

# **PRODUCT PERFORMANCE**

**- INSTALL & CARE GUIDE -**

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# LIFETIME WARRANTY



Our Lifetime Warranty covers all our products and it protects our customers against any manufacturing defect. The duration of a lifetime Warranty depending on the reasonable life cycle of each specific product category.

KAMI's "Lifetime warranty" guarantees replacement or repair of those products that fail to hold the performances promised.

## Lifetime terms

Product category	Years
Stoneware tiles (porcelain): full body, glazed	25
Natural stone tiles: limestone, travertine, marble	25
Cement tiles: handmade solid colours, encaustic, terrazzo	25
Clay tiles : handmade glazed, unglazed	25
Wallpaper (vinyl)	25

## Breach of Warranty terms

KAMI declines any Warranty cover over products which performances and purpose have been clearly misunderstood or misused, installation not correctly performed and maintenance not regularly observed.

## General recommendation

We warmly recommended customers to rely on qualified contractors for the handling and installation of these products.

In the event of DIY installation, customers take responsibility for any damage to properties and injury to people caused by their wrongful and inexperienced operations.

Customers are encouraged to take their time and go through this document in order to learn, understand and follow all the good practice illustrated for the correct handling, installation and maintenance of their newly purchased product.

KAMI reject any liability for the failure of customers in following all the good practices clearly expressed and described hereby.

# STONEWARE TILES (porcelain)

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Stoneware aka porcelain tiles is considered to be the toughest among all tiles. Their density's higher than any other hard surfaces thanks to the vitrification process occurring during the manufacturing. This obviously offers advantages but also some backlashes.

For instance, because of its low porosity, they're virtually impenetrable to any liquid hence it's very hard for them to get stained or faded and this also makes them very durable in wet conditions.

On the other hand, their extremely rigid structure makes them fragile (and heavy) when still not laid in place.

Stoneware can also withstand extreme temperature without emitting harmful fumes or expanding or contracting its body mass, making it the ideal material for fireplaces, splashbacks, shower walls, pathways, heavy traffic and functional areas floorings.

## INSTALLATION & CARE

1. Do not require to be sealed throughout their entire life span.
2. Recommended joint size: 1.5/2 mm Min.
3. Recommended adhesive: Epoxy tile mortar.
4. Recommended grout: Inorganic, polymer-modified.
5. Get the substrate waterproofed by qualified contractor especially when laid in wet areas.
6. Clean with mild neutral soap and rinse in lukewarm water.
7. Do not use bleach or acidic products for cleaning.
8. When laid outdoor like on poolsides, it can become very hot when directly exposed to sun rays. Go with lighter colours in these areas and/or be careful walking barefoot during hot sunny days!
9. Compatible with underfloor heating.

# NATURAL STONE TILES

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Natural stone tiles - Limestone and Travertine - have medium absorbency hence more prone to staining compared to stoneware. Also, because of the lower body density, they scratch more easily than porcelain making them less indicated for heavy foot traffic areas and more demanding in terms of maintenance and care. Nevertheless, each piece of stone is a unique creation of the earth, making every application on floor or walls one of a kind, entirely unique.

The mountain-born qualities of the stone can help to give living spaces a direct and eternal connection to the natural world, unlike any other building material.

Natural stone details greatly enhance, if properly used and maintained, the sense of luxury and overall perceived quality of a space.

## INSTALLATION & CARE

1. Chipping and scratches, as well as the unpredictable variation in shade and veining between one tile and another, are an inherent characteristic of natural stone.
2. Seal regularly every 12 to 24 months depending on the specific area the tiles are used.
3. Recommended joint size: 3/4 mm Min.
4. Recommended adhesive: Epoxy tile mortar.
5. Recommended grout: Inorganic, polymer-modified.
6. Get the substrate waterproofed by qualified contractor especially when laid in wet areas.
7. Clean with mild neutral soap and rinse in lukewarm water.
8. Do not use bleach or acidic products for cleaning.
9. Compatible with underfloor heating

# CEMENT TILES

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Cement tiles are traditional handmade products of 19th Century European techniques. These are non-fired, hydraulically pressed and offer totally different performances compared to oven-fired ceramic products. They're environmental friendly thanks to their energy-efficient manufacturing process. Cement tiles are recommended for all applications in which an authentic sense of warmth and hominess is sought, bringing unparalleled character and romantic feeling to any space. Cement tiles will only get better by ageing and through their natural wear and tear, requiring only basic maintenance such as cleaning and periodic sealing.

