## AEQUA & CO.

## **Returns and Exchanges Form**

We are so sorry to see that you are not in love with your recent purchase! Once you have already contacted Support to confirm that your order is eligible for returns or exchanges, and reviewed our Returns and Exchanges Policy information to ensure that your product is eligible, please complete this form and enclose it with your return shipment to the address below.

AEQUA AND COMPANY (HK) LIMITED
UNIT 610, 6/F, BLOCK A, FOCAL INDUSTRIAL CENTRE, 21 MAN LOK STREET, HUNG HOM HONG KONG
Customer Information
Order Number:
Products Returning/ Exchanging:
Reason for Returns/ Exchanges: (Please tick the appropriate reason below.)
Incorrect Product or Size Ordered
Product No Longer Needed
Product Does Not Match Description
Product Did Not Meet Customer's Expectations
Company Shipped Wrong Product or Size
Faulty/ Damaged Product Upon Delivery
Size Exchange:
Product Exchange:
Other:
Name:
Email Address:
Phone Number: