



MERCHANDISE RETURN FORM [WWW.GREENWORKSTOOLS.CA](http://WWW.GREENWORKSTOOLS.CA)

Your Details

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_ Order Number: \_\_\_\_\_

City / Province / Postal Code: \_\_\_\_\_

\_\_\_\_\_

Product Details

Model Number	Quantity	Product Description	Return Code

Return Code

- 1 Wrong Merchandise Received
- 2 Damaged during Shipping
- 3 Product Defective
- 4 Customer Not Satisfied
- 5 Item Not as Described
- 6 Other

Tracking Number

Tracking number is required for all returns. Return shipping is the responsibility of the customer unless otherwise noted by GREENWORKS customer service.

Carrier (i.e., FedEx, UPS, Canada Post, etc.): \_\_\_\_\_

Tracking Number: \_\_\_\_\_

Additional Notes/Comments: \_\_\_\_\_

\_\_\_\_\_

Return Address

Return to:  
GREENWORKS TOOLS  
RECEIVING DOORS  
67 TOLL ROAD  
HOLLAND LANDING, ON  
L5A 1Y1

Note:

If the product is missing a part or you require technical support, please contact the GREENWORKS TOOLS toll-free helpline at **1-888-909-6757**.