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HOA**CONTACTS**

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512-261-4600

HOA MANAGEMENT

FirstService Residential 5316 West US-290, Ste. 100 Austin, TX 78735

512-620-7083

ROUGH LIFE DIRECTOR

Rachelle Sturgis @ Highland

Village Pavilion

Rachelle.sturgis@fsresidential.com

512-261-4600

HOA WEBSITE

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Lakeway Regional Medical Center 512-571-5000

City Numbers

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6 Rough Hollow Living • May 2021



RUBLISHER'S Vote

Rough Hollow is so much more than a community. It is a brand. What makes Rough Hollow unique and truly Austin's premiere community is not just the quality of the homes but more so the quality of people who live here. We enjoy telling your stories. I keep hearing about how "different," "readable," and "Rough Hollow" this magazine is. "Oh ... I can't wait for the magazine to come out." Rough Hollow Living is the monthly publication of the neighborhood. We exist to foster community and camaraderie in Rough Hollow by publishing stories for the residents of the neighborhood.

Rough Hollow Living is a customized, private, monthly publication where the majority of the content and photos on the inside of the magazine are written/submitted by the same residents who read it. Essentially, this magazine is Facebook on paper in that everything you are going to see and read comes directly from Rough Hollow. Thus, you can feel free to brag on your kids, snap selfies of your family vacation and send them to us, feature your home, highlight a charity you're passionate about and so much more. As you read this edition of the magazine and see the many people of Rough Hollow we highlight, we hope you will find a place where you can plugin.

Rough Hollow Living also exists to provide you with a trusted list of businesses that you can turn to as preferred vendors. As you read through the magazine, I hope you will notice the businesses that support you and give them a chance to earn your business. To the many of you who have written us about the businesses you use here in the magazine, we want to say, "Thank You." We hope this neighborhood feels like home as we live life together!

Joel McDow Publisher

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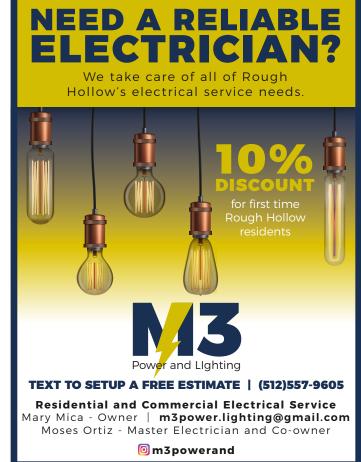
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8 Rough Hollow Living • May 2021 • Rough Hollow Living 9



From The Desk Of The General Manager

"I'd hate to have your job." I can't tell you how many times I've heard that over my 18 years in the HOA industry. It certainly can be challenging at times, but it has also been a very rewarding

- 1. I don't sit at a desk all day! Being an onsite manager means enjoying a diverse day, from driving the community, inspecting the property, meeting with vendors, and being available to the boards and residents.
- **2.I'm never bored!** Every day is different, and I truly never know what to expect. It's a fast-paced environment, and I have to juggle between so many skills: from financials to insurance

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- to changing laws, diverse personalities, or the occasional daily "emergency" to prioritize.
- 3.I'm constantly challenged! I have to be educated on governing documents; comply with federal, state, and local laws; prepare budgets; collect assessments; oversee payables; provide management reports to Boards; schedule and attend board meetings; inspect for violations; reply to homeowner emails of questions and concerns; oversee architectural reviews; manage staff; communicate weekly updates to residents; oversee community activities, and maintain the amenities - just to name a few!
- 4. There is always the unexpected. I've dealt with some catastrophes, such as the Labor Day Weekend 2011 fires in Steiner Ranch, where 4,000 homes had to evacuate the community with only one way in/out. During that event, communication was the most important thing I could offer residents during a scary and emotional time. In Rough Hollow, during this February's historic winter storms, communication proved to be just as important, with the possibility of running out of propane. (Thanks, again to our "teammates" at Direct Propane.)
- 5.I get to know some amazing and interesting people. I've had the opportunity to meet such diverse people, from CEOs to medical professionals to professional athletes, teachers, lawyers, and stay-at-home parents. Each person helps me grow in my career, and many decide to serve on committees and boards because they want to give back to their community.

