

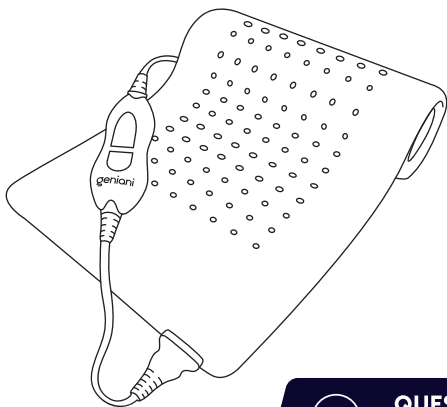
geniani

PLEASE READ AND SAVE
THESE INSTRUCTIONS

INSTRUCTION MANUAL

HEATING PAD XXL FOR PERSONAL USE

NA-H1721D



**QUESTIONS OR
CONCERNS?**

PLEASE CONTACT US

Find Us Online

Search for **@GenianiProducts** • **#Geniani** on social media for wellness tips, special deals, giveaways, inspiration, and more.

1 (833) 780-5026

Mon-Fri, 9:00 am - 5:00 pm PST/PDT
or at info@geniani.com

IMPORTANT SAFETY INSTRUCTIONS

DO NOT DESTROY

DANGER! To avoid the risk of burns, electric shock, and fire, this product must be used in accordance with the following instructions.



Do not sit on the pad



Do not use while sleeping
Never position a pad underneath the body



Do not bleach



Do not iron



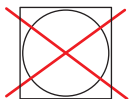
Do not fold the pad
Avoid sharp folds that may damage the product

IMPORTANT SAFETY INSTRUCTIONS

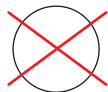
DO NOT DESTROY



Not suitable for children under 3 years of age



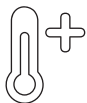
Do not tumble dry



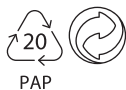
Do not dry-clean



Set 90F (30°C) extra gentle washing program



Avoid hot surfaces



Dispose of packaging in an environmentally friendly manner

IMPORTANT SAFETY INSTRUCTIONS



DANGER! Non-observance of the following notes may result in personal injury or material damage (electric shock, skin burns, fire).

1. Read all the instructions.
2. Do not use while sleeping.
3. Never leave this appliance unattended, especially around children.
4. Do not use the heating pad for infants.
5. Do not use the heating pad for animals.
6. This pad is not to be used on, or by, a disabled, sleeping or unconscious person, or a person with poor blood circulation unless carefully attended.
7. This heating pad must not be used by people who are not sensitive to heat, or by vulnerable people who may not react to overheating: e.g. diabetics, persons with skin related illnesses, or persons with scarred skin in the area where the pad is to be applied, or after taking any pain-relieving medication or alcohol.

IMPORTANT SAFETY INSTRUCTIONS

Do not use on areas of where the skin has lost its sense!

8. Check on skin under the pad frequently as burns may occur regardless of control setting.
9. Do not use in oxygen-enriched environments.
10. Do not use pins or other metallic means to fasten this pad in place.
11. Do not sit on the heating pad.
12. Position the pad on top, but not underneath as the level of body heat may increase when heat is trapped.
13. Never use the pad with liniments, ointments or salves, especially those containing heat-producing ingredients which could cause skin burns.
14. Never pull this pad by the supply cord.
15. When using an extension cord with this pad, make sure you've checked the electrical specifications section to use them correctly. Use this pad only on a 120--volt AC electrical outlet. Unplug when not in use.

IMPORTANT SAFETY INSTRUCTIONS

16. Do not use the cord as a handle.
17. Do not bend or pinch the cord, and do not use this pad if it has been dropped or damaged, or has malfunctions, or if the power cord or plug is damaged. This pad has no user-serviceable parts. If for any reason this pad does not function satisfactorily, check the warranty for service information.
18. Do not tamper with this pad in any way.
19. Loop the cord loosely when storing; tight wrapping may damage the cord and internal parts.
20. This product is intended solely for non-commercial, non-industrial, and personal use. Do not use this product outdoors or for any other purpose.
21. Save these instructions for later reference.

Thank you for purchasing the Geniani heating pad! We designed this heating pad to provide soothing heat therapy to muscles in your body, especially in back, legs, and arms.

Polarized Plug

This heating pad has a polarized plug (one blade is wider than the other) as a safety feature (Figure 1). This plug fits into a polarized outlet only in one way.

If the plug does not fully fit into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician.

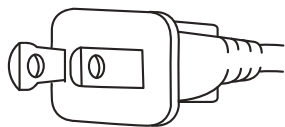
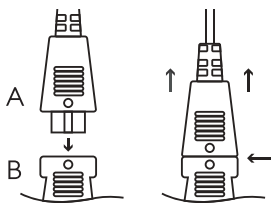


Figure 1

How to use your heating pad

The Control Connector must be connected to the Pad Connector before plugging the unit into an electrical outlet (Figure 2).



- A. Control Connector
- B. Pad Connector

Figure 2

OPERATING INSTRUCTIONS

1. Plug the unit into a 120-volt AC electrical outlet.
2. To turn the heating pad on, press the ON/OFF button (Figure 3).
3. Use the ON/OFF button to select the desired heat setting: Low (L), Medium (M) or High (H).
4. To turn the heating pad off, press the ON/OFF button one more time.

