

Aura Landscape Remote Control Pebble & Driftwood & Deluxe Pebble & Driftwood - Inset Decorative Gas Fire



Installation and Users Instructions

These instructions should be read by the installer before installation and then should be handed to the end user when the installation is complete.

This is an official requirement and is the responsibility of the fitter of this appliance.

Having installed the appliance, the installer should take the necessary steps to ensure that the user fully understands how to operate the appliance and is also made aware of the fire's basic cleaning and maintenance requirements.



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THIS APPLIANCE IS INTENDED FOR DECORATIVE PURPOSES

This appliance has been designed, tested and manufactured to the European Standard EN509 relating to Decorative Gas Appliances and **must** be installed by a qualified GAS SAFE Registered Installer in accordance with the Gas Safety (Installation and use) regulations 1994 and all other relevant standards.

This appliance must be connected in accordance with the National Regulations. The appliance must be sealed into a non-combustible fireplace whose only opening must be through a Class I (7" or 175mm diameter) or Class II (5" or 125mm diameter) chimney/flue of at least three metres in height.

This appliance can be fitted directly on to a plastered wall but consideration should be given to certain decorative wall coverings as they could discolour. The appliance can be installed without a hearth providing that the incandescent flame of the fire bed is at least 300mm above the floor level. If fitting the appliance without a hearth, consideration should be given to the increased safety risk, the installer should inform the user of potential safety issues, including not placing combustible material directly in front of the appliance (floor covering such as carpet etc. is OK).

Before installation, ensure that the local conditions, (identification of gas type and pressure) and the adjustment of the appliance are compatible.

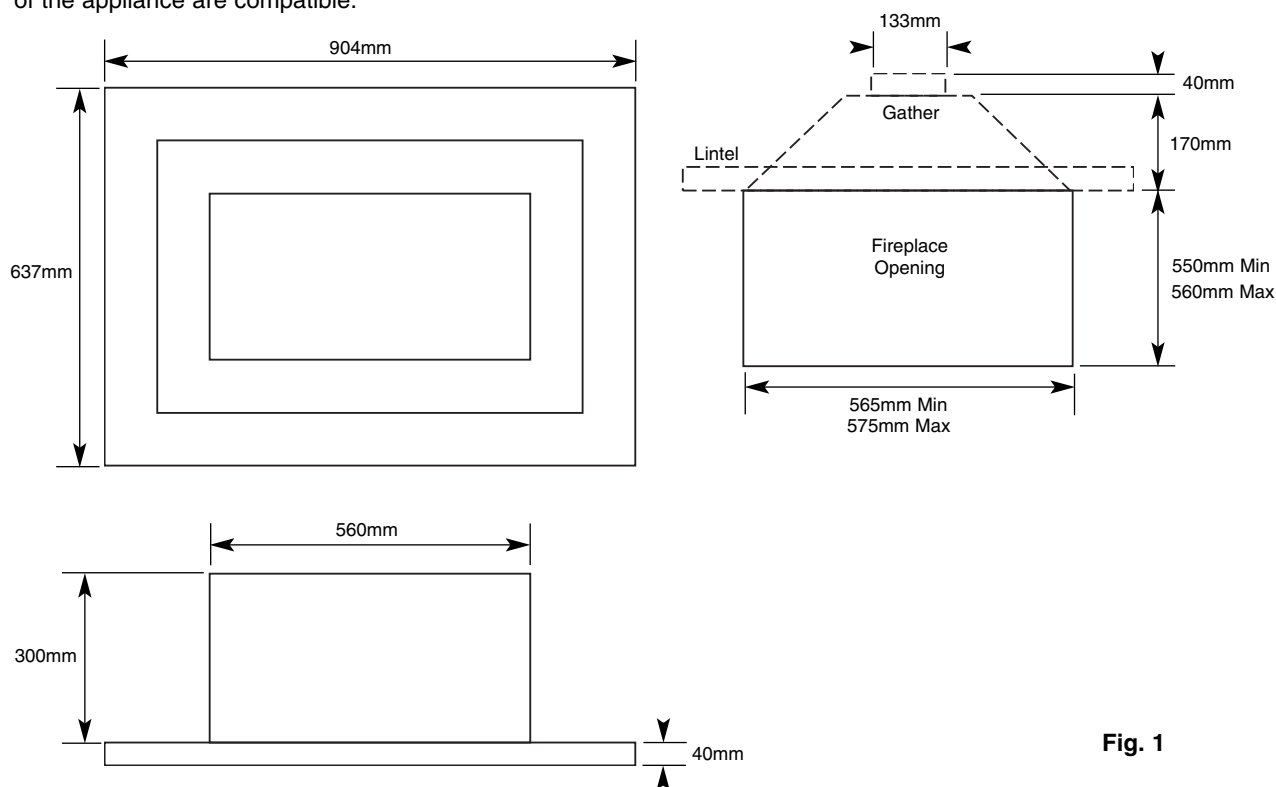


Fig. 1

An air vent is not normally required for this application because its input does not exceed 7kW. We recommend that the chimney/flue is swept prior to installation of this appliance and that any flue restrictor or damper plate should be removed or fixed in the open position. The chimney/flue must always generate a positive up draught to ensure safe operation.

The installer must then establish that all the products of combustion are entering the flue within five minutes of lighting from cold. This can be verified by traversing the canopy with a lighted smoke match (see 'Spillage Test' page 4).

Prior to installation, ensure that the local distribution conditions (identification of the type of gas and pressure) and the adjustment of the appliance are compatible

An isolation valve must be fitted adjacent to the appliance. When closed, this will allow the complete burner and control assembly to be disconnected for maintenance or repair in accordance with national regulations.

The gas supply should be provided by a semi rigid pipe with an 8mm diameter and should be no longer than 1.5 metres in length.

NOTE: When the gas supply pipe is passed through masonry or other brickwork always ensure that the end of the pipe is covered to avoid any debris passing through into the appliance controls.

The appliance is fitted with an Oxygen Depletion Sensor (ODS) that monitors the room for products of combustion. If products are detected, the ODS will automatically shut down the appliance. If this situation arises, re-light the appliance, referring to the user instructions (page 12). If shut down re-occurs, a qualified person must be called to thoroughly check the appliance. The spillage monitoring system (ODS pilot) must not be put out of operation or be tampered with or adjusted by either the installer or the user. If the unit is found to be at fault it should be replaced with the manufacturers original replacement parts.



This appliance must only be installed in Great Britain or Ireland.

1. This appliance is a natural gas appliance only and has been designed for use with the following applications:

a) **Class I** - Conventional brick or stone chimney as used for a solid fuel fire with a cross sectional dimension of 225mm x 225mm (9" x 9") or a lined flue with a minimum diameter of 175mm (7"), with the fireplace components conforming to BS1251, or a builders opening a minimum of 550mm high and 570mm wide with a minimum depth of 350mm to allow sufficient volume for debris collection. Any permanent flue restrictions or variable dampers are to be removed or locked in the fully open position. The chimney should also be swept prior to installation.

b) **Class II** - A twin wall flue system built to requirements of BS715 having a minimum diameter of 125mm (5") and a minimum effective overall height of 3M (10').

Note: If the flue box is to be used with an existing brick or stone chimney a 125mm (5") minimum diameter flue liner conforming to BS 715 may be used.

2. Care should be taken to prevent any damage being caused to surrounding soft furnishings or decoration, e.g. many embossed vinyl wall coverings may become discoloured if placed too close to the appliance.

3. The fireplace opening above the fire should be sealed in an appropriate manner to avoid secondary flue pull. This should be done before fitting the decorative trim or stone surround.

FLUE FLOW TEST

A flue flow test (smoke test) is carried out to check the effectiveness of the flue and to ensure that there is no leakage into another part of the premises (including any loft), or as appropriate other adjoining premises (this is particularly important where a number of chimneys combine into a multiple stack).

The flue flow test should be carried out using a suitable smoke pellet which the pellet manufacturer claims to generate 5 m³ of smoke in 30 seconds burn time.

These gas fires should have the flue flow test carried out with the appliance in position but not connected to the gas supply so that the smoke test can be carried out with representative flue flow conditions.

A warm flue will be more effective than a cold flue. If the flue is reluctant to draw, which can be initially assessed by lighting a smoke match at the intended position of the appliance flue connection, introduce some heat into the flue for a minimum of 10 minutes using a blow torch or other means.

Other factors, such as weather conditions and a combination of materials used to construct the flue can all influence the flue draught. The pre-heating process may require as much as half an hour before the flue behaves satisfactory as a blow torch does not represent the volume of heat consistent with the normal appliance operation.

A Flue Flow Test should be checked as follows:

1. Carry out those visual checks as indicated previously, and continue only if satisfactory.
2. Establish that an adequate air supply is available for the combustion of the appliance
3. Close all doors and windows in the room that the appliance is to be installed.
4. Light a smoke pellet at the intended position for the appliance. Place the inset fire case into position.
5. The test is satisfactory if
 - there is no significant escape of smoke from the appliance position.
 - there is no seepage of smoke over the length of the flue.
 - smoke is discharged only from the correct terminal.

VENTILATION

No special ventilation bricks or vents are required in the room containing the appliance, providing that normal adventitious room ventilation exists. The installer must determine this by carrying out a spillage test.

SPILLAGE TEST

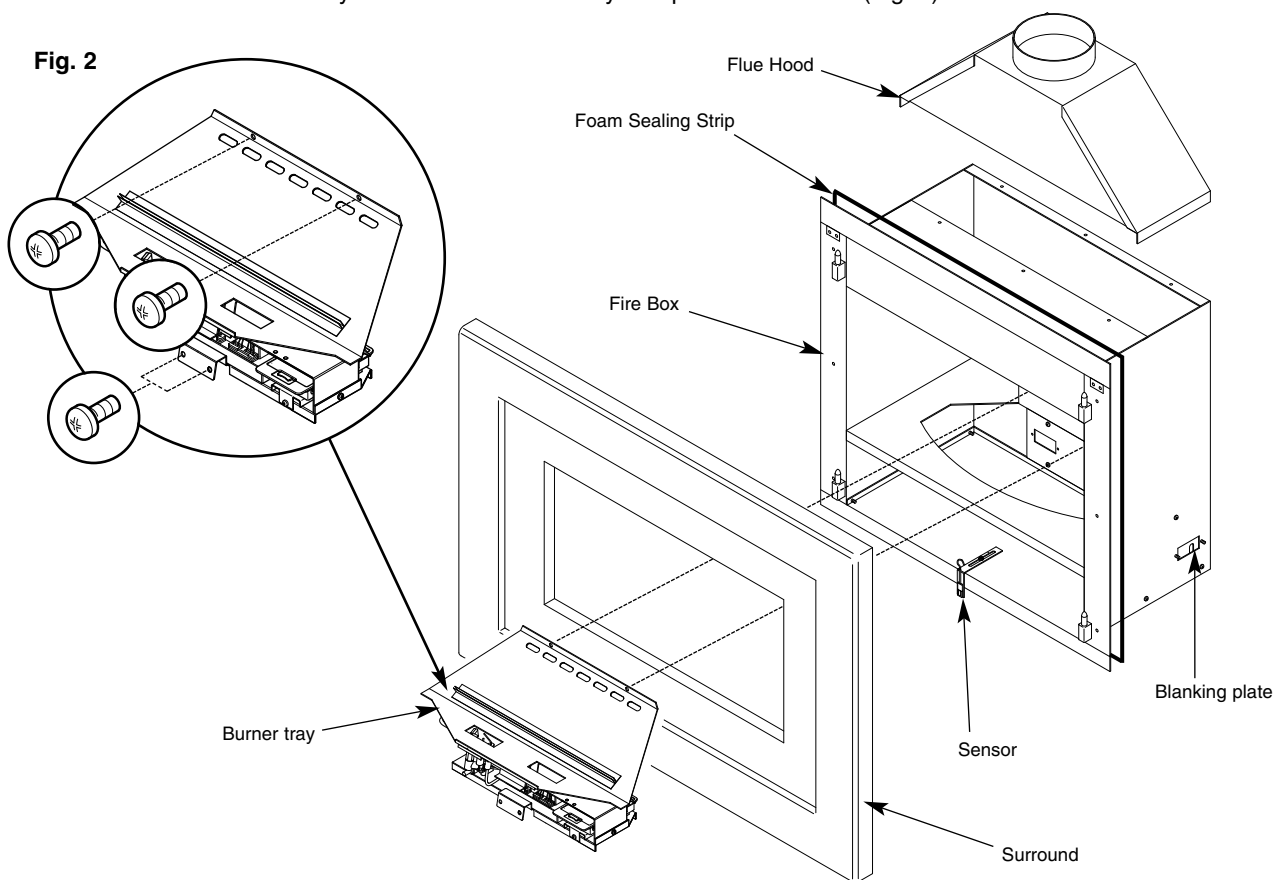
To check for satisfactory clearance of products of combustion, close all doors and windows and leave the fire burning for five minutes. Insert a lit smoke match on a vertical plane 50mm down, 50mm inside the canopy opening. All the smoke must be drawn into the flue. If spillage occurs, allow a further ten minutes and repeat the test. Should spillage still occur turn the appliance off and seek expert advice.

To continue the test: If an extractor fan is situated in the room the test should be repeated with the fan running. If there is a connecting room with an extractor fan the test should be repeated with all the doors to that room open and the extractor fan running.



1. Carefully lift the appliance out of the packaging taking care not to damage the ceramic components in the separate carton.
2. Remove the surround and store to one side to prevent any damage.
3. If using a flue hood, this should be located into the chimney opening and connected to the flue liner.
4. Cut the foam sealing strip (in plastic bag supplied) to length and stick a continuous strip around the rear side of each flange of the fire box. When the box is placed against a flat surface the foam strip will form a seal.
5. Carefully lift the appliance into position in the fireplace opening and check that the flange of the radiant box fits flush against the sealing face with no gaps present.
6. From inside the appliance, secure the flue hood to the fire box with the fixing screws provided.
7. Un-clip the sensor lead and remove the four screws that secure the burner tray to the box, two on the front leg and two at the rear of the tray. Remove the burner tray and place to one side (Fig. 2).

Fig. 2



8. When the burner tray has been removed, decide which side of the appliance the gas supply will be entering the fire box and remove the relevant blanking plate (left or right hand side). The gas supply should be concealed as much as possible.

9. With the fire box placed in the opening, mark out the six fixing holes. Remove the box and carefully drill and fit rawl plugs.

10. Pass the 8mm gas connection through the back of the box and secure the box into place using six screws (straight shank screws are recommended for marble). Check that the outer flange of the appliance is completely sealed against the back panel.

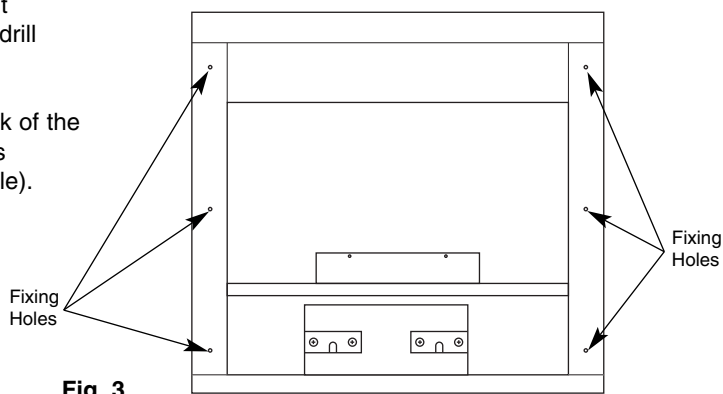


Fig. 3



11. Position the burner tray into the box in order to determine the length of 8mm gas supply needed and cut to length.
12. Before making the final connection, thoroughly purge the supply pipe to clear any foreign matter, i.e. masonry dust etc, as this could lead to blockages in the control valve and/or pilot assemblies.
13. Fix the burner in place using the four screws and make the gas connection. Carry out a gas soundness test.

COMMISSIONING

1. Unscrew the pressure test point sealing screw (Fig. 4) and fit a manometer. Consult the user instructions (page 13). Ignite the appliance and turn to the high position.
2. Take a pressure reading and consult the technical data below to establish the correct working pressure.
3. Once the pressure has been checked and verified, turn off the appliance.
4. Align the surround with the opening and lower on to the four mounting pegs. Ensure the pegs are located correctly (Fig. 5).
5. Consult the ceramic component set up diagrams (pages 14-17) and fit the ceramics as per the instructions.
6. Carry out a Spillage Test (page 4).

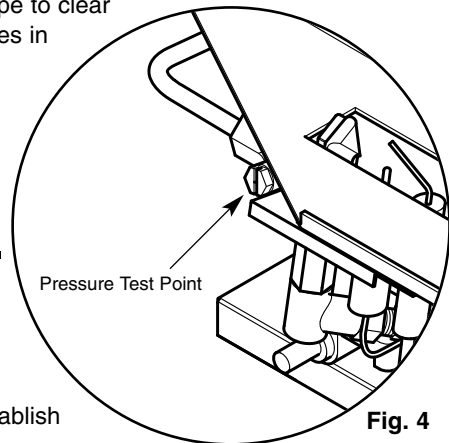


Fig. 4

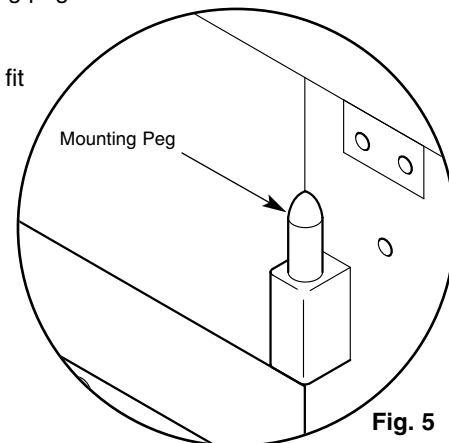


Fig. 5

TECHNICAL DATA

Gas Type	Natural Gas (G20) Cat I _{2H}
Gas Connection	8mm
Number of Injectors	One
Injector size	Stereomatic 072
Control Max Operating Temperature	80°C
Inlet Pressure Cold	20 mbar
Heat Input (Gross)	6.9 kW
Weight	22.4 kg

REPLACEMENT PARTS



1. **Loose Pebbles and Driftwood** - The ceramics supplied with this appliance can be replaced at service intervals depending on their condition. If the ceramics do require replacement, the consumer can do so provided that the Ceramic Component Layout Instructions (pages 14-17) are adhered to. Under no circumstances should additional/extra ceramics be added. Only genuine Legend replacement parts should be used.

Order Ref: **ALSPDS01**

2. **Oxygen Depletion Sensing Pilot** - In the unlikely event of a pilot failure, the pilot assembly should only be replaced by a **GAS SAFE Registered Engineer**. The user must not carry out this work.

Order Ref: **NG - LEG27, LPG - LEG47**

3. **Motorised Valve** - In the unlikely event of valve failure, the assembly should only be replaced by a **GAS SAFE Registered Engineer**. The user must not carry out this work.

Order Ref: **LEG48**

4. **Handset** - Order Ref: **LEG29**

5. **AA Battery Pack** - When the batteries are becoming discharged, the fire will emit a continuous beeping sound. Please replace with good quality Alkaline or Lithium 6 x 1.5V AA.

Order Ref: **LEG56**

6. **EDB20 Control Panel** - In the unlikely event of a control panel failure, the panel should only be replaced by a **GAS SAFE Registered Engineer**. The user must not carry out this work.

Order Ref: **LEG51**

TROUBLE SHOOTING (GAS SAFE ENGINEER ONLY)

1. The Piezo will not spark.

Check: The battery in the remote handset. The remote control handset generates an infrared signal that will be received by the sensor situated at the front of your fire. The signal requires a direct line of sight from the handset to the fire sensor. Ensure that the bulbous side of the I.R sensor is facing the front and there are no obstructions.
The controls are powered by 6 x AA batteries. When the power becomes low a beeping sound will continue every time the fire is in use. Please replace with good quality Alkaline or Lithium 6 x 1.5V AA.
If the electrode is cracked or broken - Replace the pilot assembly.
If the HT lead is shorting out on the burner body - Locate where the short is occurring, isolate and/or re-route the lead.
If the HT unit/lead is faulty - Replace as necessary.

Note: The remote control system consists of four main replacement component parts:

a. Thermocouple and pilot. b. Motorised gas control valve. c. Control panel. d. Battery pack. Please see page 10 for details of the layout including electrical connections. In order to access components a.b and c, it will be necessary to remove the burner tray. Refer to page 9 for the breakdown.

2. The Pilot will not light (but the Piezo is sparking).

Check: If the gas is reaching the pilot - Check joints and connections.
If the pilot jet is blocked - Inspect and clean.
If the pilot is still not passing gas - Replace the pilot assembly.

3. The Pilot lights but goes out.

Check: If the Thermocouple is loose/disconnected at the control valve - remake the connection.
If the Thermocouple is faulty - Replace.
If the Electro magnetic valve is faulty - replace valve.

4. The Burner will not light readily from the pilot.

Check: If the coals are obstructing the pilot to burner path ie. Are the coals blocking the opportunity for the pilot to light the burner - Relay the coal set as per Ceramic Component Layout Instructions. (pages 14-17).

5. The fire makes a roaring noise when lit.

Check: That the front coal is seated correctly and the pilot hole is positioned correctly over the pilot assembly.



IF ANY PART OF THE PILOT ASSEMBLY IS SUSPECTED AS BEING FAULTY THE COMPONENT MUST BE REPLACED.

6. The flames appear blue (after the fire has fully warmed up). The ceramics have soot deposits.

Check: That the ceramics have not moved from the original setting - Relay the ceramics as per the Ceramic Component Layout Instructions (pages 14-17).
There may be too little/much ventilation into the room. Identify and then take steps to rectify.

