Noorart, Inc. Return Form

INSTRUCTIONS:



- 1. Please complete the form below for all unsatisfactory returns. We recommend returning your item with UPS. You will pay for cost of shipping. We also suggest you purchase insurance to cover the value of the shipped merchandise in case of loss or damage. See website for detailed packing instructions for all books and media materials.
- 2. If you're returning damaged, defective, or incorrectly shipped items, please email us at: returns@noorart.com to request a prepaid shipping label. Noorart will send you a prepaid FedEx/UPS label to ship the faulty package back to us. If the returned item is in working/new condition then Noorart will deduct the shipping label cost sent to you from the cost of the item as long all below conditions are fulfilled.
- 3. Affix the return UPS/FedEx label that we send to you or the address label (located on the front of the packing slip), to the outside of the package & send. Wrap the package carefully, using original shipping box (if available) Place books flat, not on end, stuff with packing materials in box, and tape securely.
- 4. Please ship all returns to: Noorart, Inc. Attn: Shipping Dept. 1356 Exchange Dr. Richards on, TX 75081
- 5. If you need further assistance, email us at returns@noorart.com.

REASON FOR RETURN Also use the number to fill the Returned Items table		RETURNED ITEMS			Please fill in information for items being returned.	
Unhappy with the Items Item Does Not Work	Damaged Item Item Not as Described	Reason Number #	Item Number	Qty.	Item Name and Description	
 3. Product Arrived Late 4. Cancelled Back Order 5. Wrong Item Cust. Fault 6. Wrong Item Noorart Fault. 7. Found Better Price elsewhere 8. Doesn't Meet Customer Expectation DESIRED ACTION Issue a store credit to my account	11. Wrong Quantity 12. Changed my Mind 13. Packaging Damaged 14. Other ns Check Appropriate Box					
☐ Issue a credit to credit card previo	wrong merchandise.	COMMENT	CECTION			
PLEASE VISIT THE FOLLOWING LINK TO REVIEW OUR RETURN POLICIES: https://noorart.com/pages/return-policy		COMMENTS	SSECTION	Pl	ease fill in comments, exchange item #'s, and descriptions	
FOR ALL MEDIA RETURNS (ELECTRONICS, TAPES, VIDEO, AUDIO CDS, CD-ROM SOFTWARE, DVDS, AND DVD-ROM SOFTWARE), ALL ITEMS MUST REMAIN IN THEIR ORIGINAL PACKAGING UNOPENED, AND IN PERFECT CONDITION.						
ALL BOOKS MUST BE UNMARKED CONDITION.), UNBENT & IN PERFECT					
Customer Name:	Order#:					