As you can see, I have a rewarding job that I truly enjoy. I hope my role in Rough Hollow had a positive impact on you and your neighbors.

Sharon Adams, General Manager 512-261-4600 Sharon.adams@fsresidential.com



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meet your neighbors

Residents Connie and Shey Ditto Photos by resident Roxanna Cooper



Family member names: Shey, Connie, Thomas, and Henry

Family last name: Ditto

Neighborhood: West Rim

Pets: Quirt

Professions: Shey is a general, bariatric and cosmetic surgeon. Connie is an attorney, practicing civil litigation, board license defense, and is also a mediator.

Instagram: @connie.ditto

FAVORITES

Activities/Hobbies: We all love the water, and go out on Lake Travis nearly every chance we get. We keep our boat at the Rough Hollow Marina, so it's very convenient, which is key when you have two busy working parents. Shey is an excellent wake surfer, and Connie tries!

Park/Play area/Hangout: The boys spend many afternoons at the playground.

Restaurants: We love to eat on the patio at the Hills.

Vacation destination: Beaver Creek, CO

Sports teams: Hook 'em!

Music: We enjoy all kinds of music. Shey's a huge fan of alternative music, and Connie's favorite is Texas Country. The boys are taking ukulele lessons and we look forward to family sing-a-longs soon!

What college/university did you attend? Shey went to the University of Texas at Austin for undergrad, has a Master's degree from Rosalind Franklin University, and graduated from the inaugural class of the DeBusk College of Osteopathic

Medicine. Connie went to Purdue University for undergrad and Loyola University Chicago and the University of Tennessee for law school.

Where are you originally from? Shey grew up in west Texas and Connie grew up in the Midwest. They met at a summer internship at the Mayo Clinic when they were both in nursing school. They both worked at Parkland Hospital in Dallas after graduation. Shey was an emergency room nurse, and Connie worked in the intensive care unit. They got married in Dallas, then moved to Chicago and Tennessee for school. Shey completed his residency and fellowship in Fort Worth and Arlington. In the 19 years we've been together, we've moved 13 times and so happy to finally be in our forever home!



12 Rough Hollow Living • May 2021

How long have you lived in this neighborhood? We moved to Cypress Ridge in 2016, and then to West Rim this past August. We wanted a bigger house, but had to stay in Rough Hollow.

What is your favorite part about living in **your neighborhood?** We still can't believe the outpouring of friendliness and community within Rough Hollow, which has become so incredibly important during the pandemic, and, most recently, the snowstorm. Neighbors here really do care about and help each other.



Would you like to share your story with the ighborhood? Email RoughHollow@n2pub.com today. The process is fun and easy!