7. The flame picture is low on the high setting.

Check: For any partial blockages - Check all obvious locations for debris in pipe work and fittings.
Inlet gas pressure, both standing and working gas pressure - Identify problem and take necessary steps to rectify. **Note:** Flame pattern improves with use.

8. Fumes enter the room when the fire is operating.

Check: Why the chimney is not drawing all the products of combustion up the flue, identify where the problem lies and rectify, otherwise disconnect the fire and seek professional guidance.

REMOTE CONTROL COMPONENT LAYOUT

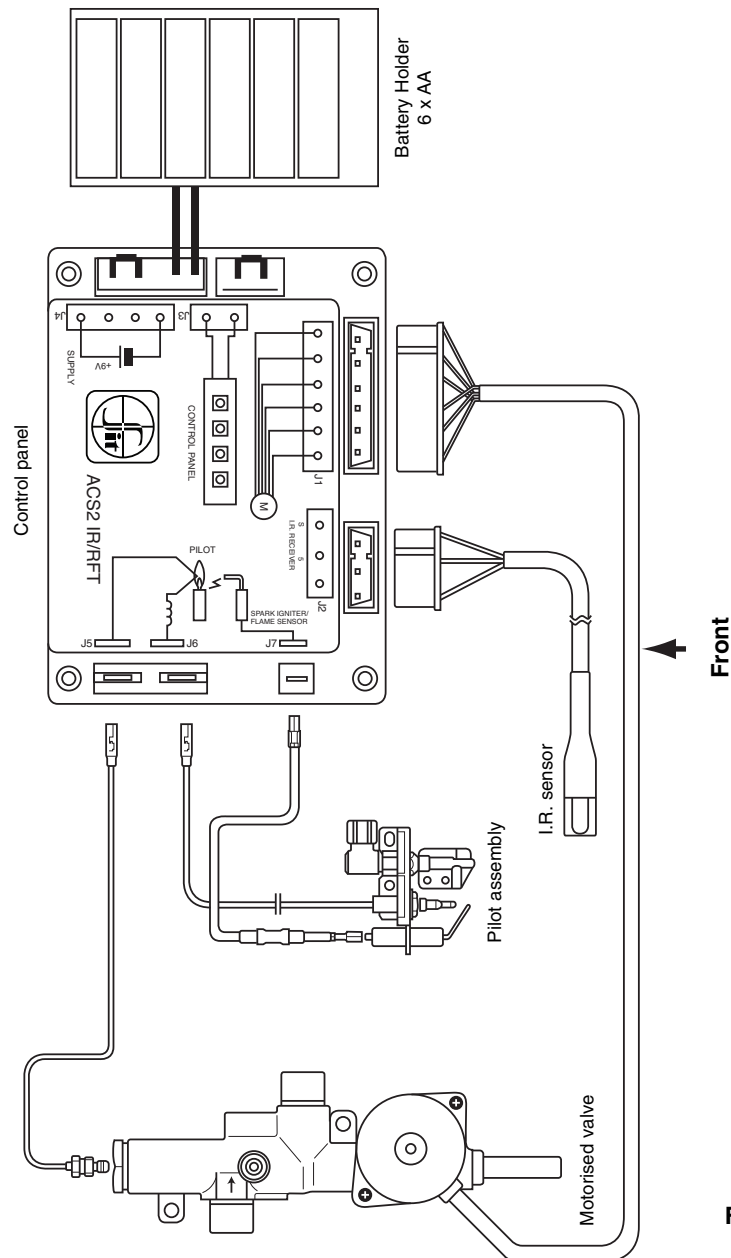


Fig. 6

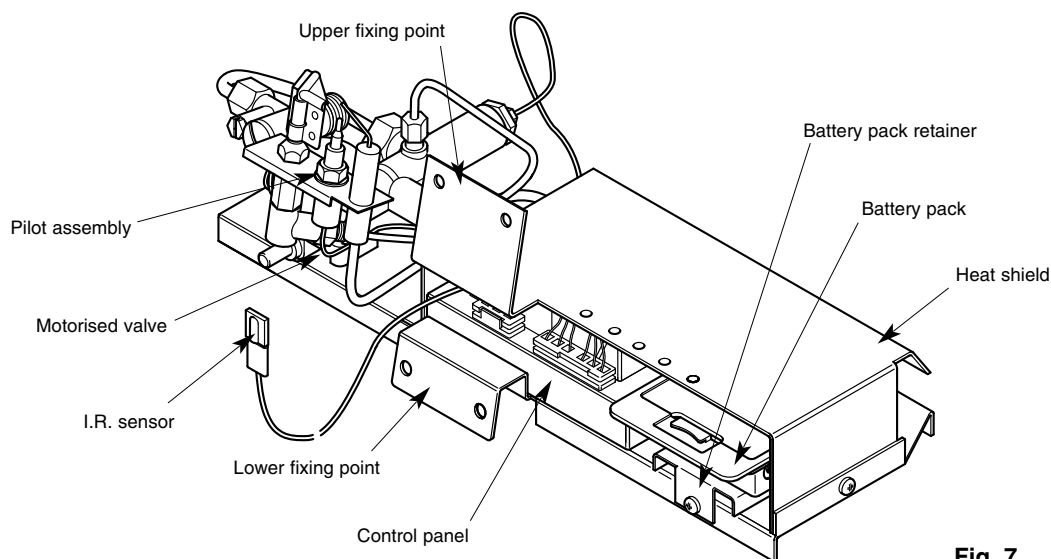


Fig. 7

In order to access:

- a. Pilot Assembly (including thermocouple)
- b. Motorised Control Valve
- c. Control Panel

