

PRET A VOIR

The item must be in unworn condition ,with security label intact. Please note that there will no exceptions.

You should use the original Pretavoir packaging box for return and if unavailable then a suitable protective packaging box, not a padded envelope. Please be reminded that it is your responsibility to ensure that any returned item are packaged well and arrive back to us in good condition.

CUSTOMER NAME :

ORDER REFERENCE :

I CAN CONFIRM I AM HAPPY TO BE CHARGED £3.50 TO USE THE PRETAVOIR ROYAL MAIL RETURN SERVICE.

RETURN COMMENTS :

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Pretavoir have provided you with a competitively priced royal mail return option. follow the instructions below to complete your return.

1.Complete this sheet and include inside your return parcel. Please do not use the Pretavoir return service if you are unhappy for us to deduct the £3.50 fee.

2.Click on the Royal Mail link we sent in your email ,to generate and print your return label. If you don't have a printer, please take the QR code to your nearest Royal mail post office, where they will print if for you

Please ensure you get proof of postage when you drop your parcel off.

Once we receive your parcel back we will email you to confirm the return has been processed and deduct the £3.50 from the refund balance. If you are not due a refund and owe additional amounts then £3.50 will be added to the total amounts due.