

Belmint
PRESS ESCAPE™

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**NECK
HEATING
PAD**
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User Guide

User Guide

for the Belmint
Neck Heating Pad

Model

BEL-NHP

Voltage

120 VAC

Power

50 W

Frequency

60Hz

**Congratulations on your purchase of a
Belmint Neck Heating Pad!**

Treat yourself with a relaxing warm relief on your neck area with the Belmint Neck Heating Pad.

The therapeutic warmth offers you temporary relief from pain caused by muscle strain and inflammation. Soothe tired and aching muscles while you relax and enjoy the warming sensation.

All Belmint products are designed by Belmint engineers and crafted from high quality, durable materials to ensure maximum comfort for every use.

So, sit back, take a break and let the Neck Heating Pad pamper and relax and soothe your neck area.

You deserve it!

To celebrating your comfort,
The Belmint Team



► Important

Complete the information below and retain for your records.
You may need this information when calling Belmint
Customer Services at:

1 844 - 423 - 5646

Model Number

BEL-NHP

Purchased at

Date Purchased

BEFORE YOU GET STARTED

WHAT'S IN THE BOX?

Let's do a quick check of what's included in your purchase. You should have the following items:



- 1 x Neck Heating Pad
- 1x Power Cord with Controller
- 1 x User Manual

PRODUCT DETAILS

Caution

All servicing of this massager MUST be performed by authorized BELMINT service personnel ONLY.



CAUTION

Thank you for choosing our Neck Heating Pad.
Please read this Operating Manual carefully before use.

Be sure that you read these safety precautions
thoroughly before using this massager for the first time.

The Operating Manual contains important informations
about how to use the massager safely and correctly,
avoiding damages to property or injury to person
while using the massager.

Keep this operating manual nearby so that
you can refer to it anytime.

HOW TO USE

1. Connect the AC Adapter to the plug.
2. Connect the Adapter end of the plug to the unit outlet.
3. Plug your Belmint Neck Heating Pad into the appropriate outlet.
If the plug does not fit, please email Belmint Customer Services at:
support@belmint.com or call 845-388-1270.
Do not alter the plug in any way.
4. Place the Neck Heating Pad securely around your neck.
5. To turn the HEAT OFF, press the POWER button again.

MOIST HEAT OPTION

HOW TO USE THE MOIST HEAT OPTION?

1. Gently dab the one side of the neck heating pad with a wet sponge or cloth. You may also use a spray bottle to spray a fine mist to one side of the neck heating pad.
2. Place the pad moistened side down on top of your neck.

WARNING

Make sure the control connector or the pad connector is not damp before using the heating pad. Be sure the connectors are dry before using.

TEMPERATURE SETTING TIMES

The Neck Heating Pads automatically warm up upon use. Note the Heat-Up Time below for your reference.

TEMPERATURE SELECTIONS	LEVEL INDICATOR	HEAT UP TIME
Low	1	6 Minutes
Medium	2	8 Minutes
High	3	10 Minutes

EFFICIENCIES

Keep using **1 OR 2 TIMES PER DAY** will relax the muscles and improve the circulation; **5-15 MINUTES** using before sleeping will improve the sleep quality.

FEATURES

ERGONOMIC DESIGN FOR COMFORT

The unique design is engineered to ensure maximum comfort for every use.

SWITCHABLE TEMPERATURE SELECTION

The switchable heat temperature selection ensures that every heat level preference is accommodated.

CHARACTERISTIC FUNCTIONS

- Easy-to-Use Controller
- Lightweight
- Portable
- Versatile design allows not only the soothing effect of heat on the neck, but on the shoulders as well.
- Soft material for added comfort



READ ALL INSTRUCTIONS BEFORE USING.

WARNING

Keep this and any electrical products out of reach of children. Basic safety precautions should always be observed, including the following:

DANGER — To reduce the risk of electrical shock:

- ALWAYS unplug the massager from the electrical outlet immediately after using and before cleaning.
- DO NOT use the heating pad while bathing or while in the shower.
- DO NOT place the heating pad where it can fall or be pulled into water.
- DO NOT operate in a wet or moist condition.
- DO NOT use pins or any metallic fasteners on the massager.

