

Returns Form



STEP 1
Print & complete
our returns form



STEP 2
Pack items and returns
form into package



STEP 3
Attach a shipping
label to package



STEP 4
Drop package off
at post office



STEP 5
Once delivered please allow up to
10 days for processing

NAME _____

PHONE _____

EMAIL _____

Please keep in mind, in order for us to accept your return, the following requirements must be met:

- Contact must be made to help@geckome.com within 7 days of receiving your item(s)
- The item(s) must be returned within 14 days of purchase
- The item(s) must be in original condition with all tags in place
- The item(s) must not have been worn washed or altered in any way

ORDER NUMBER	RETURNED ITEMS	EXCHANGE WITH	REASON	ACTION

REASON CODE

- A. Wrong size
- B. Ordered multiple sizes for fit
- C. Not my colour
- D. Change of mind
- E. Not as expected

ACTION CODE

- R. Refund
- E. Exchange
- S. 110% store credit

MAIL YOUR RETURN TO

6/46 Bay Road,
Taren Point NSW 2229.

DON'T FORGET!

Use our QR Code at the
Post Office to receive a
30% discount on return shipping.

