

## DUCA DEL COSMA

Thank you for shopping at the Duca del Cosma webstore!

## **RETURN POLICY**

If for any reason you are not satisfied with your purchase you may return articles within 14 days of receiving your order. Please complete the form below and enclose it with the returned items. Please note the below conditions:

- ✓ The product(s) must be returned with completed Return Form and (a copy of) the invoice sent via email
- ✓ The product(s) must be returned in an unworn and resaleable condition with all attached tickets, in the original box(es) and with all original packaging
- ✓ Returns are at the customer's own expense. (Please retain your return tracing number)
- ✓ Please send your return to the following address:

Duca del Cosma B.V Attn: Returns Modexpress Grasbeemd 5 5705 DE Helmond

## **PROCESSING**

- ✓ Your return will be processed within 14 days
- ✓ You will be notified by email when your return has been received and is being processed
- ✓ Refunds will be returned via your chosen payment method (iDeal, credit card, etc.)

For more information on our returns policy, please refer to our website: www.ducadelcosma.com

RETURN	FORM		
FULL NA	ME:		
EMAIL A	DDRESS:		
ORDER N	NUMBER:		
REASON FOR RETURN:		ACTION TO BE TAKEN:	
	The product is too large	☐ Issue refund	
	The product is too small	Exchange size	
	Quality is lower than expected	Please indicate new size:	
	Does not meet my expectations		
	The product is damaged. Please		
	indicate where:		
	Other:		