



User Manual

Setting Description

Overview

This product has hierarchical authority management function in which the system divides users into three categories: mater users, standard users and time-limited users. In addition to the permission for opening doors, master users also have administrative permissions such as adding, deleting and setting. Standard users and time-limited users only have the permission to open doors. The passwords of time-limited users can be generated on mobile phones using the master's password and such kind of users can open doors within a specified period of time. The system can create up to 10 master users and 240 standard users and can store up to 250 passwords or 249 cards or 100 fingerprints. The system will be locked for five minutes in the case of the user entering a wrong password, fingerprint or card number consecutively for five times.

Initial state

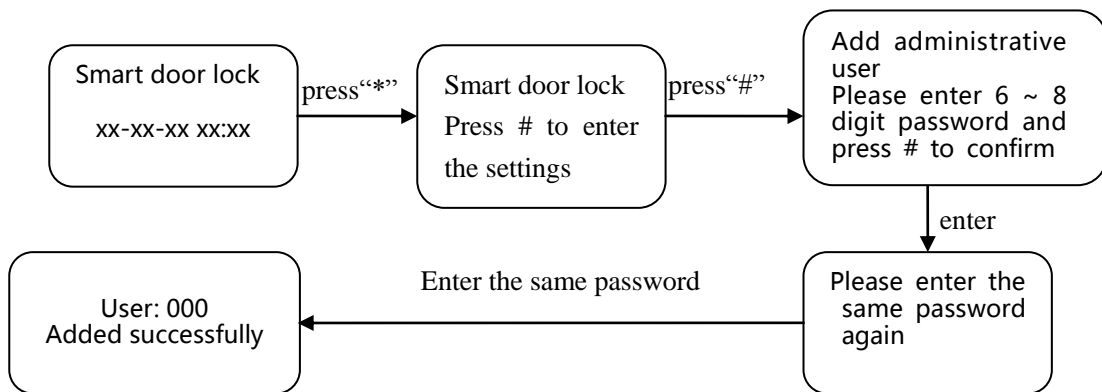
In initial state, doors can be opened by any fingerprint, card and password.

User Settings

Preparation word

Full automatic: for the first use, please first charge the battery, put it in the battery box, close the battery cover, and the smart lock will enter the standby state.

Adding Master Password when Initial Use



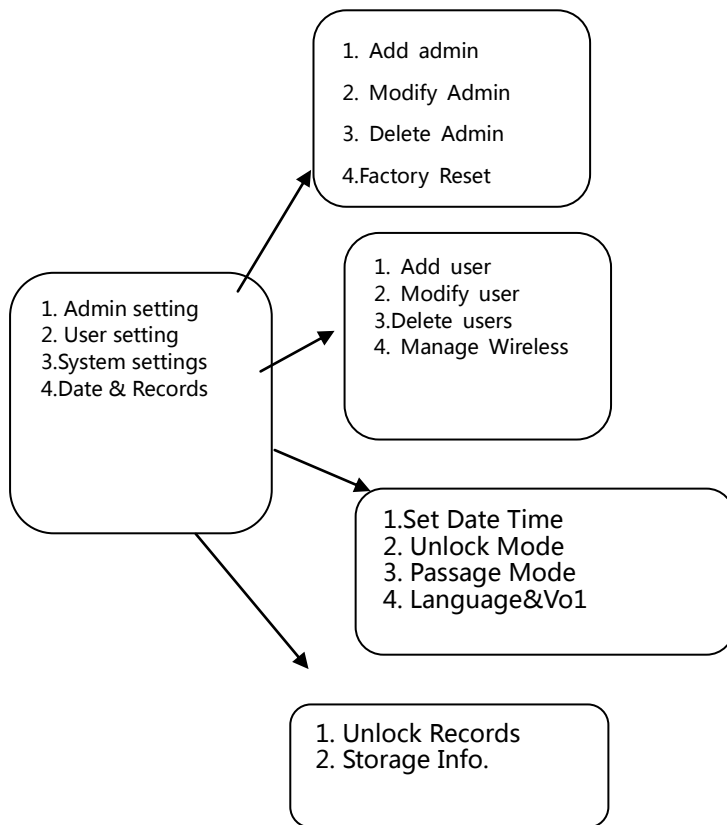
1. Press the * key shortly, then press the # key, the voice prompt "Enter management information, please enter a 6-8 digit password", the user enters a 6-8 digit password, and press the # key to confirm
2. Voice prompt "successfully", the system automatically jumps to the main menu, the user exits or performs other operations according to the voice navigation