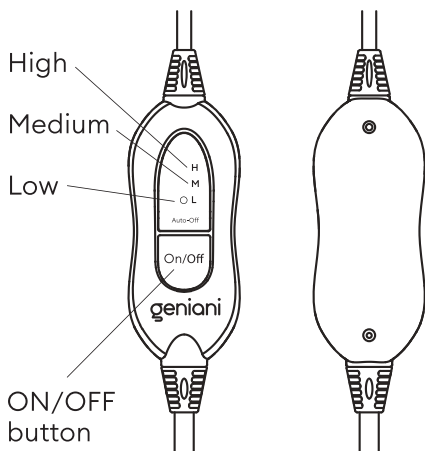
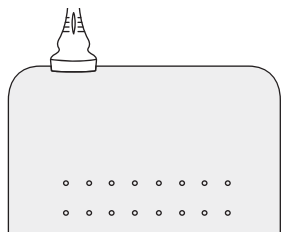


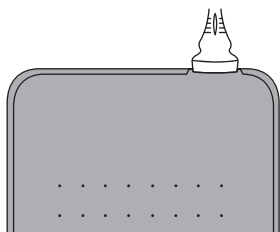
Figure 3

OPERATING INSTRUCTIONS

NOTE: If the unit does not turn on when you press the power button, make sure the Control Connector is securely plugged into the Pad Connector.



Body Side
Fabric



Exterior Side
Fabric

Auto-off feature

To conserve energy and prevent skin burns caused by prolonged use, the Geniani heating pad has an auto-off feature. The unit turns off automatically after two hours of continuous use.

CARE AND MAINTENANCE

CAUTION: DO NOT DRY CLEAN! DO NOT BLEACH! DO NOT USE WRINGER! DO NOT IRON!

- Disconnect the power cord from the electrical outlet. Do not pull by the cord.
- Make sure the Pad Connector is disconnected from the Control Connector by pressing the tabs on the sides of the Control Connector while pulling the connectors apart.
- Machine or hand wash the Pad using a mild detergent, cool water, and a gentle/delicate cycle.
- Line dry, or lay the Pad flat to dry. Do not tumble dry.
- Make sure the product is completely dry before the next use.
- To store the product, loosely roll the Heating Pad and then store it in a cool, dry, dark place after each use. Avoid folding.

SPECIFICATIONS

Size:	XXL
Width, Length:	18" x 26"
Model:	NA-HI721D
Voltage:	100-120 V
Frequency:	60 Hz
Wattage:	105 W
Amperage:	0.83 A
Material:	Microplush (top), polyester (bottom)
Heat Settings:	Low, Medium, High
Auto Shut Off Time:	120 minutes
Cord:	10 ft

**For more information, visit our website at
www.geniani.com**

FREQUENTLY ASKED QUESTIONS

- **When should the heating pad be used?**

The heating pad should be used whenever the heat therapy pain relief is needed for personal comfort.

- **What temperature does this product reach?**

The maximum temperature does not exceed the Underwriters Laboratories temperature limit of 176 °F (80 °C) when set to “High”. The temperature varies by heat setting. You may need to use a lower heat setting depending on the specific application and your personal preference.

- **How much time does it take to warm up to each temperature selection?**

Temperature Selection	Low	1	6 min
Indicator	Mid	2	8 min
Heat Up Elapsed Time:	High	3	10 min

- **Why is the pad not hot enough?**

It may be because it doesn't make enough contact with your body, so make sure that the body side of the pad is laying against that specific body area.

WARRANTY

The manufacturer does not bear any responsibilities when personal injury or property loss is caused due to the following reasons:

- Damage to the product due to improper use or misuse of the product.
- Alteration, change, maintenance of the product with other equipment without following the instructions provided by the manufacturer.
- After verification, if the defects are due to improper operation during the transportation of the product.
- After verification, if the problem or dispute is caused by the quality specification, or the performance of the parts and components that were produced by a different manufacturer.
- In case of operation, repair or maintenance of the unit without following the manual's instructions or related regulations.
- If the damage is caused by natural calamities, improper environmental use, or use of force.

CUSTOMER SUPPORT

If you have any questions or concerns about your new product, please contact our helpful Customer Support Team

*Please have your order invoice and order ID ready before contacting Customer Support.



QUESTIONS OR CONCERNS?

PLEASE CONTACT US

E-mail: info@geniani.com

Phone: 1 (833) 780-5026

Support Hours: Mon–Fri,
9:00 am–5:00 pm PST/PDT



 SCAN ME

We are proud of our exquisite customer support service, treating everyone like they're part of our family.

For more information, please visit our website **www.geniani.com**

Contact us anytime!

GENIANI

800 Progress Center Ct, Ste 100,
Lawrenceville,
GA 30043, United States
Phone: 1 (833) 780-5026

EXTEND YOUR WARRANTY BY TWO YEARS

Register your product within
14 days of purchase at
www.geniani.com/warranty
to extend your 3-years warranty
by an additional 2 years.