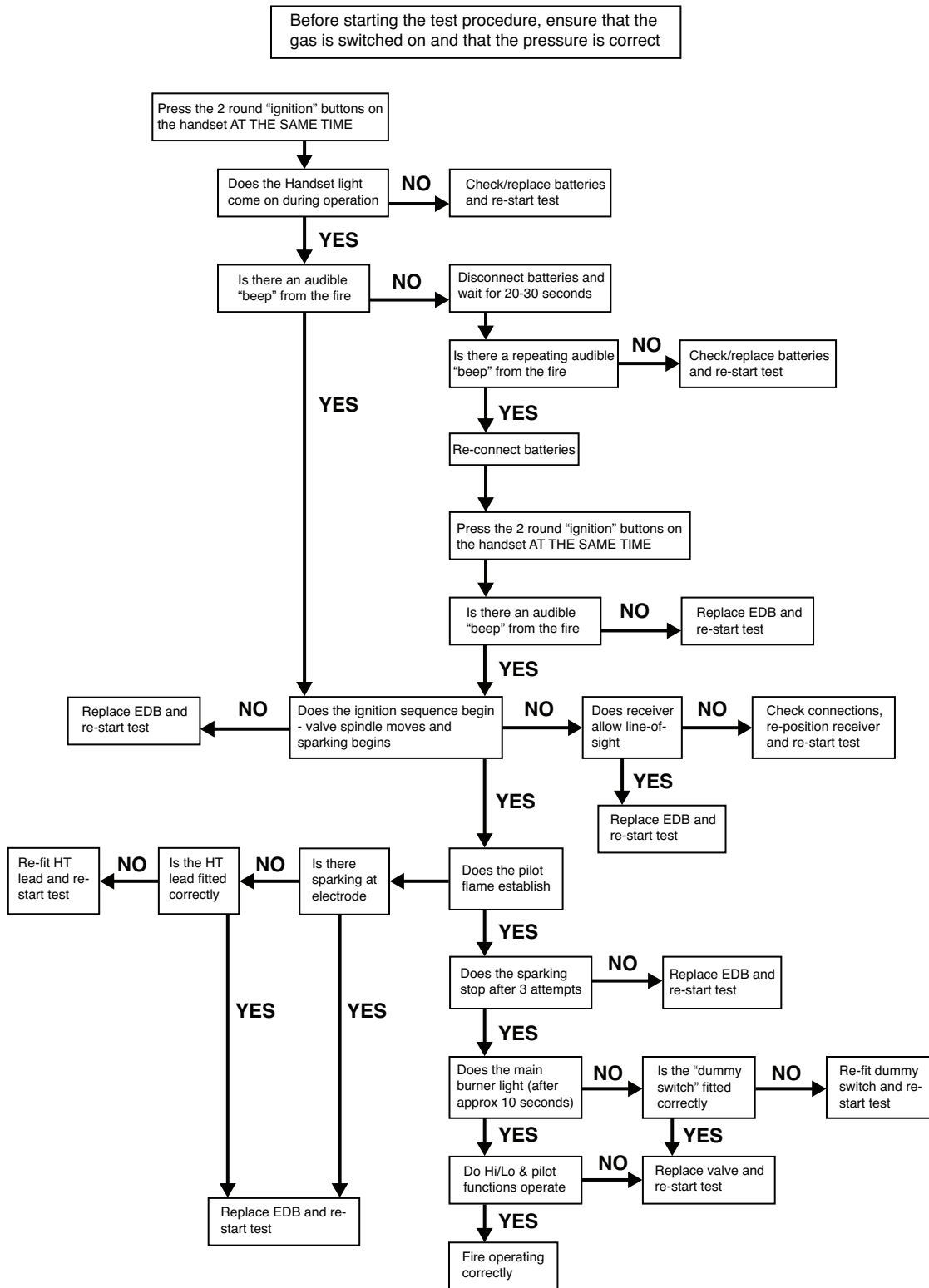
It will be necessary to dismantle the burner tray. Please use the following procedure.

1. Ensure the appliance has fully cooled down.
2. Isolate gas supply.
3. Remove all the ceramic components off the fire and carefully placed to one side.
4. Working from the front of the fire, remove the lower fixing bracket screws and the two screws at the rear of the tray.
5. Disconnect the 8mm gas supply pipe using a 15mm spanner. This should then enable the burner to be removed from its housing.

Break-down for access to components

1. Working from the front of the fire remove the two upper fixing point screws.
2. Remove the two pilot assembly screws.
3. Working from the rear of the burner tray, remove the two silencer bracket screws.
4. Slide the silencer (white ceramic block) upwards which will then give you open access to the main gas injector.
5. Remove the locking nut and washer using a 14mm spanner.
6. Remove the burner tray from the remote control housing. This should give you access to the two screws that retain the heat shield to the remote base, thus giving unhindered access to all components.
7. Re-assembly is the exact reversal of the above procedure.

Note: When the batteries are becoming discharged, the fire will emit a continuous beeping sound. The battery pack is held in place with a single screw, remove this screw and the pack can slide out. Unclip the cover and replace the batteries with good quality alkaline or lithium - 6 x 1.5V AA (Fig.13 - Page 14).



Sound alarm (nr. of beeps)	Failure	Action
2	Low battery	Replace the batteries with good quality alkaline or lithium. 6 x 1.5V AA. Verify that sound alarm stops.
4	Motor failure	Substitute the valve with another one. Repeat the ignition sequence and verify the sound alarm stops.
5	Driver leakage	Substitute the board: the motor drive circuit is damaged. Execute an ignition sequence and verify there is no sound alarm.
6	Under voltage low battery	Replace the batteries with good quality alkaline or lithium. 6 x 1.5V AA. Verify that sound alarm stops.

Fig. 8

FAULT FINDING TABLE



Symptom	Possible Cause	Action
No response from remote handset, no audible beep from the fire - handset indicator light does not illuminate.	Low power from handset battery.	Replace handset battery
No response from remote handset, no audible beep from the fire - handset indicator light illuminates.	Incorrect handset operation.	Ensure both (round) ignition buttons are being pressed simultaneously.
	No 'line of sight' to remote receiver.	Ensure handset is pointing directly at the receiver.
	poor positioning of receiver.	Ensure receiver is correctly positioned (domed surface pointing towards room) and allows 'line of sight' from the handset.
	Main batteries flat or broken connection.	Check power supply (multi-meter across terminals) and battery cable/connections - replace as necessary.
	Electronic 'lock-out' due to uncontrolled shut off (e.g. interrupted gas supply, thermocouple short-circuit*, safety pilot shutdown).	Reset the fire controls by pressing the top left button on the handset. Ensure thermocouple wire is not damaged and is not rubbing against any metalwork.
Main burner does not light - ignition sequence begins (audible beep), continuous sparking.	Pilot does not light - no gas supply to pilot/burner.	Check gas supply is 'ON'.
	Pilot does not light - no spark at electrode/pilot head.	Ensure ignition lead is correctly fitted at both ends (control board and pilot).
	Pilot lights correctly - control board not recognising flame.	Ensure thermocouple is connected to the control board and spade connections are not loose - replace board as necessary.
Main burner does not light at end of ignition sequence - ignition sequence begins (audible beep), sparking stops after three ignition attempts.	'Dummy switch' missing or faulty (appliance with remote control only).	Ensure switch socket on control board has a plug fitted (small plug with black loop).
	Low gas pressure.	Check gas pressure and that all taps/shut-offs are fully open and free of grease.
	Magnet unit not engaging correctly.	Replace valve.
	Fault in control board.	Replace control board.



THIS APPLIANCE IS INTENDED FOR DECORATIVE PURPOSES.

Please also familiarise yourself with the **Notes for the Installer and End User** on page 3.

OPERATION AND CONTROLS

It is most important that the operator of this gas appliance has fully read and understood all the operating, cleaning and maintenance procedures as laid out in these instructions.