Tips:

- This master password can be used to generate "time-limited password"

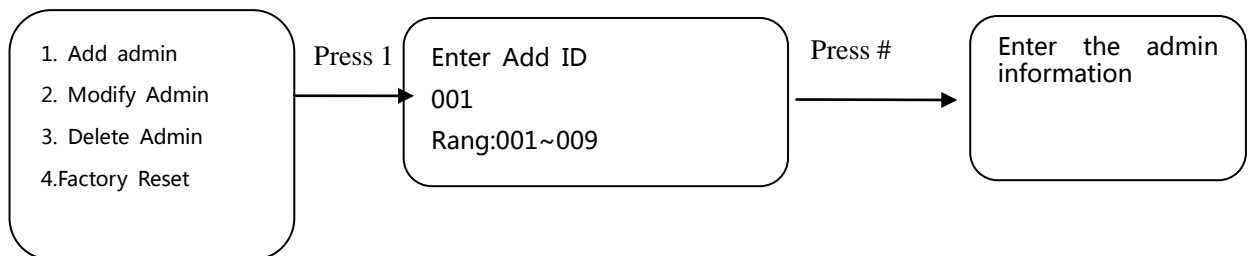
Going to the Main Menu

Turn on the touch screen and press "*" and then "#" to enter the main menu or press the SET button on the rear lock plate. To enter the main menu, you must enter the administrator information to verify. After entering the main menu, the voice prompt "Select the number key to next step", the user can press the corresponding number key to select the operation according to the menu number



Function menu diagram

Admin setting



(1) Add fingerprint

The user places his finger on the fingerprint sensor and the voice prompt "please press your finger again", the user places the same finger on the sensor. The voice prompt "Successfully

added, can be added continuously. To exit, please press the * key", the user can continue to add.

(2) Add password

The user enters a 6 to 8-digit password, presses the # key to confirm, the voice prompt "Please enter the same password again", and the user enters the same password. Voice prompt "Added successfully"

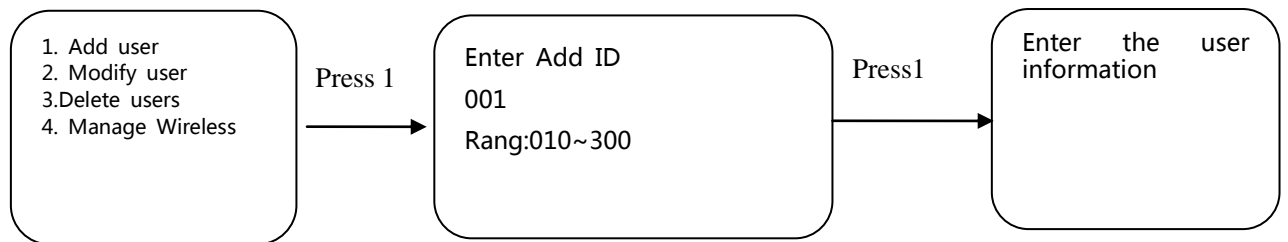
(3) Add card

The user brings the card close to the antenna receiving area, and the voice prompt "Add successfully"

friendly reminder:

- Entering a fingerprint requires the user to record four times in a row
- When collecting fingerprints, try to collect the same finger at different positions as many times as possible to make fingerprints easier to use for subsequent verification.

