

Name:

Order number:

Email:

RELOAD STORE

ITEM NAME	SIZE	QUANTITY	RETURN CODE

RETURN ADDRESS

Reloadstore Rotterdam
Zuidplein Hoog 577
3083 BG Rotterdam
The Netherlands

RETURN CODES

1. Size too small
2. Size too big
3. Changed my mind
4. Not my style
5. Other

If you have received an incorrect or defective item, or have another question, please send us an email info@reloadstore.nl stating your order number. We are happy to help you find a suitable solution!

RETURNS FORM

We hope that you are satisfied with your purchase! If you want to return something for any reason, you can send it to our return address stated above within 14 days of receiving your order. Please ensure that the items are in the original packaging, are in unworn condition and all tags are still attached. All returned goods should be well packaged to avoid any damage during transit. We cannot take responsibility for any items damaged or lost in the return transit. Please complete and enclose this form with your returned goods.

For customers outside of the European Union: when you send your parcel back to us, please mark 'Returned Items' clearly on the outer packaging and make sure that the 'Return Goods' option is ticked on the customs declaration form. This will help prevent any import charges or taxes being applied.

We aim to refund the purchase amount to you within 5 working days after receiving your returns. If there is an unexpected problem with the items you have returned, we will contact you as soon as possible.