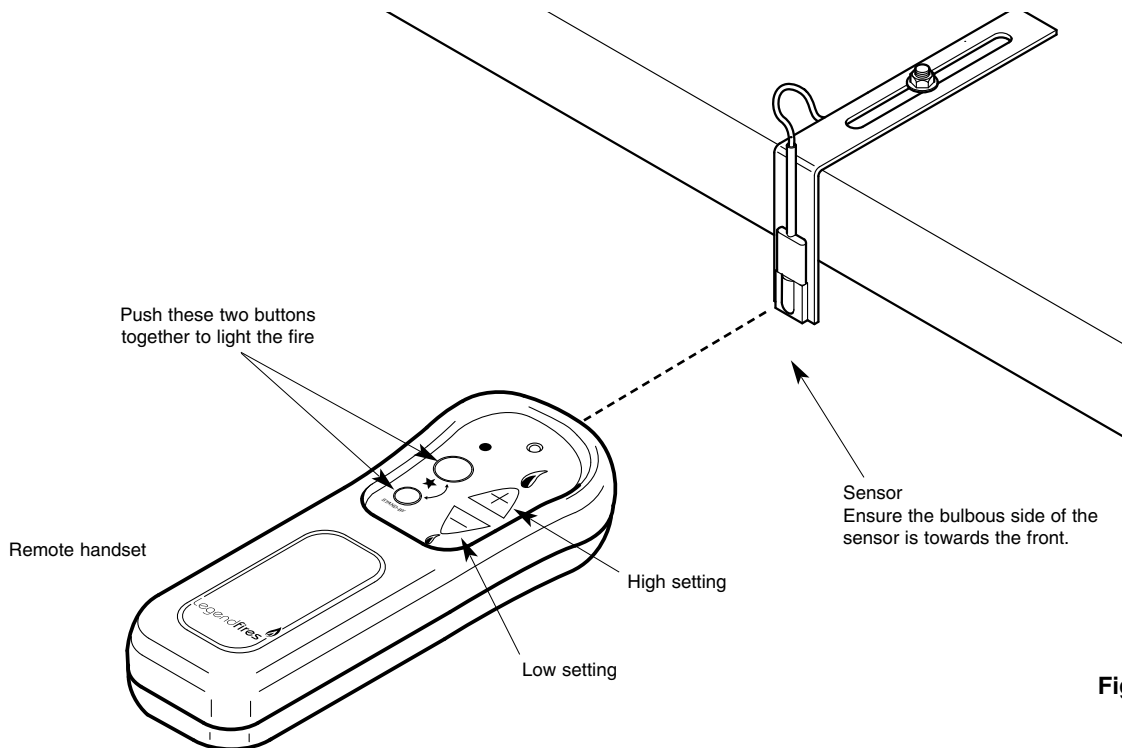


Fig. 9

Lighting Procedure

The remote control handset generates an infrared signal that will be received by the sensor situated at the front of the fire. The infrared signal requires a direct line of sight from the handset to the sensor on the appliance to ensure good operation.

To light the fire, point the handset at the sensor at the front of the fire. Push and hold the two buttons on the left hand side of the handset together. The appliance will make a beep sound and you can release the buttons. After a few seconds you will hear the clicking spark to the pilot light. Once the pilot is lit the fire's main burner will come on to the high position. This whole process should take no longer than 20 seconds.

After 30 minutes you can turn the fire down, point the handset at the sensor on the appliance then push and hold the minus button (small flame), if you release immediately the flame will go to low. If you hold the button down, the flame will lower slowly and you can release the button to your desired position. To turn the fire up, point the handset at the sensor and push the plus button until the desired flame height is reached.

The fire may be left in standby mode (pilot only) by pressing the small round button on the handset. To turn the fire off, point the handset at the sensor and push the top left button, the fire will go out.

NOTE: When the battery power is becoming low, the beeping sound will continue every time you use the fire. Please replace with good quality Alkaline or Lithium 6 x 1.5V AA.

If for any reason the gas supply is interrupted whilst the fire is in use, it will be necessary to reset the fire controls by pressing the top left button on the handset.

WARNINGS:

Never throw rubbish on, or otherwise disturb the fuel bed.

Any alteration to this appliance including its ceramic components may render it inoperable and unsafe.

ALWAYS run this appliance on the high setting for the first 30 minutes (minimum) - Failure to do this may result in poor combustion and excessive sooting.

SAFETY WARNING - This appliance has a naked flame and as with all heating appliances a fireguard should be used for the protection of children, the elderly and infirm. Fireguards should conform to BS 6539 (1984 Fireguards for use with solid fuel appliances).

This fire is not fitted with an integral guard. In normal use consideration may be given to the use of a fireguard conforming to BS 6539 such that the approach to the naked flame is minimised.



Legend Gas Fires recommend that this appliance is serviced at regular 12 monthly intervals. The chimney or flue should also be checked regularly to ensure that all products of combustion are entering the flue and there is no excessive build up of soot. It is the users responsibility to ensure that the appliance is kept in a clean serviceable condition.

1. **Ceramic Components and Fuel Bed** - Debris from any source should be removed with a soft brush. Please ensure that any debris including soot deposits are removed from the appliance and not left on the fuel bed. It is recommended that the user should, on a regular quarterly basis, carefully remove all ceramic components and thoroughly clean the stainless steel burner strip and the pilot assembly. Any build up of debris in this area could affect the operation of the appliance.

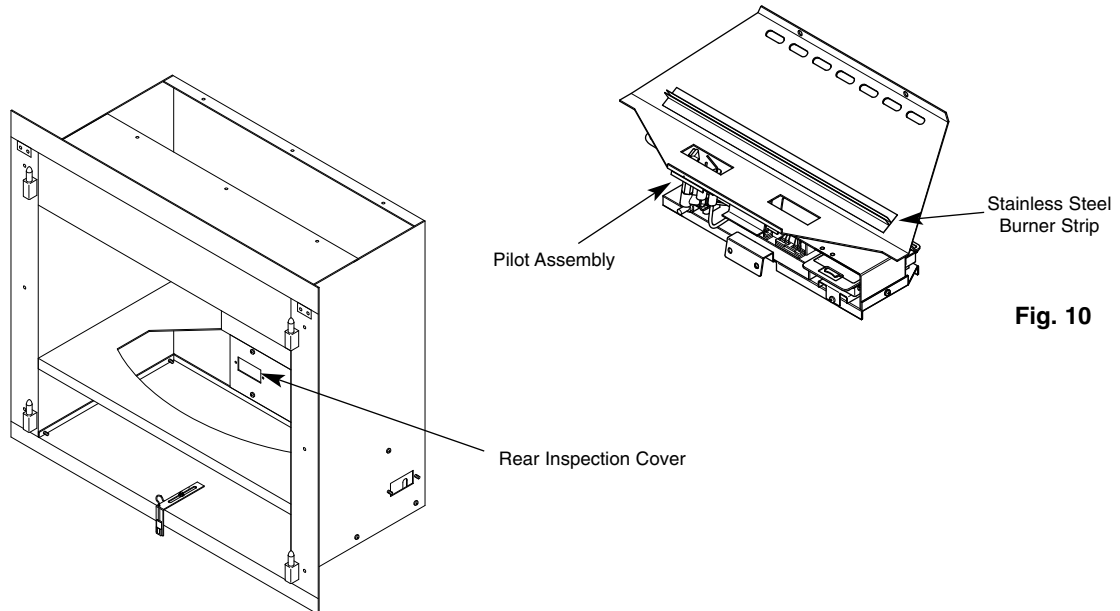


Fig. 10

NOTE: It is common to find surface cracks in the ceramic components. This is due to the expansion and contraction of the ceramic fibres caused by the intense heat that the burner generates. The cracks will not affect the safe operation of this appliance. However great care must be taken when handling the ceramic components as they will break if handled incorrectly. Do not use a vacuum cleaner to clean the ceramics.

3. **Steel Trim** - The brass trim and fret should be removed from the appliance for cleaning, please ensure that the appliance has cooled thoroughly. Polished metal trims and frets are not lacquer coated and therefore require polishing. It is recommended that a good quality metal polish is used.

4. **Changing the batteries** -

When the batteries are becoming discharged, the fire will emit a continuous beeping sound. The battery pack is held in place with a single screw, remove this screw and the pack can slide out. Unclip the cover and replace the batteries with good quality alkaline or lithium - 6 x 1.5V AA (Fig. 11).