User setting



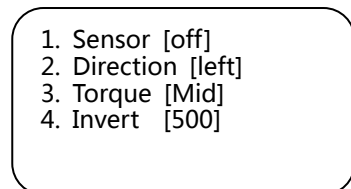
1. Refer to Administrator Settings
2. The user presses "4" key of the remote control that needs to be added, and the voice prompt "add successfully"

friendly reminder:

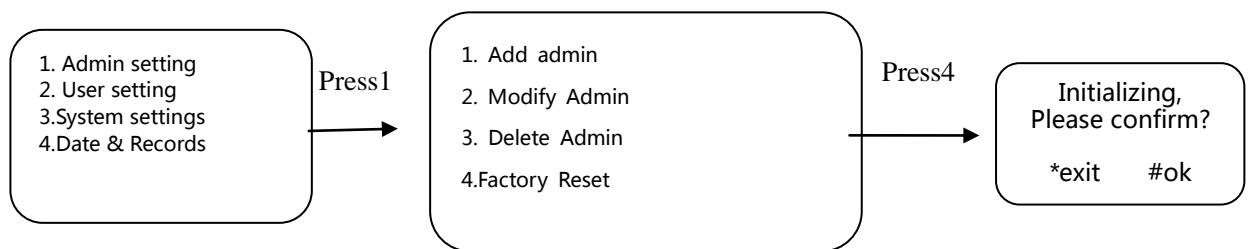
- If all management users are deleted, users will not be able to enter the management menu, please exercise caution
- After operating "Delete All Users", any fingerprint, password, card or remote control can be unlocked, please proceed with caution

Installation Settings

First restore factory settings, then press "888#" enter installation settings.



Restore factory settings

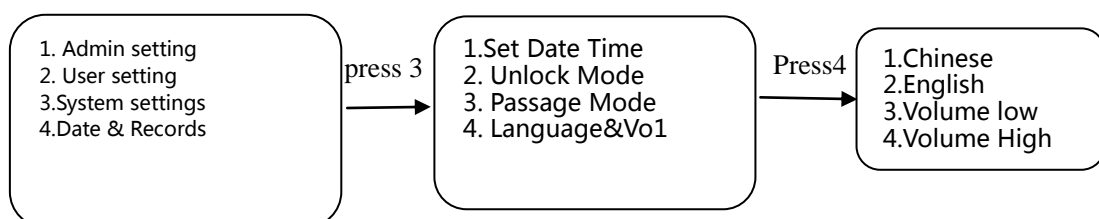


Press the "*" key to cancel the operation, and press the "#" key to confirm the factory reset. Press the "#" key, the voice prompt "Initializing successfully", the system restarts.

friendly reminder:

After restoring factory settings, all user data will be emptied, please proceed with caution

Language settings/ Voice settings



Press "2" key to switch to English menu, voice prompt will also switch to English broadcast

friendly reminder:

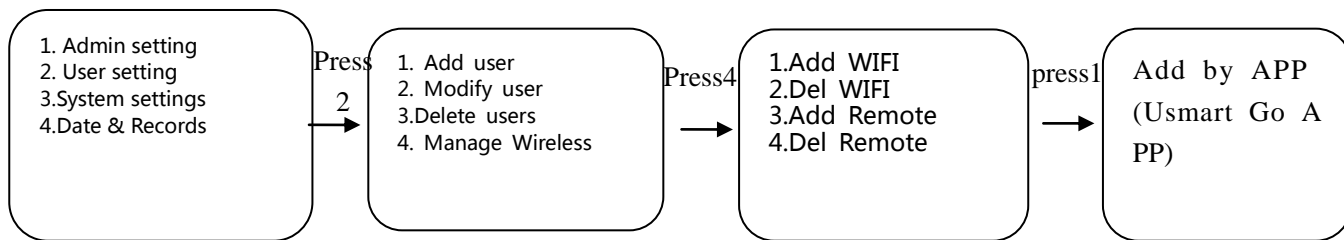
- After language switching, the default language setting cannot be restored even if the factory

settings are restored.

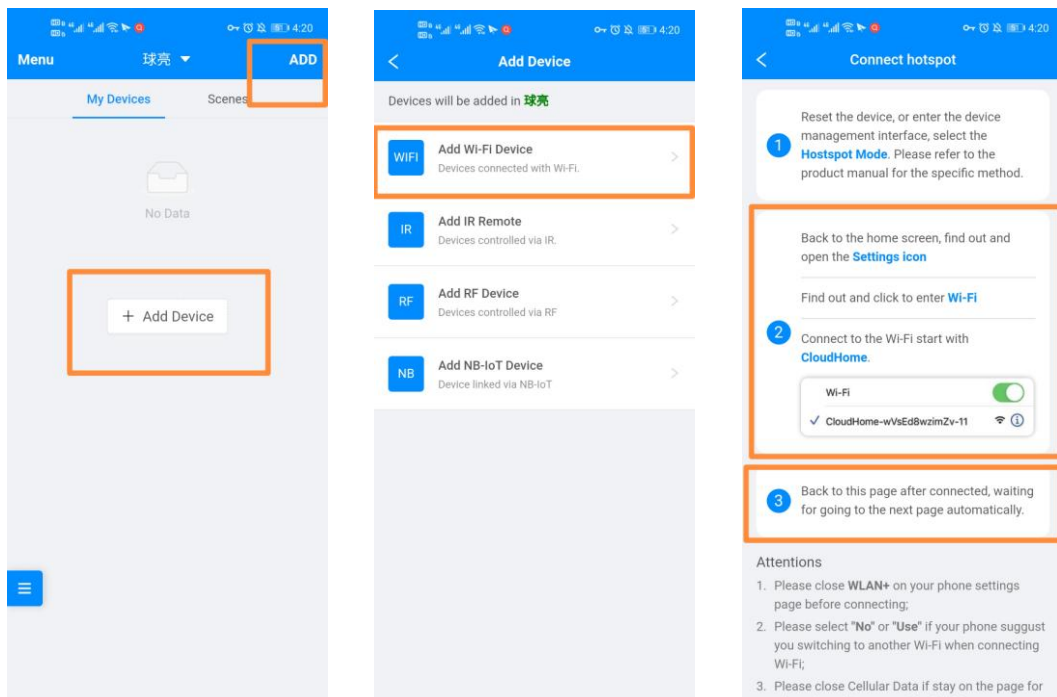
- After the system restarts, voice is turned on by default

