



EBBO USB HEATED CUSHION



USER MANUAL

CUSTOMER SUPPORT

We welcome and value all concerns and questions from our customers. Please do not hesitate to contact us by email at hello@shopzoki.com

TABLE OF CONTENTS

Ebbo USB Heated Cushion

Important Safeguards	3-4
Parts & Features	5
Specifications	6
Instructions	7
Cleaning & Maintenance	8
Troubleshooting	9
Warranty	10

IMPORTANT WARNINGS AND SAFEGUARDS

IMPORTANT WARNINGS AND SAFEGUARDS: PLEASE READ AND SAVE THIS INSTRUCTION AND CARE MANUAL – DO NOT DESTROY.

When using electrical appliances, basic safety precautions should be followed, including:

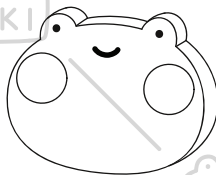
- Read all instructions.
- Remove all bags and packaging from appliance before use.
- Never leave appliance unattended when in use.
- Do not immerse in water.
- Do not use appliance for other than intended use. For household use only. Do not use outdoors.
- To prevent the risk of fire, electric shock, or personal injury, do not put cord, plug, or appliance in or near water or other liquids. The Ebbo USB Heated Cushion is NOT washing machine safe.
- Never use abrasive cleaning agents to clean as this may damage the Ebbo USB Heated Cushion cords and fabric. Do not clean the wire or the heating component inside the cushion.
- Do not operate the Ebbo USB Heated Cushion with a damaged cord, damaged plug, after the appliance malfunctions, or damaged in any manner. Contact Customer Support for repair and adjustments for Ebbo USB Heated Cushion.
- DO NOT use the Ebbo USB Heated Cushion near water or other liquids, with wet hands, or while standing on a wet surface. DO NOT use near drafty areas, such as by an open window which may cause it to become damp or wet.

IMPORTANT WARNINGS AND SAFEGUARDS

- For maintenance other than cleaning, please contact Shopzoki by email at **hello@shopzoki.com**.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge unless they are provided with supervision and instruction concerning use of the appliance by a person responsible for their safety.
- Do not place Ebbo USB Heated Cushion on or near a hot gas burner, fireplace, hot electric burner, hot indoor heating device or in a heated oven.
- Do not use in conjunction with another heating device.
- Do not pinch, bend, or lay on the heating element. The product may experience increased heat in areas where the heat pad is bunched or folded while in use.
- Keep dogs, cats and other pets away from this heated product as this is an electrical product that they can damage or be injured by.
- Refrain from using attachments that are not recommended by Shopzoki, as this may result in fire, electric shock, or personal injury.
- Allow Ebbo USB Heated Cushion to cool completely before cleaning, or storing.
- Not recommended for use by children.
- Do not let the cord touch hot surfaces or hang over the edge of tables or counters. Do not let the cord to be pinched. Do not route the cord between the mattress and the box spring when using on a bed.
- Always be sure to unplug the appliance from outlet prior to moving, cleaning, storage, and when not in use.
- Shopzoki shall not accept liability for damages caused by improper use of the appliance. If these important instructions are not followed, the heated product will not operate properly.
- Improper use of the Ebbo USB Heated Cushion can result in property damage or even in personal injury.
- If you see the heated product operating improperly, unplug it immediately and contact Customer Support by email at **hello@shopzoki.com**

PARTS AND FEATURES

Cushion



USB controller wire

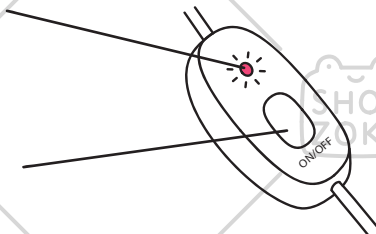


Heat pad wire



Indicator Light

On/Off Switch



CLEANING AND MAINTENANCE

CLEANING YOUR EBBO USB HEATED CUSHION

Always allow the appliance to cool completely before moving, cleaning, or storing. Do not submerge appliance in water or any other liquids. Never use abrasive cleaning agents as this may damage the Ebbo USB Heated Cushion.