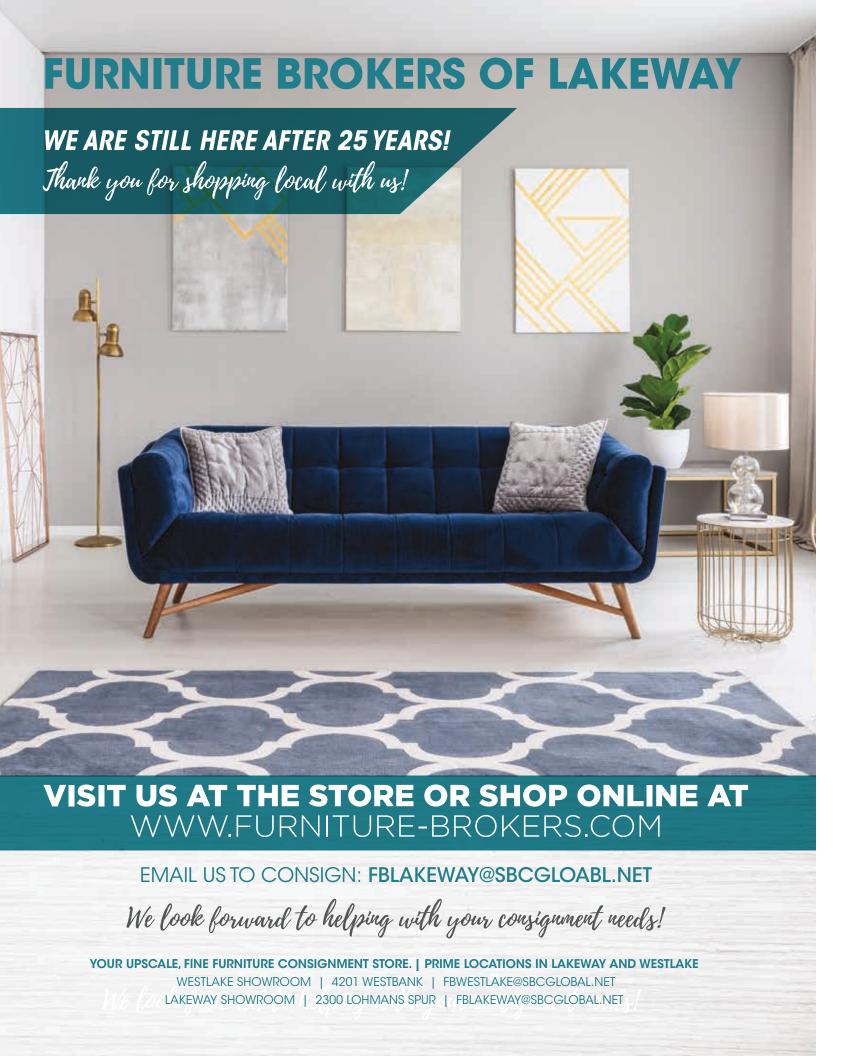
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making a difference

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On January 26, 2021, National Kawasaki Disease Awareness Day, Ashley Cameron and her kiddos, Charlie and Carlyle, were hard at work at the Welcome Center passing out cookies donated by Rough Hollow's own Love&Cookies, a gourmet cookie company founded in Ashley's kitchen in 2020.

Love&Cookies is on a mission to raise awareness for Kawasaki's Disease, an inflammatory disease that causes acquired heart conditions in children, and personally affected their oldest son.

Rough Hollow friends and neighbors rallied around Ashley and her family, with over 250 cookies handed out in only 30 minutes.

It was an incredible day for the community and for raising awareness for Kawasaki Disease!





Do you volunteer? Email RoughHollow@n2pub.com to share about your organization or nominate someone else in the community.





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precious pets

Residents Debbie and Robert Mayumba

Family members: Debbie Mayumba (dog mom), Robert Mayumba (dog dad), Trystan (dog bro), Brandon (dog bro)
Pet's name: Frost

Type of animal/breed: Dog – Husky Samoyed Mix, AKA Samusky

Male or female: Male

Pet's age: 1

Street: Antigua Way **Instagram:** @chiccityvintage

Where/why did you get your pet? Great Dane Rescue of San Antonio

Is there a story behind its name? He is a big fluffy white dog who was named Frost when we adopted him. It fits him really well.

Anything special or unusual about them? He has one blue and one brown eye. He is also one of the most gentle dogs ever.



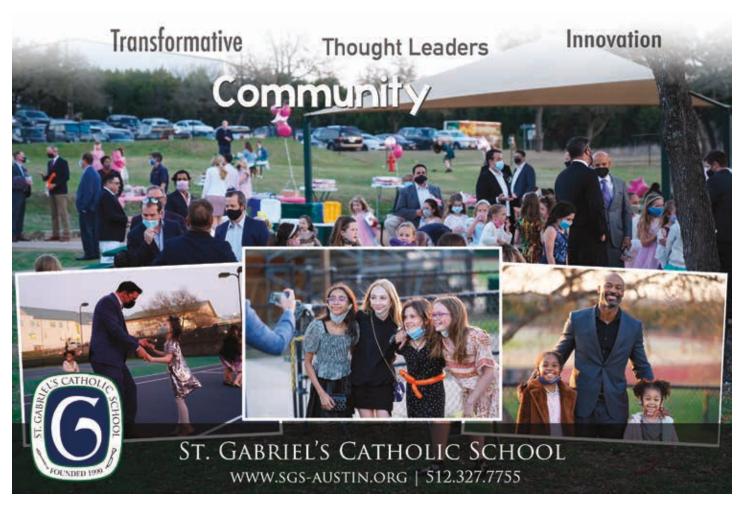


What do you like best about your pet? He loves to investigate EVERYTHING and he loves to play a lot.