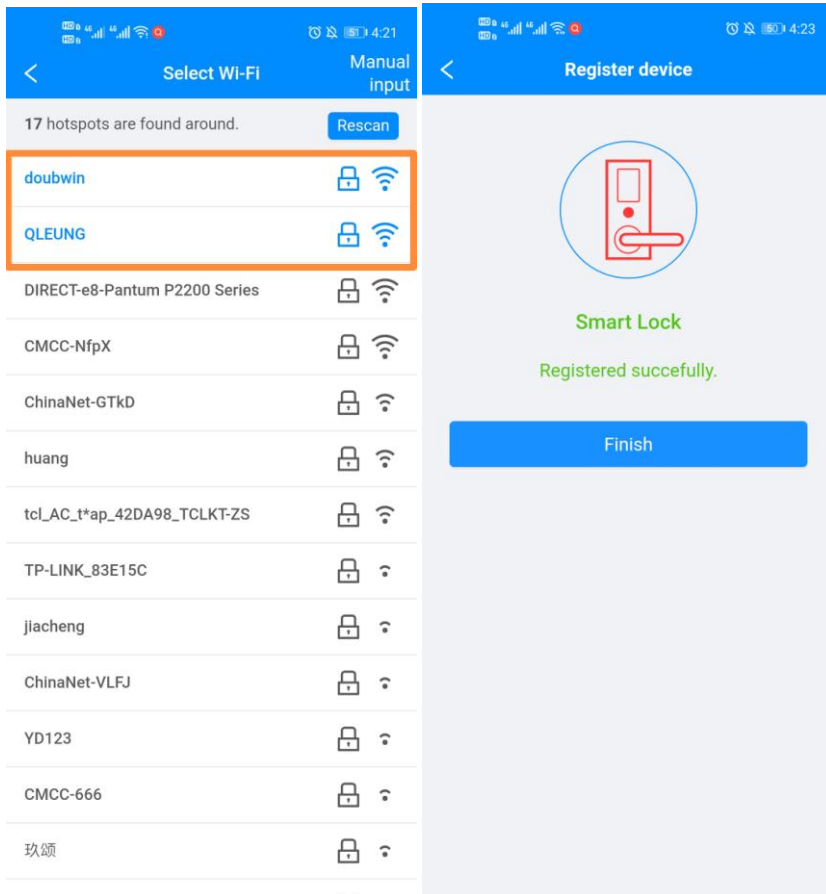
Network Setting

Add device



1. Connect your mobile phone to WIFI, open the Usmart Go APP, click the "ADD" in the upper right corner.
2. Click "Add Wi-Fi Device", go to your Phone Home setting icon, find out the click to enter Wi-Fi, connect to the wifi start with CloudHome.
3. Back to the second step page after connected, waiting for going to the next page automatically.
4. Choose one right WiFi you have. Search device.
5. Wait for connected succeeded.





Remote unlocking

Make sure the remote unlock function is turned on.

When the visitor presses the doorbell on the lock, the user's mobile phone will receive a doorbell message. Click the doorbell to push the message to enter the lock interface. Click the Unlock Now button, enter the administrative user password, and click OK to perform remote unlocking. After receiving the doorbell message, it can be unlocked remotely within 1 minute, and the remote unlock operation cannot be performed after timeout.

Unlock push

Confirm that the lock is properly configured for the network.

When the user unlocks, an unlock message is pushed to the user's mobile phone.

illegal user alarm push

Confirm that the lock is properly configured for the network.

Entering 5 wrong users in succession on the lock will push an illegal user message to the user's phone.

Anti-pry alarm message push

Confirm that the lock is properly configured for the network.

The lock was dismantled violently, and the anti-prying alarm switch was triggered, and the anti-prying alarm message was pushed to the user's mobile phone.

Anti-hijack alarm

4.7 Anti-hijack alarm

Confirm that the lock is properly configured for the network.

When the user enters the correct unlock password and ends with "110", an anti-hijack alarm message will be pushed to the user's mobile phone.

friendly reminder:

- “Remote Unlock” is turned off by default, and “Unlock Push” is turned on by default.
- In order to ensure that the WIFI signal received by the lock is strong enough, the distance between the router and the lock should be kept within 5 meters.

Snapshot function (product with camera)

Preliminary work

The lock is properly configured for the network, and the remote unlock function is turned on

Camera Capture

The lock triggers an illegal user, an illegal intrusion alarm or a visitor presses the doorbell, the lock automatically captures a photo to the server, and the APP pushes a message (SMS, phone or WeChat) to notify the user. The user can view the snapped photos on "Family Changlian".

friendly reminder:

Click the alarm item with an arrow in the history to view the snapshot photo of the record

Operation instructions

Use a password to unlock the door

Enter the correct password and press the # key to confirm. If the match is successful, the system has a wonderful music sound. Turn the handle to unlock the door within 5 seconds. If the verification fails, the system will make a short “click, click”, and the user needs to operate again.

friendly reminder:

- If the invalid password is verified more than 5 times in succession, the voice prompt "Illegal user, illegal intrusion, the owner has been notified", and the screen displays "System is locked". If the lock has been configured to access the network, a message will be pushed to the user's phone.

Use your fingerprint to unlock the door

The user puts the correct fingerprint on the fingerprint sensor. If the match is successful, the system has a wonderful music sound. Turn the handle to unlock the door within 5 seconds. If the verification fails, the system will make a short "click" sound, and the user needs to re-operate .

friendly reminder:

- If the invalid password is verified more than 5 times in succession, the voice prompt "Illegal user, illegal intrusion, the owner has been notified", and the screen displays "System is locked". If the lock has been configured to access the network, a message will be pushed to the user's phone.

Doorbell function

The user touches the # button with his finger, and the smart lock rings the doorbell.

System lock

The user enters the wrong fingerprint, password or card 5 times in succession, the system prompts "illegal user, illegal intrusion, the owner has been notified", and the system is locked. Does not respond to any user action within 5 minutes. Unlock after 5 minutes.