In order to clean your Ebbo USB Heated Cushion, follow these steps:

- Unplug Ebbo USB Heated Cushion and allow it to cool completely.
- Using a damp, soapy cloth, wipe down the plush fabric. Thoroughly rinse the cloth and wipe again.
- Thoroughly dry Ebbo USB Heated Cushion before storing or using.
- Never use abrasive cleaning agents to clean your appliance as this may damage the Ebbo USB Heated Cushion.
- Do not clean the cords or the heating component inside the cushion.

TROUBLESHOOTING

While products are durable, you may encounter one or more of the problems listed below. If the issue is either not solved by the solutions recommended below or not included on this page, please contact our Customer Support Team at hello@shopzoki.com.

1. The heat on the Ebbo USB Heated Cushion keeps shutting off.

- If the indicator light remains on, this is normal. During the use, the heating element will automatically turn on and off to regulate the temperature and ensure that the internal heating element does not get too hot.
- If the indicator light is off, it means it has been turned on for over one hour and has turned off automatically on its own.

2. There is no light on the On/Off Button. How do I turn the Ebbo USB Heated Cushion on?

- To turn on, simply plug in the USB into a USB power source. When you're done using the heat pad, turn off Ebbo USB Heated Cushion by pressing the switch until the indicator light is off and be sure to unplug it.

3. The Indicator Light will not turn on and the Ebbo USB Heated Cushion is failing to heat.

- Ensure that the USB cable is plugged into a USB power source
- Check to make sure the power outlet is operating correctly.
- Determine if a power failure has occurred in your home, apartment or building.
- If the Indicator Light still does not turn on, please contact us for repairs.

WARRANTY

Shopzoki - 1 YEAR LIMITED WARRANTY

Your Shopzoki product is warranted to be free from defects in material and workmanship for a period of one (1) year from the date of the original purchase when utilized for normal and intended household use. Should any defect covered by the terms of the limited warranty be discovered within one (1) year, Shopzoki will repair or replace the defective part. To process a warranty claim, contact Customer Support by email at hello@shopzoki.com for further assistance and instruction. A Customer Support agent will assist you by troubleshooting minor problems. If troubleshooting fails to fix the problem, a return authorization will be issued. Proof of purchase indicating the date and place of purchase is required and should accompany the return. You must also include your full name, shipping address, and telephone number. We are unable to ship returns to a PO box. Shopzoki will not be responsible for delays or unprocessed claims resulting from a purchaser's failure to provide any or all of the necessary information. Freight costs must be prepaid by the purchaser.

Send all inquiries to hello@shopzoki.com.

There are no express warranties except as listed above.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER. SHOPZOKI SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT EXCEPT TO THE EXTENT REQUIRED BY APPLICABLE LAW. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts. Therefore, the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

REPAIRS

DANGER! Risk of electric shock! The Ebbo USB Heated Cushion is an electrical appliance. Do not attempt to repair the appliance yourself under any circumstances. Contact Customer Support regarding repairs to the appliance.



www.shopzoki.com
hello@shopzoki.com

SPECIFICATIONS

Dimensions: 16 in x 12 in x 7 in

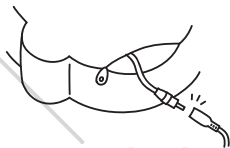
Wire length: 80 in

Maximum Temperature: 130 F

Automatic Shut off: After 1 hour or when Maximum Temperature is reached.

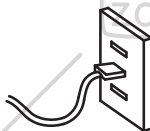
Compatible with USB power source with output of 5V, 2A.

INSTRUCTIONS



1. Connect the USB controller wire to the heat pad wire (inside the cushion).

2. Plug the USB controller into a USB power source.



3. To Turn On: Press the power button and a red light will appear.

4. For your safety, the heat pad will automatically turn off after 1 hour.

Please disconnect from USB power source when not in use.