How spoiled is your pet? Very. He is always pawing us to rub his belly. We can never say no.

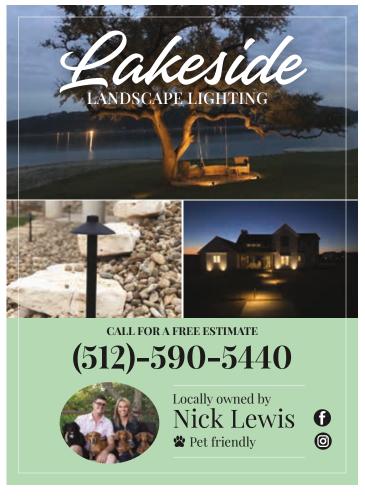


Do you have a cute pet? Email **RoughHollow@n2pub.com** to have them featured in the next available issue! Dogs, cats, horses, fish, and any other type of animals are welcome!





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20 Rough Hollow Living • May 2021 • Rough Hollow Living 21

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neighborhood news: lifestyle director's corner



Courts hours of operation are 7:00am—10:00pm

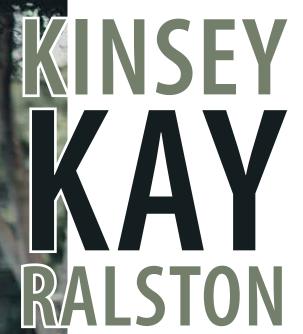
By Rachelle Sturgis, Lifestyle Director

- A. Only Rough Hollow residents are allowed to reserve/use courts. No more than three (3) guests for Tennis/Pickleball Courts, and twelve (12) guests for Basketball/Volleyball courts at one time. The member must be present on the same court when such guests are playing.
- B. Residents 12 and under but must have an adult present.
- C. Players using the courts on a walk-up basis, while others are waiting are limited to two hours. Players using the Tennis Court backboard and/or ball machine are limited to one hour. The next player(s) waiting will be determined by the respective time of arrival at the unreserved courts.
- **D.** Proper court shoes are required (no cleats or black-soled shoes or any soles that will leave marks or destroy the court surface). Tennis/pickleball players must wear proper tennis attire.
- E. Non-players must stay out of the court areas at all times. Loud talking or shouting, hitting balls against the fence, music playing or any other practice that can be considered disruptive to players are prohibited. Parents are strictly responsible for the conduct of their children. No pets, food, gum, alcoholic beverages (except as allowed at Rough Hollow events), baby carriages, play-pens, tobacco or glass

- containers are allowed on the courts at any time. Gates must be closed at all times. Basketball courts should consider ½ court etiquette.
- **F.** Brooms and squeegees are available in the court area. These items should be kept in the area where they are normally stored when not in use.
- G. Ball machines will only be allowed when the second court is empty and limited to one hour.
- H. Do not use courts if wet, to avoid injury. At the first sound of thunder or sight of lightning, clear the courts for 30 minutes.
- I. No league play or league practice. Courts are for resident recreational use only.
- $\ensuremath{^{**}}$ Trash receptacles are located near the courts. All unwanted containers should be deposited into these receptacles.
- **Adjustment of the net will be the responsibility of the players.
- **The following activities are prohibited on all HV courts: skateboarding, roller-skating, street hockey, bicycling, rollerblading, and any other non-court-related activities.

Please call the HOA Office at 512-261-4600 to report any issues.





kids' corner

Resident Kinsey Kay Ralston

Full Name: Kinsey Kay Ralston Neighborhood: West Rim Age: 9

Grade: Third

School: Rough Hollow Elementary **Brothers or Sisters**: Two sisters

Sports I play: Swim

Musical instrument I play: Piano Musical instrument I want to

learn: Violin

Something unique about me: Practice math problems to fall asleep at night.

