



www.itskaos.com

RETURNS

We are sorry you need to return your KAOS product. If you have had a bad experience, we welcome your opinion and would love to hear from you at hello@itskaos.com, [facebook.com/itskaos](https://www.facebook.com/itskaos) og @_____kaos_____.

Returning goods:

- Must be un-used and in their original package.
- Hangtags cannot be removed and must be undamaged.
- The return must be sent within 14 days after your purchase. If the return is sent later than 14 days after the original purchase, we are sorry to say we cannot accept the return.
- You must include a filled-out form in your return.

Send the form and product to:

KAOS Norge AS c/o DC SYD AB
Landsvägen 61
231 70 Anderslöv
Sweden

The return will be processed asap zulu, but please be patient as it may take up to 14 days. Don't worry, as soon as we receive your returned goods, you will receive an email from us and we will keep you posted throughout the process.

Please note:

- Refunds will be done directly to the card issued on the actual purchase.
- Shipping costs will not be refunded.

FILL OUT AND RETURN

PLEASE USE CAPITAL LETTERS

Order No: _____

Full name: _____

Address: _____

WHAT ARE YOU RETURNING

KAOS Ransel. Qty: _____

KAOS Samlesak Qty: _____

REASON FOR RETURN

I never ordered this item

I simply regret my purchase

Complaint (something is wrong with the item).

WHAT WOULD YOU LIKE TO DO?

Change for new item

Get a refund, please*

* Shipping costs are non-refundable

.....> **New item** - what Item would you like?
Within price range of the returned item.

_____ **Qty:** _____