## INSTALLATION & CARE

1. Inconsistent shade variation, mild irregularity in pattern and colours and progressive discolourations are an inherent characteristic of handmade cement tiles.
2. Seal regularly every 12 to 24 months depending on the specific area the tiles are used.
3. Consider your home's structure can actually support the weight and thickness of concrete tiles.
4. Recommended joint size: 3/4 mm Min.
5. Recommended adhesive: Epoxy tile mortar.
6. Recommended grout: Inorganic, polymer-modified.
7. Get the substrate waterproofed by qualified contractor especially when laid in wet areas.
8. Clean with mild neutral soap and rinse in lukewarm water.
9. Do not use bleach or acidic products for cleaning.
10. Compatible with underfloor heating.

# CLAY TILES

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Aka “terracotta” (glazed and unglazed) are unique pieces of ancient techniques developed through Southern Europe, North Africa, Central America as well as Asia respectively in different times. Handmade - low density - terracotta, either glazed or unglazed is preferred over stoneware or ceramic because of its unmatched character rather than functional performances. Remember, with our clay tiles you're choosing authenticity and glamour over any benefit offered by other industrial-grade standardized products. Highly inconsistent shape, size, thickness are inherent attributes of these tiles as well as evident discolourations, chipping, hairlines and obvious irregularity of the surface are what makes them unique and precious.

## INSTALLATION & CARE

1. Inconsistent size, shape, colour, as well as cracks and random chippings, are inherent characteristics of handmade clay tiles.
2. Glazed do not require to be sealed. Unglazed require to be regularly sealed every 12 to 24 months, depending on the specific area the tiles are used.
4. Recommended joint size: 3/4 mm Min.
5. Recommended adhesive: Epoxy tile mortar.
6. Recommended grout: Inorganic, polymer-modified.
7. Get the substrate waterproofed by qualified contractor especially when laid in wet areas.
8. Clean with mild neutral soap and rinse in lukewarm water.
9. Do not use bleach or acidic products for cleaning.
10. They're not particularly indicated for uses in heavy foot traffic spaces or in outdoor venues subjected to freezing temperatures.

# WALLPAPER (vinyl)

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K-SKIN wallpaper is suitable for any interior, in both residential and commercial settings. Thanks to the top-quality vinyl layer it's water-repellent and tear-proof and it can be easily cleaned with water and mild detergents. It has an incredibly soft-touch finish and refined canvas-like texture that adds depth to any design. Made in Italy in small quantity batches it's printed with ecological and odourless inks. EU and US highest safety standards-compliant

## INSTALLATION & CARE

1. The longevity of high-end wallpaper depends on the quality of the walls it covers and by the care put into its regular maintenance.
2. Strictly follow the industry-standard practices for the preparation of the support (walls) and the correct installation of vinyl wallpaper.
3. We warmly recommend to get your wall covering installed by qualified installers.
4. Although our eco-vinyl wallpaper is water splash resistant it is not recommended for applications in extremely moist spaces such as wet rooms.
5. Not suitable for flooring applications.
6. Not suitable for outdoor applications.
7. Do not apply on damp, dirt, sticky or uneven surfaces.
8. Clean with mild neutral soap and rinse in lukewarm water.
9. Do not use bleach or acidic products for cleaning.
10. Virtually compatible with any kind of floor and wall heating system.







**Kami**<sup>TM</sup>

home skins

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