DANGER — To reduce the risk of burns, electrocution, fire or injury:

- NEVER leave the massager unattended while plugged in.
- DO NOT stand on or put items on top of the massager.
- UNPLUG the massager when not in use.
EMAIL support@belmint.com or CALL BELMINT Customer Service at 844-423-5646, if plug does not fit properly in the outlet. DO NOT alter the plug in any way.
- CLOSE supervision is necessary when massager is in use by, on, or near children, the elderly, disabled and/or ill individuals.
- NOT for use by children.
- DO NOT use attachments not provided with the unit.
- USE ONLY as intended, as described in this User Guide. If unit is used in a manner not described in this User Guide, it may nullify the Warranty.
- NEVER operate your neck heating pad if the cord or plug is damaged. If the unit has been dropped in water or is not working properly, EMAIL BELMINT CUSTOMER SERVICE at support@belmint.com or CALL BELMINT CUSTOMER SERVICE at 844-423-5646.
- KEEP the power cord AWAY from heated surface and water.



ATTENTION

Any happens due to personal situation are on your own risk.

TROUBLESHOOTING ◀

If you encounter operational issues with your Belmint Neck Heating Pad please refer to the tips and guidelines listed below. If the problem persists, please turn the POWER OFF and unplug the unit. Email Belmint Customer Service at support@belmint.com or Call 1-844-423-5646. DO NOT attempt to make adjustments to the plug or alter the plug, cord, or message unit. Doing so will nullify the warranty.

- NEVER drop or insert any object into any opening on the unit.
- DO NOT operate the massager under a blanket or pillow.
- NEVER cover the unit while in operation.
- DO NOT operate massager where aerosol (spray) products are being used or where oxygen is being administered.
- DO NOT carry the unit by the power cord or use the power cord as a handle.
- TO DISCONNECT, turn the unit OFF, remove the plug from the outlet, and disconnect adapter from the unit.
- ALWAYS turn the unit off before moving away from the massager.
- NEVER operate unit on a soft surface such as a bed or couch where air openings may be blocked.
- MAY CAUSE SERIOUS BURNS. The unattended use of heat by children or incapacitated individuals may be dangerous.
- DO NOT use on infants, incapacitated, asleep or unconscious individuals.
- DO NOT crush. Avoid sharp folds.

CAUTION — For your safety, please read the following prior to using:

- This neck heating pad is NOT INTENDED FOR MEDICAL USE.
- NEVER use the unit on an individual suffering from any physical ailment that would limit the user's capacity to operate the controls.
- NEVER use while driving or operating a vehicle.
- NOT for use by children or incapacitated individuals without proper adult supervision.

PROBLEM	CAUSE	SOLUTIONS
UNIT WON'T START OR TURN ON	Unit may be unplugged.	<p>Check that the unit is plugged into the appropriate outlet or power source.</p> <p>Check that the unit is plugged into the adapter.</p> <p>Press the POWER button. You should feel it click.</p> <p>If problem persists, please contact Customer Service at 844-423-5646.</p>
	Unit may be unplugged.	<p>Check that the unit is plugged into the appropriate outlet or power source. It may have come unplugged.</p> <p>Check that the adapter is plugged into the unit.</p>
UNIT STOPS WORKING	You may have accidentally pressed the POWER button and turned the massager OFF.	<p>You may have inadvertently pressed the POWER button for 3 seconds, thus turning it off.</p> <p>Press the POWER button again to see if it turns back on.</p>
	Unit may have overheated.	<p>Unplug the unit from the outlet and let it cool before using again.</p>

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STORING YOUR BELMINT NECK HEATING PAD

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Unplug the cord from the power source.

Loosely roll the Heating Pad facing towards the storage straps.
Loop the storage straps over the rolled Heating Pad.

Store the Heating Pad in a cool, dry and dark place.

DO NOT roll the Heating Pad tightly.

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CLEANING AND STORING ◀

CLEANING YOUR BELMINT NECK HEATING PAD

Your relaxation and peace of mind is very important to us.
That's why your Belmint Neck Heating Pad is made from high quality durable materials.

CLEANING YOUR UNIT IS AS EASY AS 1 - 2 - 3

Make sure the Pad Connector is disconnected from the Control Connector before cleaning.
Press the tabs on the sides of the Control Connector while pulling both connectors apart.

NEVER clean when the unit is on.

Hand wash the Pad with a mild detergent and cool water.
Use a gentle/delicate cycle if machine wash.

DO NOT use any chemicals or harsh abrasives such as cleaners, brushes, gasoline, kerosene, glass/furniture polish or paint thinner to clean.

Line dry or lay the Pad flat when drying.

DO NOT tumble dry.

MAKE SURE the unit is completely dry before using.

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