When I grow up I'm going to be: Skin doctor

Favorites

Activities/Hobbies: Origami, Minecraft, Chess Animal: dog Color: blue Food: tomatoes Movie: Wonder

Music: Marshmallow Place to play: Playground Sports teams: Chicago Cubs

Subject in school: Math TV show: Lost in Space

Vacation: Visiting Chicago



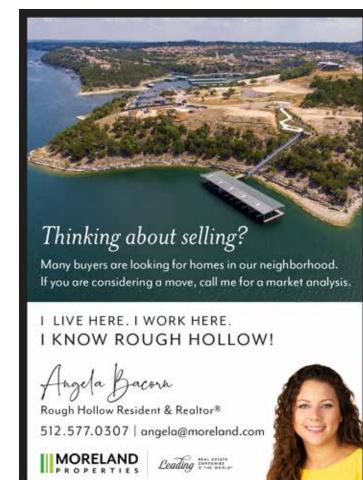
Hey, kids! Want to be the next superstar of the neighborhood? Have your parents email us today! RoughHollow@n2pub.com.



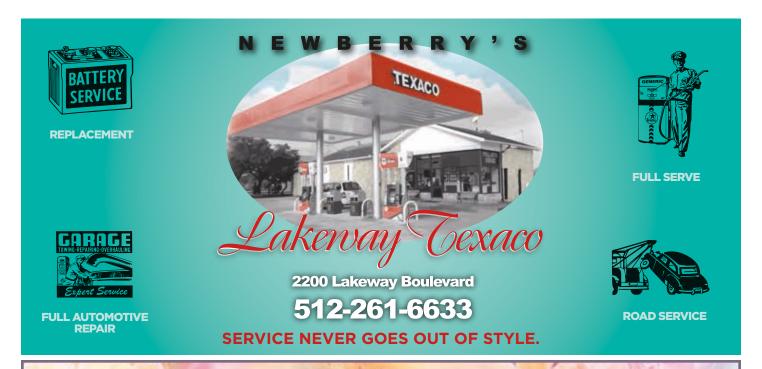


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From our family to yours, thank you for using our small business this year. We are grateful for the support of this community and are blessed to have you as our neighbors in Rough Hollow!



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Compliance CORNER: Highland Village Pools Are Open

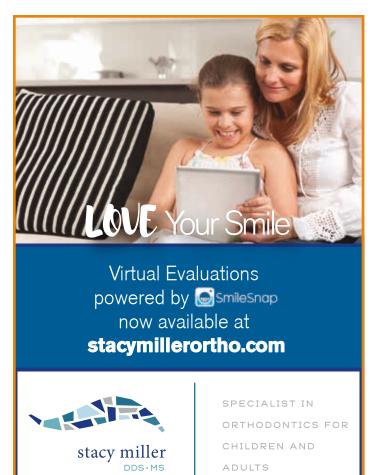


As of our April print date, we communicated some "outdated" pool rules and regulations. We are happy to announce that the Highland Village pools are now open for the season at full capacity.

We still ask that you please wear a mask if you are not in the pool, or if you are going to/from the restrooms. Hand-sanitizing stations are located at the entrance, and we request that you use them upon entry.

Social-distancing is still requested with anyone outside of your household. Gate attendants are not staffed until May, so be sure to bring your key fob to gain entry.

Pool hours are also back to normal, 5:30am-9:00pm, 7 days a week.





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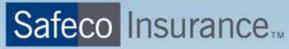
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athlete of the month

Starring Charlie Miller

Resident Charlie Miller

Name: Charlie Miller Instagram: @coachjoshmiller Neighborhood: Rough Hollow **Age**: 9

School: Rough Hollow Elementary Sport/Activity: Swimming Position: Freestyle (breast, fly, and back)

How long have you participated in this sport?

Three years

Who do you idolize in this sport? Michael Phelps

Where do you normally practice?

Nitro Swim - Bee Cave

Are you on a team?

Yes, Bronze - moving to Silver

Have you met anyone famous in this sport?

Not yet

Have you traveled anywhere related to this sport?

California

What events have you participated in?

Local and county meets



Placed first in my age group for two strokes in my first met ever!

What have you learned from participating in this sport?

Anything you want takes practice, patience, and hard work

What do you like the most about the sport?

The ability to give it all and race against others but also yourself and your time

What is your favorite moment?

