



Level Two, Bridgeway Multi Storey Car Park, Stratford Upon Avon CV37 6YY  
 Midland House, Avon Retail Park, Wharf Road Stratford Upon Avon CV37 0AD

Phone: 01789 414534

E-mail: shopmobility@activemob.co.uk www.activemob.co.uk

### Booking confirmation & Registration Form

#### Data Protection

The personal data that you provide will be used in the determination of your application, matters in connection with any equipment issued and for reference in the event of future applications you might make.

You must complete this form for us to determine your suitability for equipment and enable us to administer your equipment should any be granted. If you do not complete this form, we will not be able to determine your suitability so the application will be refused.

We may contact you from time to time to update you on our services.

#### Your Details (BLOCK CAPITALS)

Surname	
Forename(s)	
Home Address	
Postcode	
Telephone No	
Mobile No	
Email	

Height		Weight	
--------	--	--------	--

How your condition affects you while using a mobility scooter etc	i.e. Can you sit comfortably on a wheelchair or do you need to stretch your leg out? Do you suffer with arthirtis in your hands or fingers?
---	---

Start Date	/ /	Return Date	/ /
------------	-----	-------------	-----

Start Time	
------------	--

**Please tick your reason for using Shopmobility**

Tourism	<input type="checkbox"/>	Shopping	<input type="checkbox"/>	Visiting Friends and Family	<input type="checkbox"/>
Other	<input type="text"/>				

**Please tick YES or No to the following questions:**

Do you suffer from muscle spasms in arms or hands?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
Do you suffer from seizures?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
Do you suffer from blackouts?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
Do you suffer from impaired vision? (not just reading glasses)	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
Have you been given the Safety Considerations safety leaflet?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>

I the undersigned have received tuition and are confident to use the equipment

Signed

Dated  /  /

**OFFICE USE ONLY**

**Equipment Required**

<b>Mobility Scooter</b>	Portable	<input type="checkbox"/>	Class 2	<input type="checkbox"/>	Class 3	<input type="checkbox"/>
<b>Manual Wheelchair</b>	Transit	<input type="checkbox"/>	Self Propel	<input type="checkbox"/>	With Powerpack	<input type="checkbox"/>
<b>Electric Wheelchair</b>	Portable	<input type="checkbox"/>	Class 2	<input type="checkbox"/>		
Hire price	<input type="text"/>			Paid by	<input type="text"/>	
Refundable Deposit	<input type="text"/>			Paid by	<input type="text"/>	
Date payment received	<input type="text"/> / <input type="text"/> / <input type="text"/>			Staff member	<input type="text"/>	

Payments can be made by cash, cheque or by card - one for refundable deposit and one for the rental. Two forms of identification with your home address are required for ALL rentals. Deposits are returned after inspection of equipment.

Equipment No

Damage on return



Level Two, Bridgeway Multi Storey Car Park, Stratford Upon Avon CV37 6YY  
Midland House, Avon Retail Park, Wharf Road Stratford Upon Avon CV37 0AD  
Phone: 01789 414534

E-mail: [shopmobility@activemob.co.uk](mailto:shopmobility@activemob.co.uk) [www.activemob.co.uk](http://www.activemob.co.uk)

## Conditions of Loan

1. The equipment specified overleaf on loan always remains the property of Friends of Stratford Shopmobility (hereafter referred to as the Owner) and the Borrower (named overleaf) will not sell, hire out, lend or otherwise part with the said equipment. The Borrower must have a permanent residence and must provide proof of residence and identity.
2. The Borrower shall completely indemnify the Owner in respect of all claims (wherever made) by any persons whatsoever for injury to persons and/or damage to property caused by or in connection with or arising out of the use of the equipment whilst on loan to the Borrower and in respect of all costs and charges in connection therewith whether arising under common or statute law or otherwise.
3. A deposit is required against each item of equipment. The deposit will be returned in full providing the equipment is returned in a clean undamaged condition.
4. The agreement commences at the time of collection and is deemed to continue until the equipment is returned to the office.
5. The Borrower shall not misuse the equipment and it must be returned in a good, clean state otherwise a charge shall be made for cleaning and any repairs necessary.
6. All equipment NOT returned will be invoiced to the Borrower at the current supplier's new list price.
7. If any equipment is to be collected from another location an extra charge will be made (if for instance return is due on a Sunday when we are closed).
8. Although every effort is made to have equipment when requested no liability or responsibility can be accepted by the Owner.
9. Any breakdown of equipment must be notified to the Owner immediately.
10. The Borrower must Not under any circumstances repair or attempt to repair the equipment or any part thereof.
11. No condition or warranty other than those set out herein shall be implied or deemed to be incorporated in or to form part of a contract.

**If you require any help or advice about completing this form, please telephone Stratford Shopmobility office on 01789 414534.**

## **Safety Considerations**

We have set out below some recommendations for safe and pleasant use of our mobility scooters and wheelchair equipment.

Please don't forget that shopping centres can be very crowded, and consideration needs to always be given to other pedestrians.

This list is not comprehensive, nor is it meant to be prescriptive but to be used as guidance so that everybody can benefit from this scheme.

### **DON'TS**

- **NEVER** use the equipment on the road except at crossings, always use designated crossing points e.g., Zebra or traffic light controlled.
- **NEVER** let anyone else use the equipment you have been issued with.
- **NEVER** let anyone ride on the equipment with you, even a small child, as it upsets the balance and is dangerous.
- **WHEN** getting off the scooter **ALWAYS** turn the key off first and while reaching for items in shops. Shopping bags must not be hung onto the steering handles, please use the bag on the back of the scooter.

### **DO's**

- **APPLY** brakes on wheelchairs before sitting or arising.
- **ALWAYS** keep the speed reduced when in busy or confined areas.
- **PEOPLE** on foot by law have the right of way, and they often stop suddenly so reduce your speed and keep your distance.
- **ALWAYS** follow any special instructions given by the assistant at the time of registration.
- **REDUCE** your speed when cornering, the vehicles are not equipped with Formula 1 engines or their cornering capabilities!
- **WHEN** leaving the equipment unattended always take the key with you and leave the equipment where it won't inconvenience others.
- **ALWAYS** use dropped down kerbs when crossing the roads, the vehicles are not designed to drive off full height kerbs.
- **FINALLY** if you have an accident of any sort, please let Shopmobility staff know at once. You will be responsible for any damage done to our equipment and may have to pay for any repairs.

**Thank you for using the Stratford Shopmobility Scheme.**

**We hope to see you again soon!**