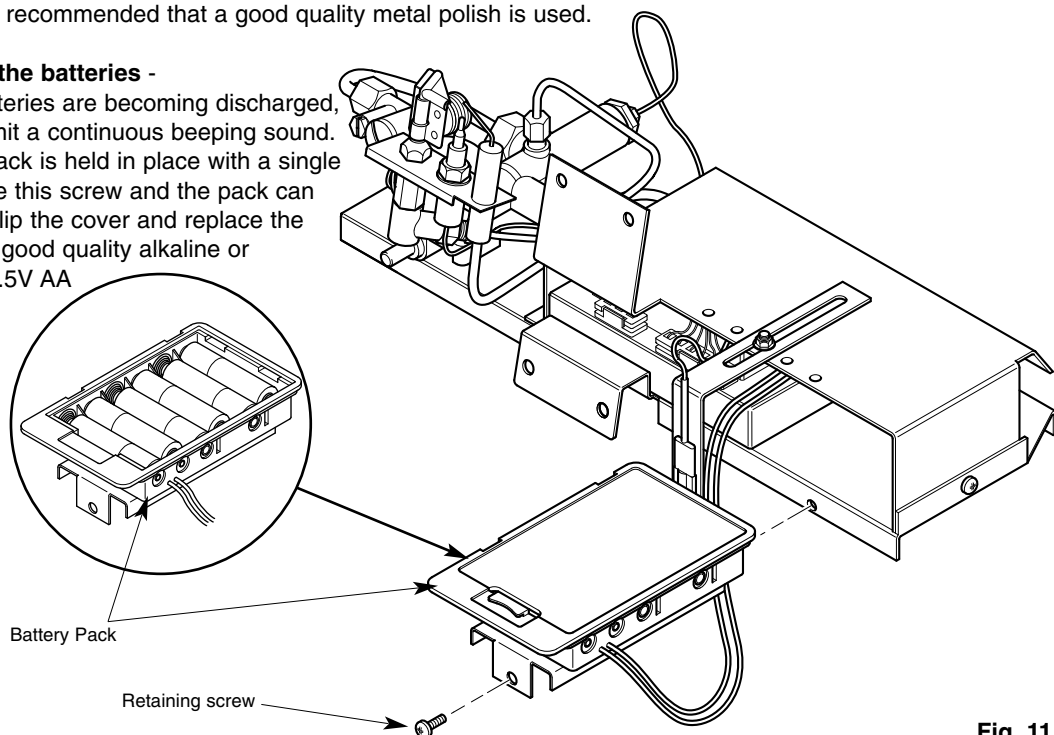


Fig. 11

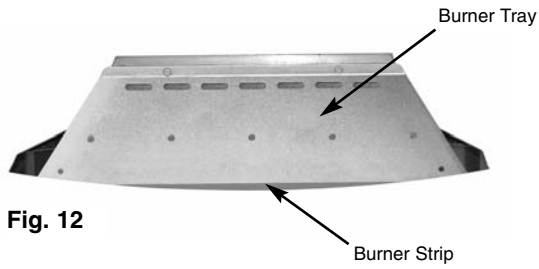


Fig. 12

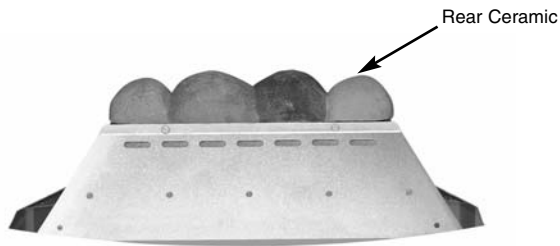


Fig. 13



Fig. 14

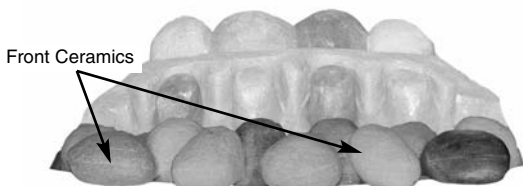


Fig. 15



Fig. 16

It is very important that all the ceramics are used and arranged as shown in order to achieve the desired flame picture.

It may be necessary to remove some or all of the ceramics to clean them at some time. Cleaning must only be done using a soft brush.

CAUTION: The ceramics are extremely fragile and must be handled accordingly. Gloves should be worn and any inhalation of dust should be avoided. The ceramics must be kept away from children at all times. Never put additional ceramics on the fire. Never use coals other than those originally supplied, or genuine Legend Spare Parts.

1. Place the rear ceramic on the rear retainer ledge in a central position (Fig. 13).

2. Place the main fuel bed on to the middle section of the metal burner tray. It is important that the front edge of the fuel bed is located behind the burner strip (Fig. 14).

3. Position the two interlocking front ceramics on the front ceramic retainer (Fig. 15).

4. Place the side ceramics either side of the fuel bed, they are marked 'L' and 'R' on their bases (Fig. 16).



Fig. 17

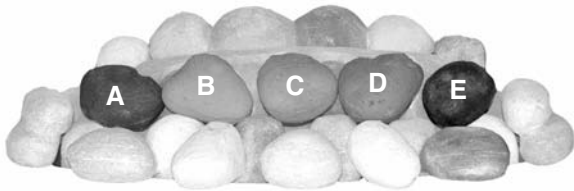


Fig. 18

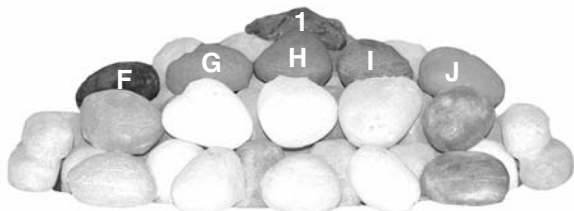


Fig. 19



Fig. 20



Fig. 21

5. Position the two pebbles labelled 'L' and 'R', left and right of the rear ceramic with the lettered faces flat against the rear of the fire box (Fig. 17).

6. Take pebbles 'A' to 'E' and place them in a line between the front ceramics and the fuel bed, making sure all the gaps are even. There are arrows on the base of the pebbles which should point to the rear of the fire. It is important that the pebbles 'bridge' the peaks of the fuel bed and are not placed in between. This helps the flow of burnt gases and should give an even glowing fuel bed (Fig. 18).

7. Lay pebbles 'F' to 'J' on the next row up, again making sure all the gaps are even and arrows are pointing to the rear. Balance log '1' on top of ceramic 'H' and the two middle pebbles of the rear ceramic piece (Fig. 19).

Ensure pebble H rests against the rear ceramic to help protect the fire back panel.

8. Place the four remaining logs (2,3,4 & 5) randomly on top of the pebbles to achieve a desirable effect. Again make sure that the logs 'bridge' the peaks of the pebbles and are not placed in between (Figs. 20 & 21).