Restore factory settings

Keep pressing the built-in initialization button on the rear panel and hear the voice prompt. Continue to press and hold the button until you hear the voice prompt "Empty successfully", which indicates that the system is successfully initialized and restored to the factory settings.

friendly reminder:

- After restoring the factory settings, all fingerprint and password information in the system will be cleared.

Low battery warning

The system power is less than 25%. When unlocking, the system will prompt "Very low power, please replace the battery". The battery can still be unlocked more than 100 times (semi-automatic lock 1000) times, but please charge (or replace the battery) in time.

External USB Emergency Power Supply

When the battery is empty or the battery is too low, you can connect the data cable to the mobile battery and insert it into the USB port on the front lock body to supply power to the lock as an emergency power source, and then verify the door opening in any way. (The fully automatic USB emergency power solution uses a method of recharging the rechargeable battery, so it takes about 30 seconds after unlocking the USB cable before unlocking)

Factory settings

Factory menu

Press any key to wake up the smart lock. Enter "111" on the homepage to enter the factory menu. If you have already set up users, you need to enter the administrative user password.

Demo mode

Under the factory menu, press 1 key to enter the demo menu and select to open the demo. After setting, press * to exit the menu. The system automatically unlocks at regular intervals.

Installation settings (only supports fully automatic locks)

Under the factory menu, press 2 key to quickly enter the installation settings menu

Switch languages

In the factory menu, press 3 to quickly enter the language setting menu.

Setting the logo

① The customer provides a logo image in the size of 96 * 24 in black and white on a bitmap format.

② Burn logo image to card with software

③ Swipe the card, the voice prompt "Operation succeeded"

USmart Go User Manual

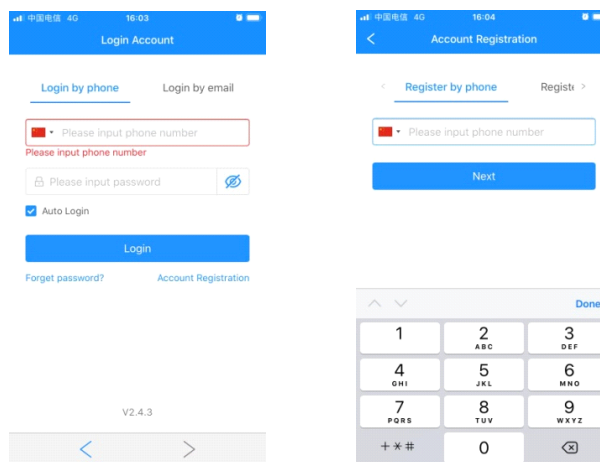
1. Download the App

Search "USmart Go" on Apple App Store or Google Play for your iOS/ Android device.

2. Basic Setting

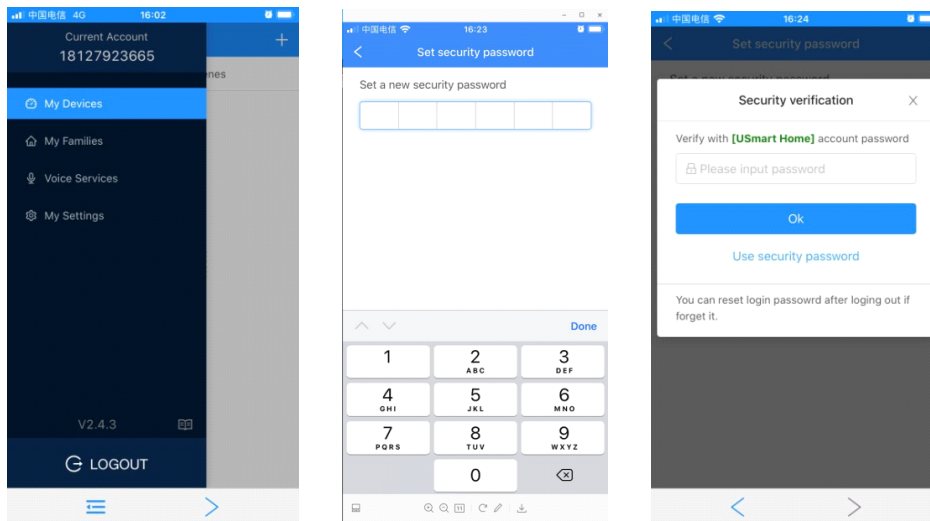
1) Create an account

Launch the "USmart Go" App and register an account, you can register by your phone number or email address.



