cancellation  
Hassle Free Claims  
Single Trip Or Annual Cover  
No Hidden Admin Fees



For more information or to purchase cover  
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Visit **[markbatesltd.com](http://markbatesltd.com)**



For more information or to purchase cover



Call **01476 512190**  
Email **mobility@markbatesltd.com**  
Visit **markbatesltd.com**

Mark Bates Ltd, Premier House, Loundonhorpe Road, Grantham, Lincs. NG31 9SN

## Protecting the Most Important Things

The Premier Care Range Includes

**Buildings & Contents**

**Manual Wheelchairs**

**In-Home Warranty**

**Pedal Cycle**

**World Wide Travel**

**Static Caravan**

**Personal Care Assistant**



Premier Care is a trading name of Mark Bates Ltd who are registered in England No: 2946288 and authorised and regulated by the Financial Conduct Authority, FRN: 308390.



# Policy Options (please tick)

Insurance	1 Year	2 Years	3 Years	
<b>Standard</b>	£96 <input type="checkbox"/>	£171 <input type="checkbox"/>	£246 <input type="checkbox"/>	
<b>Plus</b>	£131 <input type="checkbox"/>	£234 <input type="checkbox"/>	£339 <input type="checkbox"/>	
Warranty	1 Year	2 Years	3 Years	4 Years
<b>New</b>	£139 <input type="checkbox"/>	£239 <input type="checkbox"/>	£349 <input type="checkbox"/>	£469 <input type="checkbox"/>
<b>Used</b>	£156 <input type="checkbox"/>			

Please note: Warranty policies for new equipment commence after the 12 month manufacturers guarantee and policies for used equipment exclude cover for the first 90 days.

## Payment Options (please tick) (Please make cheques payable to Mark Bates Ltd)

Cheque  Credit/Debit Card  Paid Dealer  FOC

Card Details

Valid From  /  Expiry Date  /  Issue Number

Security Code  (last three digits on the signature strip)

To pay via direct debit please call us on 01476 512190.

## Declaration

I understand the contents of this application form and the cover provided. I confirm that I am in receipt of an Insurance Product Information Document and wish to proceed.

I have not had an incident involving mobility equipment within the last 3 years which would have resulted in a claim for the insurance described in the Insurance Product Information Document.

I agree that any information provided to Mark Bates Ltd regarding me for the purposes of accepting insurance and handling any claims may, if necessary, be divulged to third parties, provided it will be processed in compliance with the provisions of the General Data Protection Regulation and Privacy Policy which is available on request.

If you **cannot** confirm any parts of this declaration please call us on 01476 512190. Non disclosure may invalidate your insurance.

Please confirm whether your policy selection was recommended to you: Yes  No

Please sign to confirm you have read and understood the declaration.

Signature

Date

From time to time Mark Bates Ltd may wish to contact you with reference to current or new products we have to offer. If you are happy for us to contact you by the following methods please tick the appropriate boxes:

If you are unable to sign please ensure application is signed by your authorised named person.

Phone  Email  Post  All

# Application Form

Cover Commencement Date

## Your Details

Title ..... First Name(s) ..... Surname .....

Address .....

Postcode ..... Date of Birth .....

Telephone ..... Mobile .....

Email .....

### Helping Us Get To Carbon Zero!

To do our bit to save the planet, if you have provided your email address we will email you your policy documents so there is no wastage. You can then access these any time through our customer portal. If you really need your policy documents posting to you please tick here.

**Authorised Named Person (if necessary)** Use for correspondence?

Title ..... First Name(s) ..... Surname .....

Address .....

Postcode ..... Telephone .....

Email .....

If details have been provided for an authorised named person, I agree, with signified consent, they have authority to deal and act upon this insurance policy on my behalf, in full, until such a time it is revoked by myself in writing.

## Product Information

Make ..... Purchase Price .....

Model ..... Date of Manufacture .....

Serial Number ..... Date of Purchase .....

Classification 4mph  6mph  8mph  New  Used

### FREE Manual Wheelchair Insurance up to £1,000 (When you purchase Plus Insurance)

Make ..... Model .....

Serial Number ..... Purchase Price .....