AEQUA & CO.

RETURNS AND EXCHANGES FORM

We are so sorry to see that you are not in love with your recent purchase! Once you have already contacted Support to confirm that your order is eligible for returns or exchanges, and reviewed our Returns and Exchanges Policy information to ensure that your product is eligible, please complete this form and enclose it with your return shipment to the address below.

AEQUA AND COMPANY (HK) LIMITED UNIT 602-6, 6/F, BLOCK A, FOCAL INDUSTRIAL CENTRE, 21 MAN LOK STREET, HUNG HOM HONG KONG **Customer Information** Order Number: _____ Products Returning/ Exchanging: _____ Reason for Returns/ Exchanges: (Please check the appropriate reason below.) Incorrect Product or Size Ordered Product No Longer Needed **Product Does Not Match Description** Product Did Not Meet Customer's Expectations Shipped Wrong Product or Size Faulty/ Damaged Product Upon Delivery Size Exchange: Product Exchange: ☐ I have read and agreed to the Returns and Exchanges Policy and Terms and Conditions. Email Address: _____ Phone Number: _____