Date

Insured Street Address City, State, Zip

RE:

Insured:

Claim #

Date of Loss:

Dear

As you know, the company received notification of a claim for the damages to your Vehicle due to the incident on DOL

Your vehicle is equipped with Event Data Recorder (EDR) capabilities which may have stored vital information at the time of loss. This data could tell us about the operation of your vehicle at the time of loss and confirm the description of loss. As part of our investigation, we will need to retrieve an image of this data.

This process is accomplished using a laptop computer connected to the same port used by mechanics to perform a diagnostic check of your vehicle. The port is located under the dash and the retrieval process takes only a few moments. This does not alter or erase the data; it retrieves only an image of the record and stores it on the laptop computer.

Please complete the attached "Authorization to Retrieve Data From Vehicle Event Data Recorders" form and return same to this office at your earliest convenience. You will be contacted shortly by a representative who will make an appointment to complete the process. You may also give the signed authorization to the representative when they meet with you to image the data.

We thank you for your anticipated cooperation.

Sincerely,

Claim Representative

Enclosure: Authorization to Retrieve Data From Vehicle Event Data Recorders

Self-addressed envelope