

Warranty and Product Disclaimer (Creekside Woodworking, LLC)

Vintage Porch Swings are products of the Creekside Craftsmen, a limited liability corporation, who takes great pride in the products they developed and manufacture. This company stands behind their products with a 1 year limited warranty against manufacturing defects. Upon delivery customers are expected to inspect all products and ensure all items are included and in working order. If there are any components that are damaged or missing upon arrival, please contact Vintage Porch Swings within 30 days of delivery to address the issue. After 30 days of delivery, Vintage Porch Swings will no longer be responsible for any missing parts or for the repair of damaged items from shipping. **Customers need to be sure to inspect products when they arrive!**

Products are hand-made with painstaking detail from materials among the finest available. However, wood as an organic product can age differently and can react to different climates. As the wood in Vintage Porch Swings products age, it is possible, though uncommon, for the wood to crack or warp. This is normal with the aging process of wood in exterior conditions and is not covered under the 1 year limited warranty, i.e. normal "wear and tear" is not subject to warranty claims. If manufacturing defects are present the following course of actions should be taken: photographs of the issue are to be emailed to company (john@vintageporchswings.com). A confirmatory phone call is also required (866-610-6322 x4) to ensure the issue of the defective item is explained. Vintage Porch Swings will assess the issue and determine whether a manufacturing defect has occurred and proceed to repair or replace the defective product if necessary. The determination of the manufacturing defect is decided by the Vintage Porch Swings management. The Vintage Porch Swings 1 year limited warranty is covered only on non-custom (i.e. stock) swings in stock finishes. Custom swings and custom paints are not covered under the 1 year limited parts warranty.

Vintage Porch Swings recommends hiring a licensed contractor for swing installation. Vintage Porch Swings is not responsible for any damages to the swing, to the house, or any injuries as the result of improper installation.

At the point of purchase of any product of the Creekside Craftsman, LLC (e.g. Vintage Porch Swing) the customer accepts all liability releasing the manufacturer from all liability henceforth and agrees to these terms and conditions.

If there are any questions or need to file a warranty claim, please call (866)-610-6322 x4.