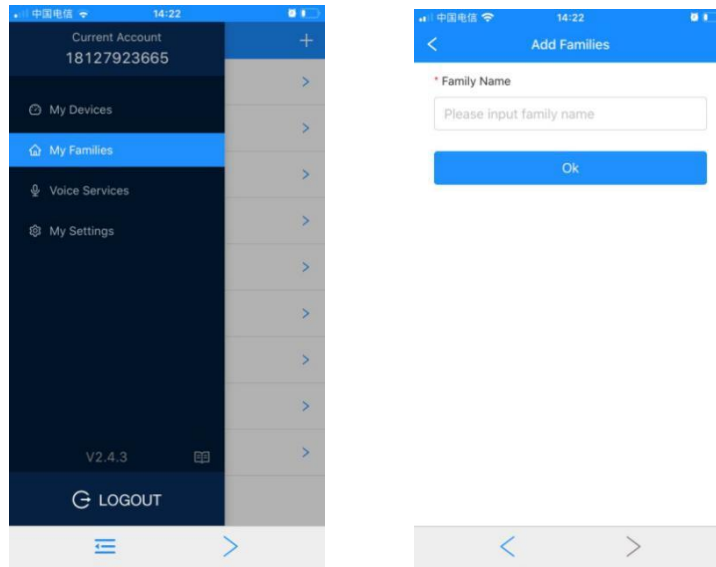
2) Setting Security Password

You'll need to setup a security password for two-step verification. Following the steps: Menu sidebar -> "My Settings" -> "Set security password".



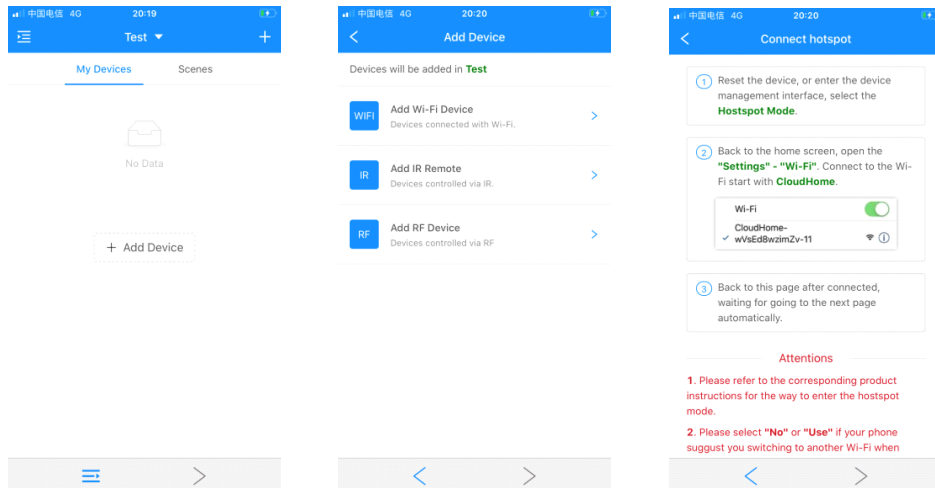
3) Creat a Family

Every device associated with a Family, following the steps to create a family: Menu sidebar -> "My Families" -> "+" button.