Winning first place at my first official meet and showing my parents my ribbon!

What do you plan on doing after graduating?

I would like to compete in the Olympics for swimming.

One tip for someone looking to get into this sport:

Give it more than one try, take your time, join a team, and find a great coach!









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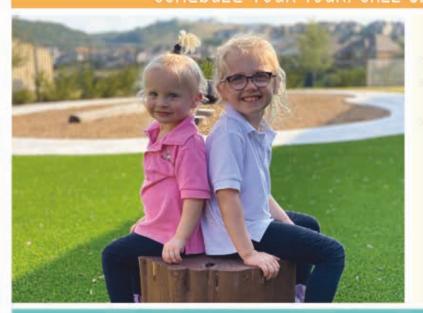
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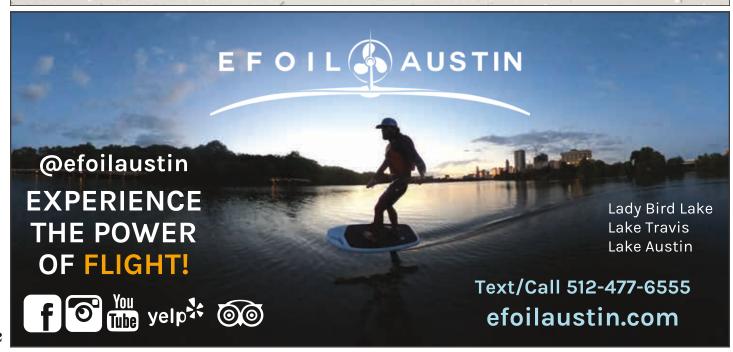
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Mediterranean Quinoa



If you've been following my blog for a while, you know I'm a fan of all things quinoa salad. It's high in protein, fiber, and antioxidants a triple whammy! Basically, if I like an ingredient - any ingredient - it's going to eventually end up mixed up with some quinoa.

Quinoa salads are my go-to, but I've been known to add it to muffins, yogurt bowls, soup, even chocolate treats. This salad is perfect to share with the entire family for Mother's Day!

Ingredients

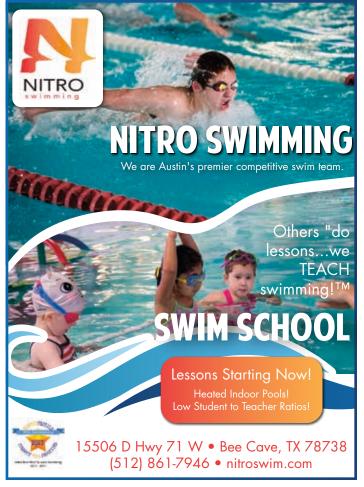
- · 1.5 cups cooked quinoa
- 10 cherry tomatoes, quartered
- 3/4 cup garbanzo beans
- 1/2 cup sliced black olives, sliced
- 1/2 cucumber, sliced and quartered
- 1/4 cup red onion, finely chopped
- 1/4 cup crumbled feta
- 1/2 tablespoon Avocado oil
- Juice from 1/2 of a lemon
- 1/2 teaspoon salt
- 1/2 teaspoon pepper

Directions

Toss all ingredients and enjoy!!



Do you have a favorite recipe? Email RoughHollow@n2pub.com to share!



Rough Hollow

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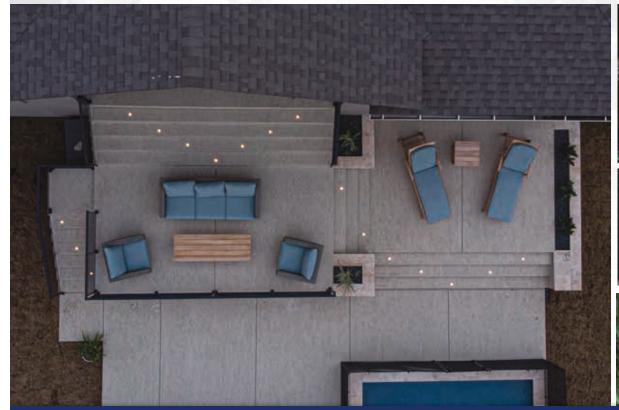






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