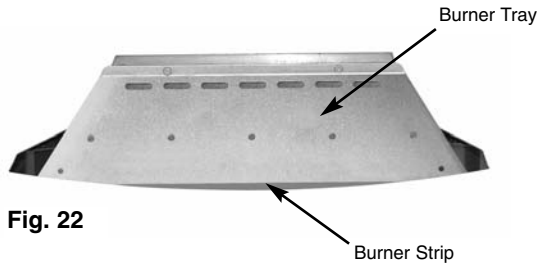


Fig. 22

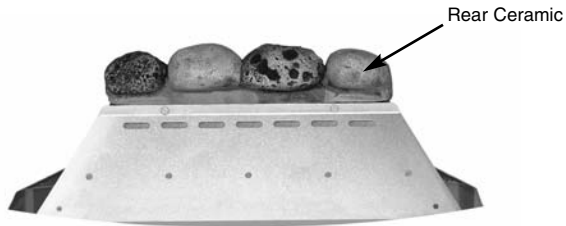


Fig. 23



Fig. 24

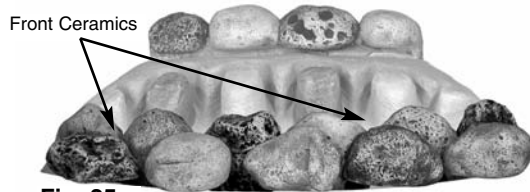


Fig. 25



Fig. 26



Fig. 27

It is very important that all the ceramics are used and arranged as shown in order to achieve the desired flame picture.

It may be necessary to remove some or all of the ceramics to clean them at some time. Cleaning must only be done using a soft brush.

CAUTION: The ceramics are extremely fragile and must be handled accordingly. Gloves should be worn and any inhalation of dust should be avoided. The ceramics must be kept away from children at all times. Never put additional ceramics on the fire. Never use coals other than those originally supplied, or genuine Legend Spare Parts.

1. Place the rear ceramic on the rear retainer ledge in a central position (Fig. 23).

2. Place the main fuel bed on to the middle section of the metal burner tray. It is important that the front edge of the fuel bed is located behind the burner strip (Fig. 24).

3. Position the two interlocking front ceramics on the front ceramic retainer (Fig. 25).

4. Position two pebbles left and right of the rear ceramic (Fig. 26).

5. Place the side ceramics either side of the fuel bed, (Fig. 27).



6. Following Figs. 28 to 31, place the loose pebbles on to the fuel bed. It is important that the pebbles 'nest' together and sit on top of the fuel bed peaks.

7. Make any adjustments necessary to achieve even gaps as this will help in giving a well balanced flame picture and an even glow. After running the fire for 30 minutes, it may be necessary to adjust the pebbles with tongues.

Where possible, make sure that the flames do not play on the ceramic fire box liners, as this may cause sooting.

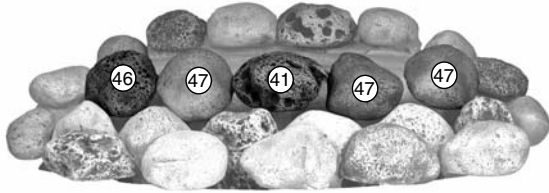


Fig. 28

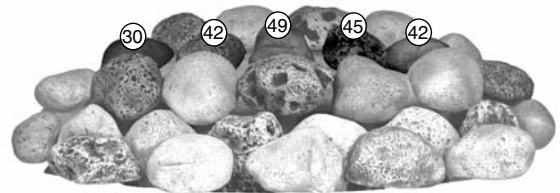


Fig. 29



Fig. 30

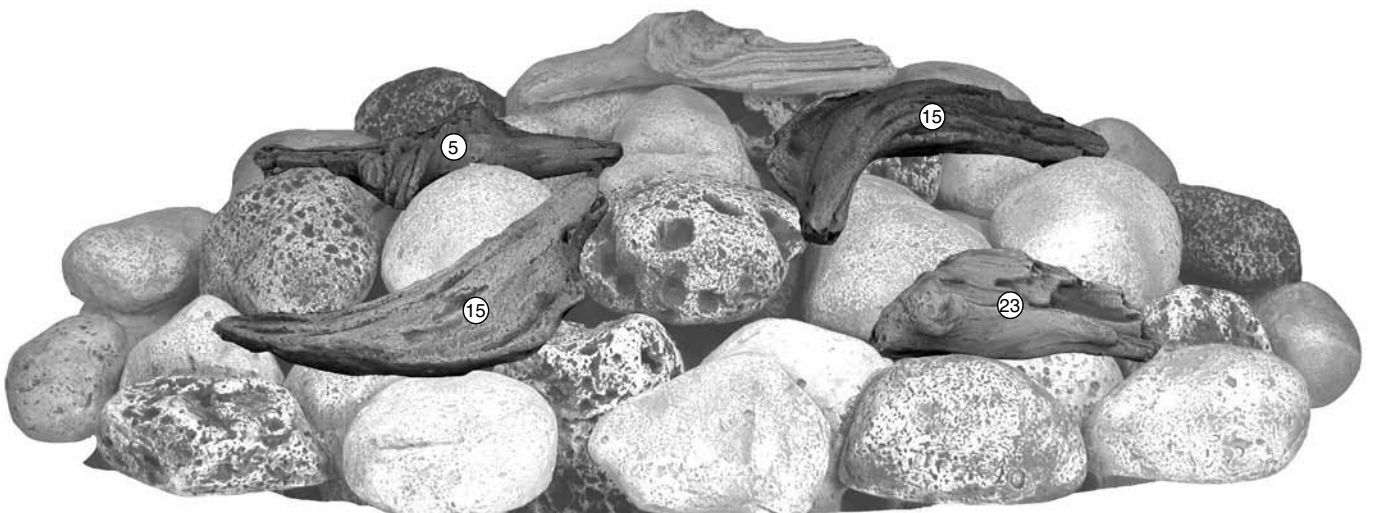


Fig. 31

GUARANTEE



Your appliance is guaranteed for one year from proof of purchase. Should the appliance prove defective within that period we agree to repair or replace (at our discretion) the component or appliance provided that:

1. The user can produce a receipt for proof of purchase/installation.
2. The appliance has been supplied by an authorised stockist and has been installed by a qualified installer, all installation and operating instructions have been strictly adhered to.
3. No alterations have been carried out on the appliance or component parts without our written consent.
4. The appliance has not been used for any purpose other than those intended.
5. The appliance has not been damaged accidentally or due to fair wear and tear.

Guarantee claims should be made through your appliance supplier. The Guarantee is restricted to UK Mainland and is additional to your statutory rights.

TROUBLE SHOOTING (USER)

1. The Fire will not light.

Ensure the remote handset is fitted with a working battery. Make sure the bulbous side of the I.R. is facing towards the front. The controls are powered by 6 x AA batteries. When the battery power is becoming low a beeping sound will continue every time you use the fire.

Please replace with good quality Alkaline or Lithium 6 x 1.5V AA.

Remove the brass fret and check the pilot area for soot.

If soot is present remove all the loose coals and the front coal and thoroughly clean any debris in and around the pilot area.

If the fire will still not light contact your installer.

2. The flames appear blue - excessive soot deposits.

The ceramic components including the coal need relaying (pages 14-17).

Too much or too little room ventilation. Seek professional advice.

3. Roaring noise coming from the pilot.

The front coal is not seated correctly. Turn the appliance off and allow to cool down. Re-seat front coal, ensuring it is flat to the base of the front coal retainer (page 14 & 16).

4. All the Ceramic Components are discolouring.

The ceramic sets and liners are all manufactured from ceramic fibre and its natural colour is white, dyes are used to give it a realistic appearance. These dyes discolour after they have been subjected to intense heat. However the discolouration does not affect the operation of the appliance. The realistic appearance can be restored with the use of a good replacement dye that can be purchased from most good fireplace showrooms.

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