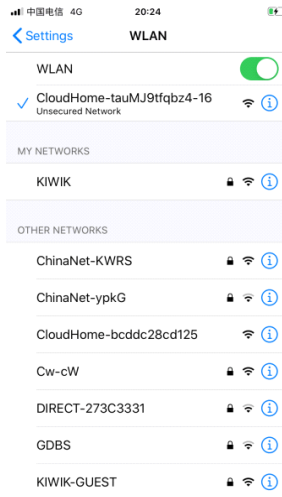


3. Connect the Lock

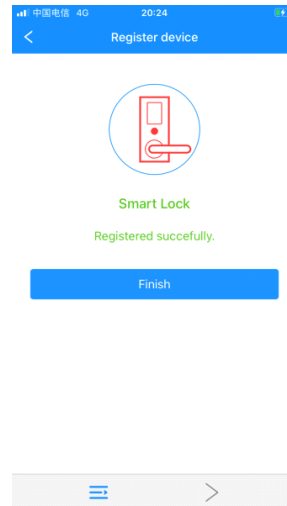
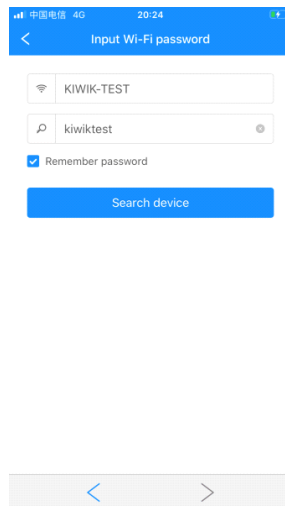
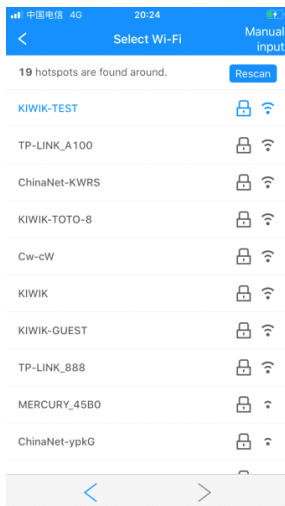
Lanuch the App, click the "+" button at the upper right corner, choose "Add Wi-Fi Device" item, you'll see a screen as below:



- Now press the "*#" button on the lock to enter the admin interface. Choose "User Setting" -> "ManageWireless" -> "Add Wi-Fi" -> "Ap Mode" to enter the network pair mode.
- Go to the WLAN setting on your phone, and connect to the Wi-Fi with the name as "CloudHome-XXXX-16".



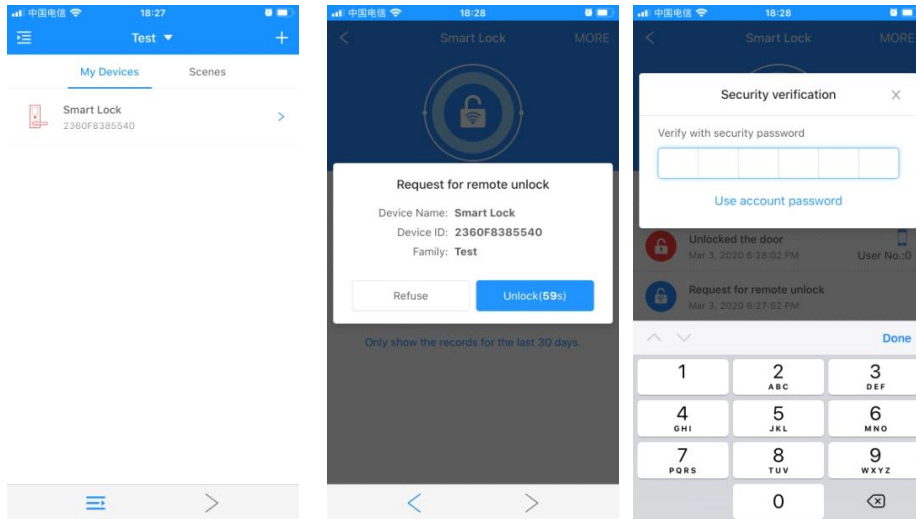
- Go back to the App, choose the Wi-Fi of your home and input the password. Click "Search device" and waiting for connection.



4. USmart Go Function

1) Remote Unlock

Press "3#" on the lock to trigger a remote unlock request, you'll see a popup window on our app, enter your security password to unlock.



2) Remark an User

Click the event list to remark an user

